



# Flexi May 2025 TL2

## Terms & Conditions

1. For this tariff, certain elements of the unit rate and standing charge payable by you are calculated by reference to applicable industry indices. These elements include network, social and environmental obligation costs that we are required to pay as an energy supplier but you can find relevant information and the most recent prices on our website [scottishpower.co.uk/flexi](https://scottishpower.co.uk/flexi).

The initial charges payable for this tariff will be as set out in the tariff confirmation letter. Although this tariff is for a fixed term, the charges payable by you may increase or decrease by reference to the applicable industry indices, which are reviewed on a quarterly basis on 1st January, 1st April, 1st July and 1st October until the end date. You understand and agree that any such adjustments of charges do not constitute a change to your disadvantage for the purposes of clause 19 of the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers. If there is any conflict or inconsistency between these terms and the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, these terms take precedence. Where any of the applicable industry indices ceases to be published, we may replace them with an appropriate equivalent index or, where there is no appropriate equivalent index, we will, acting reasonably, calculate the appropriate charge or fix that charge.

2. Scottish Power Limited (Company No: SC193794) pursues its activities in the United Kingdom through ScottishPower UK Plc, a company which owns and controls the following companies (hereinafter collectively referred to as the "ScottishPower Group"): Scottish Power Energy Networks Holdings Limited (Company No: SC389555), which engages in the activities of transmission and distribution of electricity; Scottish Power Retail Holdings Limited (Company No: SC389556), which engages in the activity of supplying energy to domestic and non-domestic customers; and ScottishPower Renewable Energy Limited (Company No: SC326127), which engages in the activities of investing in and generating renewable energy. This tariff is provided by ScottishPower Energy Retail Limited (Company No: SC190287) (hereinafter referred to as "ScottishPower", "us", "we" or "our") a subsidiary of Scottish Power Retail Holdings Limited (Company No: SC389556) and a part of the ScottishPower Group.
3. The Flexi May 2025 TL2 tariff ("Tariff") will be available until the date when the Tariff is withdrawn from sale by us.
4. This Tariff is only available to customers who, at the same time as choosing this Tariff, purchase Selected ScottishPower Boiler Care or Boiler Insurance Plans ("Boiler Product"), provided respectively by Domestic & General Services Limited and Domestic & General Insurance PLC (hereinafter jointly referred to as "Domestic & General"). Full details of the Boiler Products, including the terms and conditions, are provided separately at [scottishpower.co.uk/energytariffplusservices](https://scottishpower.co.uk/energytariffplusservices). Boiler Products may not be available through all sales channels. Should you cancel the Boiler Product in the future you can continue to be supplied on the Tariff until the end of the Tariff term. You must be aged 16 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit, have a single, two or multi rate meter, and manage your account online. You agree that all contact between the parties will be managed and facilitated electronically through our online system or by email. This Tariff is only available as a single rate version for customers with a multi rate electricity meter.
5. The Tariff ends on 31<sup>st</sup> May 2025 ("End Date") unless the actions or requirements of any governmental, statutory or licensing authority means that we need to change the End Date.
6. If you cancel your Tariff by switching to another energy supplier, with the transfer fully completing more than 49 days before the End Date, we will apply exit fees. The current exit fees are £75.00 per fuel. These exit fees will be amended if there is a change in the VAT treatment, or rate, at any time or times more than 49 days before the End Date by an amount equivalent to the applicable change in the VAT treatment or rate. These exit fees will not be applied if the agreement is cancelled due to a home move. However, you have the freedom to move to an alternative tariff at any point without paying any exit fees.
7. You can continue your subscription to your Boiler Product even if you change to another ScottishPower tariff or switch to another energy supplier should you wish to continue your protection.
8. We will write to you before the end of the Tariff to let you know what will happen next. Unless you choose another option, we will move you to another tariff on the same payment method and will provide further details of this tariff and the impact to you in this communication. At the end of the Tariff you will also have the option to cancel your contract with us without being required to pay exit fees.

9. The prices given in this leaflet are those you pay under your contract for your Tariff and replace any mains gas and/or electricity prices which you may currently pay.
10. The obligations on ScottishPower under the Tariff and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and/or electricity to the property.
11. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any ScottishPower tariff, for which you meet the eligibility criteria, that is available when you move property.
12. If you leave the property to which this Boiler Product applies, you will not be able to transfer this current Product to another boiler. However, you will be entitled to apply for any Boiler Product for which you meet the eligibility criteria, that is available when you move property.
13. Any quote given to you for this Tariff is based on the information you have provided to us. If we become aware this is not accurate, we will advise you of the correct prices in writing.
14. If you fail to make a payment to us under your payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on our Standard tariff. To see how this could affect you, please visit [scottishpower.co.uk](http://scottishpower.co.uk) and review our current Standard domestic prices in the gas and Electricity Tariffs section. We will notify you of any changes to your payment method and prices should this be necessary.
15. These Terms are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at [scottishpower.co.uk/legal/terms-and-conditions](http://scottishpower.co.uk/legal/terms-and-conditions)

#### **Quote and Comparison Information**

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.