



Flow Hollyhock 2020

The Flow Hollyhock 2020 tariff offers a fixed price guarantee that prices won't go up before January 2020.

There is an exit fee of £30 per fuel if you change your supplier or tariff before 12th November 2019 unless you move home.

This tariff is available to domestic customers managing their account online at <https://your.flowenergy.uk.com/> and who pay by monthly fixed Direct Debit. This tariff is not available to premises supplied through a prepayment meter.

These terms are in addition to and do not replace Flow Energy Limited's terms and conditions for supplying gas and/or electricity which also apply.

If at any time you do not meet any of these eligibility criteria or do not comply with the terms of the Flow Hollyhock 2020 tariff, we may transfer you to our Variable tariff.

Payment will be by Direct Debit on the same day each month (or the working day after if it is a Saturday, Sunday or Public Holiday).

The prices are on the basis that you pay by Direct Debit. Please make sure that you have enough money in your account on the date when we take the Direct Debit payment. If you don't have enough money, we will contact you to discuss how you can pay.

If we need to change the amount that we collect each month, we will give you at least two weeks' notice. We review the amount that we collect at least once a year.

The prices are on the basis that you provide us with an up to date email address and that you provide us with meter readings when requested.

Prices include VAT at 5% so will appear different to figures shown on your statement and are fixed to 31st December 2019 unless the Government or Ofgem prevent us from doing so. We will contact you in November 2019 to let you know what will happen after 31st December 2019.

This tariff is only available to customers with single rate or Economy 7 electricity.

Single Rate Electricity

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	26.380	13.580
East Midlands	20.631	14.066
London	23.416	13.070
Merseyside/North Wales	21.680	15.032
West Midlands	21.591	14.150
North East England	25.908	13.858
North West England	22.486	13.784
Northern Scotland	31.059	14.749
Southern Scotland	24.634	13.615
South East England	22.864	14.507
Southern	21.354	14.195
South Wales	22.030	14.779
South West England	24.935	15.140
Yorkshire	25.324	13.296

Economy 7 Electricity

Region	Daily Charge (p/day)	Day Unit Rate (p/kWh)	Night Unit Rate (p/kWh)
Eastern	30.274	15.787	8.473
East Midlands	22.197	16.507	8.763
London	25.377	15.386	8.457
Merseyside/North Wales	24.484	17.980	8.919
West Midlands	24.338	16.597	8.784
North East England	27.841	16.486	8.987
North West England	26.476	15.935	8.852
Northern Scotland	32.861	17.568	10.282
Southern Scotland	27.109	16.477	8.842
South East England	26.861	17.112	8.704
Southern	23.596	16.471	8.940
South Wales	25.573	17.335	9.040
South West England	26.302	18.222	8.996
Yorkshire	27.296	15.797	8.701

Gas

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	15.345	2.933
East Midlands	14.003	2.913
London	14.342	3.160
Merseyside/North Wales	14.446	3.016
West Midlands	14.495	3.027
North East England	14.080	2.997
North West England	15.145	3.046
Northern Scotland	14.370	3.004
Southern Scotland	14.370	3.004
South East England	15.487	3.112
Southern England	14.178	3.174
South Wales	14.999	3.000
South West England	14.099	3.161
Yorkshire	14.127	2.946

Tariff Comparison Rates

Region	Electricity (p/kWh)	Gas (p/kWh)
Eastern	16.69	3.38
East Midlands	16.50	3.32
London	15.83	3.58
Merseyside/North Wales	17.58	3.44
West Midlands	16.69	3.45
North East England	16.91	3.41
North West England	16.43	3.49
Northern Scotland	18.41	3.42
Southern Scotland	16.52	3.42
South East England	17.20	3.56
Southern England	16.71	3.59
South Wales	17.37	3.44
South West England	18.08	3.57
Yorkshire	16.28	3.36