



Flow Fixed January 2020

The Flow Fixed January 2020 tariff offers a fixed price guarantee that prices won't go up before January 2020.

There is an exit fee of £30 per fuel if you change your supplier or tariff before 13/12/2019 unless you move home.

This tariff is available to domestic customers managing their account online at <https://my.flowenergy.uk.com/> and who pay by monthly fixed Direct Debit. This tariff is not available to premises supplied through a prepayment meter.

These terms are in addition to and do not replace Flow Energy Limited's terms and conditions for supplying gas and/or electricity which also apply.

If at any time you do not meet any of these eligibility criteria or do not comply with the terms of the Flow Fixed January 2020 tariff, we may transfer you to our Variable tariff.

Payment will be by Direct Debit on the same day each month (or the working day after if it is a Saturday, Sunday or Public Holiday).

The prices are on the basis that you pay by Direct Debit. Please make sure that you have enough money in your account on the date when we take the Direct Debit payment. If you don't have enough money, we will contact you to discuss how you can pay.

If we need to change the amount that we collect each month, we will give you at least two weeks' notice. We review the amount that we collect at least once a year.

The prices are on the basis that you provide us with an up to date email address and that you provide us with meter readings when requested.

Prices include VAT at 5% so will appear different to figures shown on your statement and are fixed to 31st January 2020 unless the Government or Ofgem prevent us from doing so. We will contact you in December 2019 to let you know what will happen after 31st January 2020.

This tariff is only available to customers with single rate or Economy 7 electricity.



Single Rate Electricity

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	17.260	15.897
East Midlands	17.260	15.383
London	17.260	15.708
Merseyside/North Wales	17.260	16.895
West Midlands	17.260	15.792
North East England	17.260	15.740
North West England	17.260	15.813
Northern Scotland	17.260	16.590
Southern Scotland	17.260	15.845
South East England	17.260	16.233
Southern	17.260	15.792
South Wales	17.260	16.233
South West England	17.260	16.548
Yorkshire	17.260	15.488

Economy 7 Electricity

Region	Daily Charge (p/day)	Day Unit Rate (p/kWh)	Night Unit Rate (p/kWh)
Eastern	17.260	16.653	10.973
East Midlands	17.260	15.845	11.288
London	17.260	16.443	10.952
Merseyside/North Wales	17.260	17.493	12.222
West Midlands	17.260	16.149	11.634
North East England	17.260	16.296	11.792
North West England	17.260	16.391	11.319
Northern Scotland	17.260	16.832	12.159
Southern Scotland	17.260	16.580	12.086
South East England	17.260	16.874	11.078
Southern	17.260	16.338	10.899
South Wales	17.260	16.664	12.117
South West England	17.260	16.926	11.960
Yorkshire	17.260	15.897	11.855



Gas

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	15.821	3.675
East Midlands	15.821	3.791
London	15.821	3.990
Merseyside/North Wales	15.821	3.738
West Midlands	15.821	3.864
North East England	15.821	3.738
North West England	15.821	3.759
Northern Scotland	15.821	3.759
Southern Scotland	15.821	3.759
South East England	15.821	3.906
Southern England	15.821	3.906
South Wales	15.821	3.759
South West England	15.821	3.759
Yorkshire	15.821	3.738