

# Fix and Save December 2020 EH1

Terms & Conditions

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1. Supplies of mains gas and/or electricity from ScottishPower under the Fix and Save December 2020 EH1 tariff ('Tariff') will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 16 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit, have a single, two or multi rate meter, and manage their account online. This Tariff is also available as a single rate version for customers with a multi rate electricity meter.
2. ScottishPower guarantees that the Tariff prices will remain fixed until 31st December 2020 ('End Date'), unless it is prevented from doing so by the actions or requirements of any governmental, statutory or licensing authority.
3. This Tariff is only available to customers who purchase selected ScottishPower Boiler Care Plans ('Plan'), which are provided by Domestic & General Services Limited ('Domestic & General'), at the same time as choosing this Tariff. Full details of the Plans, including the terms and conditions, are provided separately at [www.scottishpower.co.uk/linkedoffers](http://www.scottishpower.co.uk/linkedoffers). Plans may not be available through all sale channels. Should you cancel the Plan in future you can continue to be supplied on the Tariff until the end of the Tariff term. We will write to you on behalf of Domestic & General before your Plan ends in 12 months to set out your options to renew or cancel your Plan, including any change to the amount you need to pay for any renewal of the Plan.
4. ScottishPower will write to you before the end of the Tariff to let you know what will happen next. Unless you choose another option, we will move you to another tariff on the same payment method. We will provide further details of this tariff and the impact to you in this communication. At the end of the Tariff you will also have the option to cancel your contract with ScottishPower without being required to pay exit fees.
5. You do not need to cancel your subscription to your Plan if you change to another ScottishPower tariff or switch to another energy supplier should you wish to continue your protection.
6. The prices you pay under this Tariff will replace any mains gas and/or electricity prices which you may currently pay. These prices can be reviewed in the "Your tariff information" section of your tariff confirmation letter and on our website, under Tariff Information Label.
7. The obligations on ScottishPower under the Tariff and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and/or electricity to the property.
8. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any version of this Tariff that is available when you move property.
9. Any quote given to you for this Tariff is based on the information you have provided to us. If we become aware this is not accurate, we will advise you of the correct prices in writing.
10. If you fail to make a payment to ScottishPower under your payment method when it is due, we shall be entitled to transfer you onto our Standard tariff prices, change your payment method to an appropriate cash payment method and (on behalf of Domestic & General) to cancel your Plan. To consider the impact on your prices and terms and conditions should this occur, please go to [www.scottishpower.co.uk](http://www.scottishpower.co.uk). We will notify you of any changes to your payment method and prices should this be necessary.
11. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at [www.scottishpower.co.uk/domestictermsandconditions](http://www.scottishpower.co.uk/domestictermsandconditions), and the terms and conditions of your Plan, which can be accessed at [www.scottishpower.co.uk/boilercareterms](http://www.scottishpower.co.uk/boilercareterms).

#### **Quote and Comparison Information**

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.