

# Online Exclusive

## Fixed December 2019 T5

Terms & Conditions

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**SCOTTISHPOWER**

1. Supplies of mains gas and/or electricity from ScottishPower under the Online Exclusive Fixed December 2019 T5 tariff ('Tariff') will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 16 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit, quarterly Direct Debit or online Debit Card, their electricity meter is either a single, two or multi rate meter, and manage their account online.
2. This Tariff is only available through selected sales channels to; (1) new ScottishPower customers, and (2) existing single fuel ScottishPower customers who agree to a dual fuel supply, i.e. supply by ScottishPower of gas and electricity, under this Tariff.
3. By signing up to this Tariff you are registering your interest for a smart meter. This means ScottishPower, or an installer working on ScottishPower's behalf, may contact you in the future to discuss a smart meter installation as and when you become eligible.
4. ScottishPower guarantees that the Tariff prices will remain fixed until 31st December 2019 ('End Date'), unless it is prevented from doing so by the actions or requirements of any governmental, statutory or licensing authority.
5. If you cancel your Tariff by switching to another energy supplier, with the transfer fully completing 49 days or more before the End Date, we will apply exit fees. The current exit fees are £30.00 per fuel. These exit fees will be amended if there is a change in the VAT treatment, or rate, at any time or times 49 days or more before the End Date by an amount equivalent to the applicable change in the VAT treatment or rate. These exit fees will not be applied if the agreement is cancelled due to a home move. However, you have the freedom to move to an alternative ScottishPower tariff at any point without paying any exit fees.
6. ScottishPower will write to you before the end of the Tariff to let you know what will happen next. Unless you choose another option, we will move you to another tariff on the same payment method and will provide further details of this tariff and the impact to you in this communication. At the end of the Tariff you will also have the option to cancel your contract with ScottishPower without being required to pay exit fees.
7. The prices you pay as a Tariff customer will replace any mains gas and/or electricity prices which you may currently pay. These prices can be reviewed in the "Your tariff information" section of your tariff confirmation letter and on our website, under Tariff Information Label.
8. The obligations on ScottishPower under the Tariff and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and/or electricity to the property.
9. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any ScottishPower tariff, for which you meet the eligibility criteria, that is available when you move property.
10. Any quote given to you for this Tariff is based on the information you have provided to us. If we become aware this is not accurate, we will advise you of the correct prices in writing.
11. If you pay by Monthly Direct Debit and fail to make a payment to ScottishPower under this payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on this tariff. This will increase your unit rates by 1.696p per kWh for electricity and 0.395p per kWh for gas (both inclusive of VAT). If you have more than one unit rate for electricity, each unit rate will increase by the same amount. If you pay by another payment method and fail to make a payment to ScottishPower under your payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on our Standard tariff. To see how this could affect you, please visit [www.scottishpower.co.uk](http://www.scottishpower.co.uk) and review our current Standard Domestic Prices PDF in the Gas and Electricity Tariffs section. We will notify you of any changes to your payment method and prices should this be necessary.
12. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at <https://www.scottishpower.co.uk/domestictermsandconditions>

#### **Quote and Comparison Information**

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.