

Basic Energy

Terms & Conditions



SCOTTISHPOWER

1. Supplies of mains gas and/or electricity from ScottishPower under all versions of the Basic Energy tariff ('Tariff') will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 16 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit, quarterly Direct Debit, online Debit Card, quarterly by Cash, Cheque or Postal Order.
2. This Tariff is only available to former Extra Energy customers who transferred to ScottishPower as part of the supplier of last resort process.
3. The prices you pay as a Tariff customer will replace any mains gas and/or electricity prices which you may currently pay. These prices can be reviewed in the "Your tariff information" section of your tariff confirmation letter and on our website, under Tariff Information Label.
4. This is a variable tariff and prices may increase or decrease in the future; we'll give you 30 days' notice if our prices are increasing.
5. The obligations on ScottishPower under the Tariff and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and/or electricity to the property.
6. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any ScottishPower Tariff that is available when you move property.
7. Any quote given to you for the Tariff is based on the information provided to us.
8. If you pay by Monthly Direct Debit and fail to make a payment to ScottishPower under this payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on this tariff. If you pay by another payment method and fail to make a payment to ScottishPower under your payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on our Standard tariff. To see how this could affect you, please visit www.scottishpower.co.uk and review our current Standard Domestic Prices in the Gas and Electricity Tariffs section. We will notify you of any changes to your payment method and prices should this be necessary.
9. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at www.scottishpower.co.uk/legal/terms-and-conditions/.