

# The co-operative energy

## **Additional terms and conditions for Fixed May 2017 fixed price tariff (“Additional Terms”)**

1. These terms and conditions are in addition to (and do not replace) the Co-operative Energy: General Terms and Conditions for Domestic Customers (the “General Terms”). However if there is any conflict between these Additional Terms and the General Terms, these Additional Terms will take precedence.
2. Words and expressions defined in the General Terms have the same meaning where used in these Additional Terms.
3. The Fixed May 2017 fixed price tariff is subject to availability and may be withdrawn at any time. The Fixed May 2017 fixed price tariff will not apply to the supply of energy to the address unless and until: (i) you have requested this tariff; (ii) we have agreed to supply you on this basis and, if you are transferring from another supplier; (iii) we have become registered as the supplier of energy to the address.
4. In order to take up and remain on the Fixed May 2017 fixed price tariff, you must:  
(i) be a domestic customer for the supply of electricity and/or gas from Co-operative Energy;  
(ii) pay for our Charges by monthly Direct Debit; and (iii) have an electricity meter which is either a single, Smart or two Economy 7 meters. You cannot be supplied on the Fixed May 2017 fixed price tariff if you take your supply of energy through a prepayment meter.
5. Under the Fixed May 2017 fixed price tariff, the unit price you pay for the supply of energy to the address and any normal standing charges will, subject to paragraphs 7, 8 and 11 below, remain unchanged from the 7 April 2016 to 31 May 2017.
6. Prices under the Fixed May 2017 fixed price tariff are set out in the price list available at [Our Products Page | Co-Operative Energy](#). These prices vary according to the area of the address and the type of meter you have and may change if your area or meter type changes.
7. We will honour the prices fixed under the Fixed May 2017 fixed price tariff unless prevented from doing so by the actions or requirements of any governmental or regulatory authority. As VAT is added to our Charges, any increase (or decrease) in the rate of VAT will also change the amount you pay.
8. You may cancel the Fixed May 2017 fixed price tariff and/or change supplier without incurring a cancellation charge at any time.
9. Once we have agreed to supply you under the Fixed May 2017 fixed price tariff, it may not be possible for you to switch back to a special tariff that you previously received from us (or any other supplier). Similarly, if you cancel the Fixed May 2017 fixed price tariff, it may not be possible for you to switch back to this tariff.
10. If you move address, you may not transfer the Fixed May 2017 fixed price tariff but you can choose to switch back to the product once you have moved into your new address if the tariff remains open.

11. If you cease or fail to comply with any of the conditions of the Fixed May 2017 fixed price tariff, we may transfer you to our standard variable rate tariff.

12. We will contact you approximately 6 weeks before 30 May 2017 to inform you of our tariffs that are available after that date and your options in respect of these tariffs. Unless another tariff is agreed with you or you change supplier, you will be moved onto our standard variable rate tariff.