



Understanding your energy tariff

Your guide

Direct Debit Advance

For domestic customers
From December 2013

You're on our Direct Debit Advance energy tariff.

Benefits at a glance



Variable
Tariff



Direct
Debit



Average
Annual Bill
£1150*



No
Termination
Fee

The right tariff for you?

You're on our Direct Debit Advance tariff. This is our cheapest tariff and will be one of the most economical in the UK.

A good deal?

Because you pay a month in advance we can buy the energy cheaper and pass the savings on to you. It's a win-win.

Remember to provide regular meter reads.

*Average annual bill based on an average user in London, in a property consuming 16,500 kWh gas and 3,300 kWh electricity per year. Includes dual fuel discount.

Save time, do it online

- Manage your account online
- Get your bills
- Make a payment
- Give meter readings
- Tell us if you're moving

And more ...

**If you've not already
signed up, it's quick
and easy.**

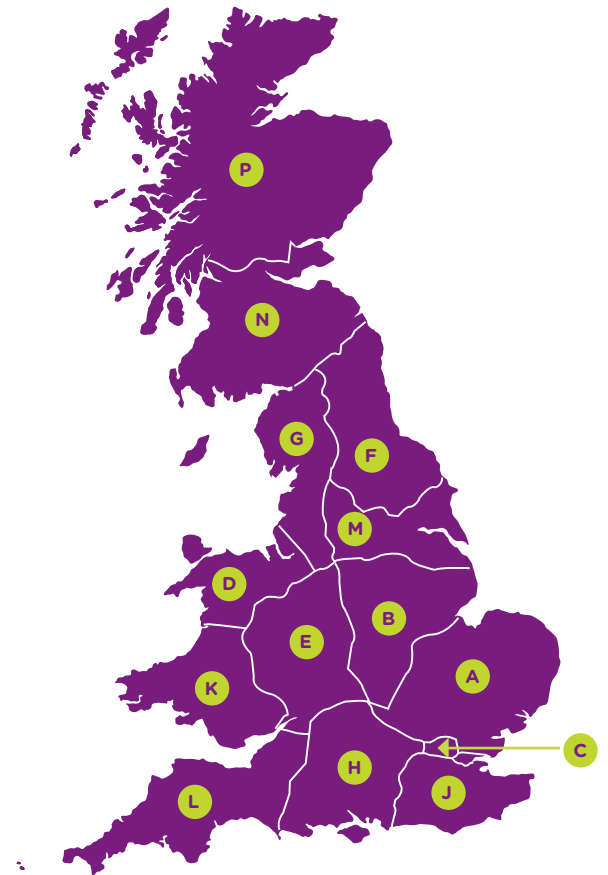
www.sparkenergy.co.uk

How to find your electricity supply area

To check your prices, first you need to see what supply area you're in using the map. Prices are different in each area because the network operators charge us different rates for distributing the electricity through their cables.

Electricity supply areas

- A** Eastern
- B** Eastern Midlands
- C** London
- D** Merseyside & North Wales
- E** Midlands
- F** North East
- G** North West
- H** Southern
- J** South East
- K** South Wales
- L** South West
- M** Yorkshire
- N** South Scotland
- P** North Scotland



Understanding your rates

Your electricity prices include a standing charge and one or more meter rates.

Electricity Prices are shown in the first table. To find your prices, first find your electricity supply area using the map and then read across. Some customers might have an 'E7' or Economy7 meter which have different rates during the day and at night.

Gas prices are shown in the second table. They are the same for all areas of the UK.

Prices are per kWh of energy used and are exclusive of VAT (at 5%).

What is a kWh?

We bill you in kWh or kilowatt-hours. This is a measure of energy used over time. A heater rated at 1000 watts (1 kilowatt), operating for one hour uses one kilowatt-hour of energy. A 60-watt light bulb consumes 0.06 kilowatt-hours of energy per hour.

Thousands of people across the UK are thinking smart and making their money work harder by paying in advance.

How it works

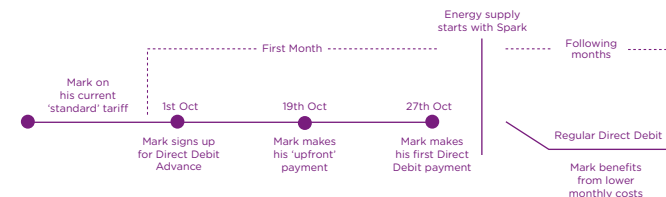
You make an upfront payment to your account before consuming any energy with us and then pay for your energy by monthly Direct Debit. This means we can buy your gas and electricity at cheaper rates and pass the savings onto you.

Sounds like a win-win, and it is.

Here's an example to see how Mark is saving

Mark is an OFGEM 'average user' consuming 16,500 kWh gas and 3,300 kWh electricity per year, living in London. He's on a standard tariff at the moment so he goes online, compares prices, and decides to switch to Direct Debit Advance.

He signs up on 1st October. About 18 days later he makes his upfront payment (equivalent to one month's usage) and also sets up his new monthly Direct Debit for the 27th of each month.



So, in his first month he makes two payments – one on the 19th and a second on the 27th but he knows this will quickly pay off as he benefits from being on one of the lowest tariffs in the UK. If he decides to leave at any time and his account is up to date, we'll refund any credits on his account.

Electricity Prices

	Standard meters		Economy 7 meters		
	Standing charge (pence per day)	Unit rate (pence per kWh)	Standing charge (pence per day)	Day unit rate (pence per kWh)	Night unit rate (pence per kWh)
Eastern (A)	13.000	10.946	14.000	12.144	6.867
East Midlands (B)	13.000	10.855	14.000	12.837	5.895
London (C)	13.000	11.408	14.000	13.335	6.826
Manweb (D)	13.000	12.962	14.000	15.355	6.733
Midlands (E)	13.000	11.285	14.000	14.049	6.108
Northern (F)	13.000	10.997	14.000	12.334	6.528
Norweb (G)	13.000	12.000	14.000	13.110	7.035
ScottishHydro (P)	13.000	12.621	14.000	15.585	7.187
ScottishPower (N)	13.000	11.029	14.000	13.890	5.825
Seeboard (J)	13.000	11.881	14.000	14.820	5.788
Southern (H)	13.000	12.638	14.000	13.730	7.397
Swalec (K)	13.000	12.645	14.000	14.031	7.336
Sweb (L)	13.000	12.751	14.000	14.857	7.311
Yorkshire (M)	13.000	10.997	14.000	12.573	6.350

Gas Prices

	Standing charge (pence per day)	Unit rate (pence per kWh)
All areas	20.000	3.543

Important: Direct Debit Advance is only available for domestic dual-fuel customers consuming under 73,200 kWh of gas per annum. Not available for customers with an Independent Gas Transporter (IGT), please see our website for more details. Please note a winter premium applies on this tariff.

Dual Fuel Discount: A dual fuel discount of £12 (incl. VAT) per fuel is included in the prices shown above.

Get in touch



Manage your account online at www.sparkenergy.co.uk



New...online Live Chat is fast and convenient. **Mon-Fri 8am-8pm and Saturday 9am-2pm.**



Call us on **0845 034 7474** (or **0333 321 4022** from a mobile). **Mon-Fri 8am-8pm and Saturday 9am-2pm.** A free call-back service is now available if we're busy.



For terms and conditions, please visit sparkenergy.co.uk

