

SmartPower Green Electric Vehicle January 2021

Terms & Conditions



1. Supplies of mains gas and electricity, or electricity only, from ScottishPower under the SmartPower Green Electric Vehicle January 2021 tariff ('Tariff') will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 16 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit and manage their account online.
2. ScottishPower guarantees that the Tariff prices will remain fixed until 31st January 2021 ('End Date'), unless it is prevented from doing so by the actions or requirements of any governmental, statutory or licensing authority.
3. This Tariff is only available through selected channels to existing ScottishPower customers with an Electric Vehicle or Plug-in Hybrid Electric Vehicle (PHEV) registered at the same address as the Tariff supply address, who have an existing ScottishPower smart meter installed in their property and who have explicitly agreed to ScottishPower retrieving your meter readings on an half hourly frequency ('Eligible Customers').

Prior to signing up to this tariff, you will have explicitly agreed to allow ScottishPower to retrieve your meter readings on a half hourly frequency. You may withdraw this consent at any time, however in doing so you will cease to be an Eligible Customer.

If you sign up to this tariff and at any time fail to be an Eligible Customer, as defined above, we shall be entitled to transfer you onto our Standard tariff. To consider the impact on your prices and terms and conditions should this occur, please go to www.scottishpower.co.uk/gas-and-electricity/tariffs/. We will notify you of any changes to your payment method and prices should this be necessary.

4. There may be instances where ScottishPower fail to retrieve your half hourly meter readings due to communication issues with your meter. In this instance, your energy consumption will be estimated for the missing period. This estimation will be specific to you and based upon your historic usage behaviour. If we estimate your energy use and we later receive an accurate meter reading, we will adjust your bill accordingly.
5. Ofgem issue a Renewable Energy Guarantee of Origin (REGO) certificate for every MWh of eligible renewable output to generators of renewable electricity in the UK. REGOs demonstrate that a given share of energy was produced from renewable sources. ScottishPower provides Ofgem with output submissions on a monthly basis based on production from our own renewable generation portfolio. ScottishPower has an installed capacity to generate over 2000MW of renewable energy per year. For every MWh of electricity purchased on this tariff, ScottishPower will allocate a REGO certificate. For more information on the environmental impact of your electricity supply, visit www.scottishpower.co.uk/fuelmix. More information on renewable energy sources can be found at www.scottishpower.co.uk/renewables.
6. ScottishPower will write to you before the end of the Tariff to let you know what will happen next. Unless you choose another option, we will move you to another tariff on the same payment method and will provide further details of this tariff and the impact to you in this communication. At the end of the Tariff you will also have the option to cancel your contract with ScottishPower without being required to pay exit fees.
7. The prices you pay on this Tariff will replace any mains gas and electricity, or electricity only, prices which you may currently pay. The prices you pay on this Tariff can be reviewed in the "Your tariff information" section of your tariff confirmation letter and on our website, under Tariff Information Label.
8. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to select any version of this Tariff that is available when you move property provided you are still an Eligible Customer
9. Any quote given to you for this Tariff is based on the information you have provided to us.
10. If you fail to make a payment to ScottishPower under your payment method when it is due, we shall be entitled to transfer you onto our Standard tariff prices and change your payment method to an appropriate cash payment method. To consider the impact on your prices and terms and conditions should this occur, please go to www.scottishpower.co.uk/gas-and-electricity/tariffs/. We will notify you of any changes to your payment method and prices should this be necessary.

11. These Tariff terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at www.scottishpower.co.uk/legal/terms-and-conditions/

Quote and Comparison Information

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.