ScottishPower

# Exclusive Help Beat Cancer Fixed Oct 2028 R2

## Terms & Conditions

1. These terms and conditions ("Terms") apply to our Exclusive Help Beat Cancer Fixed Oct 2028 R2 ("Tariff"). The prices you pay on the Tariff will replace any mains gas and/or electricity prices which you may currently pay. These prices can be viewed in the 'Your tariff information' section of your tariff confirmation letter and on our website, under 'Tariff Information Label' at scottishpower.co.uk/tariff-information-labels.

2. Scottish Power Limited (Company No: SC193794) pursues its activities in the United Kingdom through ScottishPower UK Plc (Company No: SC117120), a company which owns and controls the following companies (hereinafter collectively referred to as "ScottishPower Group"): Scottish Power Energy Networks Holdings Limited (Company No: SC389555), which engages in the activities of transmission and distribution of electricity; Scottish Power Retail Holdings Limited (Company No: SC389556), which engages in the activity of supplying energy to domestic and non-domestic customers; and ScottishPower Renewable Energy Limited (Company No: SC326127), which engages in the activities of investing in and generating renewable energy. This Tariff is provided by ScottishPower Energy Retail Limited (Company No: SC190287) (hereinafter referred to as "ScottishPower", "us", "we" or "our") a subsidiary of Scottish Power Retail Holdings Limited (Company No: SC389556) and a part of the ScottishPower Group. Under these Terms, "you" or "your" means the eligible new or existing ScottishPower customers signed up to the Tariff.

3. The Tariff will be available until it is withdrawn from sale by us.

4. This Tariff is available to selected existing ScottishPower customers through selected sales channels who: (a) are aged 16 years or over; (b) contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit, quarterly Direct Debit, Monthly Bill, or online debit card; and (c) have an electricity meter that is a single, two, or multi-rate meter.

5. You agree that all contact between you and us will be managed either through our online system or by email.

6. We guarantee that the Tariff prices will remain fixed until 31st October 2028 ("End Date"), unless we are prevented from doing so by the actions or requirements of any governmental, statutory, or licensing authority. If this happens, we will provide you with reasonable written notice in advance.

7. A donation will be made by ScottishPower to Cancer Research UK Trading Limited, which gives its taxable profits to Cancer Research UK, for every month you are on the Tariff up to a maximum donation of £5 per fuel per annum for each completed 12 month period until the End Date. If you are not on this Tariff for the full Tariff term, a pro-rata amount will be donated based on the number of complete calendar months that you were on the Tariff. The donations will be paid by ScottishPower as soon as reasonably practicable after each calendar quarter end. Cancer Research UK is a registered charity in England and Wales (1089464), Scotland (SC041666), the Isle of Man (1103) and Jersey (247).

8. If you cancel your Tariff by switching to another energy supplier, and the transfer fully completes more than 49 days before the End Date, we will apply exit fees. The current exit fees are £100.00 per fuel. These exit fees will be amended if there is a change in the VAT treatment, or rate, at any time or times more than 49 days before the End Date by an amount equivalent to the applicable change in the VAT treatment or rate. These exit fees will not be applied if the Tariff is cancelled due to a home move. However, you have the freedom to move to an alternative ScottishPower tariff at any point without paying any exit fees.

9. ScottishPower will match 100% of your electricity consumption to renewable energy generated by the ScottishPower Group by matching every MWh of electricity consumed on this tariff with a Renewable Energy Guarantee of Origin (REGO) certificate sourced directly from the ScottishPower Group's own renewables generation. For information on our Fuel Mix, the environmental and CO2 benefits of choosing this green tariff, government support and how electricity is physically distributed please visit scottishpower.co.uk/fuelmix

10. We will write to you before the End Date to let you know what will happen next. Unless you choose another option, we will move you to another of our tariffs on the same payment method. We will provide further details of the new tariff and the impact to you in this communication. At the end of the Tariff, you will also have the option to cancel your contract with us without being required to pay exit fees.

11. The obligations on ScottishPower under the Tariff and these Terms will not come into effect until we have been registered as the supplier of mains gas and/or electricity to the property.
12. If you leave the property to which this Tariff applies, you will not be able to transfer this Tariff to another property. However, you can apply for any of our tariffs that you are eligible for that are available when you move property.
13. Any quote given to you for this Tariff is based on the information you have provided to us. If we become aware this is not accurate, we will advise you of the correct prices in writing.
14. If you pay by monthly Direct Debit and fail to make a payment to us under this payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on this Tariff. If you pay by another payment method and fail to make a payment to us under your payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on our Standard tariff. To see how this could affect you, please visit scottishpower.co.uk and review our current Standard Domestic Prices in the Gas and Electricity tariffs section. We will notify you in advance of any changes to your payment method and prices should this be necessary.
15. These Terms are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers ("General Terms") available at scottishpower.co.uk/legal/terms-and-conditions. If there is any conflict between these Terms and the General Terms, these Terms take priority.
16. By taking the Tariff, you agree to ScottishPower or Cancer Research UK contacting you, including by email, for the duration of the Tariff to thank you for your continuing support and to update you on news relating to the work of Cancer Research UK.

### Quote and Comparison Information

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.