



## Flow Hollyhock 2020 Green

**The Flow Hollyhock 2020 Green tariff offers a fixed price guarantee that prices won't go up before January 2020.**

There is an exit fee of £30 per fuel if you change your supplier or tariff before 12<sup>th</sup> November 2019 unless you move home.

This tariff is available to domestic customers managing their account online at <https://your.flowenergy.uk.com/> and who pay by monthly fixed Direct Debit. This tariff is not available to premises supplied through a prepayment meter.

These terms are in addition to and do not replace Flow Energy Limited's terms and conditions for supplying gas and/or electricity which also apply.

If at any time you do not meet any of these eligibility criteria or do not comply with the terms of the Flow Hollyhock 2020 Green tariff, we may transfer you to our Variable Green tariff.

Payment will be by Direct Debit on the same day each month (or the working day after if it is a Saturday, Sunday or Public Holiday).

The prices are on the basis that you pay by Direct Debit. Please make sure that you have enough money in your account on the date when we take the Direct Debit payment. If you don't have enough money, we will contact you to discuss how you can pay.

If we need to change the amount that we collect each month, we will give you at least two weeks' notice. We review the amount that we collect at least once a year.

The prices are on the basis that you provide us with an up to date email address and that you provide us with meter readings when requested.

Prices include VAT at 5% so will appear different to figures shown on your statement and are fixed to 31<sup>st</sup> December 2019 unless the Government or Ofgem prevent us from doing so. We will contact you in November 2019 to let you know what will happen after 31<sup>st</sup> December 2019.

This tariff is only available to customers with single rate or Economy 7 electricity.

## Single Rate Electricity

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	26.380	14.580
East Midlands	20.631	15.066
London	23.416	14.070
Merseyside/North Wales	21.680	16.032
West Midlands	21.591	15.150
North East England	25.908	14.858
North West England	22.486	14.784
Northern Scotland	31.059	15.749
Southern Scotland	24.634	14.615
South East England	22.864	15.507
Southern	21.354	15.195
South Wales	22.030	15.779
South West England	24.935	16.140
Yorkshire	25.324	14.296

## Economy 7 Electricity

Region	Daily Charge (p/day)	Day Unit Rate (p/kWh)	Night Unit Rate (p/kWh)
Eastern	30.274	16.537	9.223
East Midlands	22.197	17.257	9.513
London	25.377	16.136	9.207
Merseyside/North Wales	24.484	18.730	9.669
West Midlands	24.338	17.347	9.534
North East England	27.841	17.236	9.737
North West England	26.476	16.685	9.602
Northern Scotland	32.861	18.318	11.032
Southern Scotland	27.109	17.227	9.592
South East England	26.861	17.862	9.454
Southern	23.596	17.221	9.690
South Wales	25.573	18.085	9.790
South West England	26.302	18.972	9.746
Yorkshire	27.296	16.547	9.451

## Gas

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	15.345	2.933
East Midlands	14.003	2.913
London	14.342	3.160
Merseyside/North Wales	14.446	3.016
West Midlands	14.495	3.027
North East England	14.080	2.997
North West England	15.145	3.046
Northern Scotland	14.370	3.004
Southern Scotland	14.370	3.004
South East England	15.487	3.112
Southern England	14.178	3.174
South Wales	14.999	3.000
South West England	14.099	3.161
Yorkshire	14.127	2.946

## Tariff Comparison Rates

Region	Electricity (p/kWh)	Gas (p/kWh)
Eastern	17.69	3.38
East Midlands	17.50	3.32
London	16.83	3.58
Merseyside/North Wales	18.58	3.44
West Midlands	17.69	3.45
North East England	17.91	3.41
North West England	17.43	3.49
Northern Scotland	19.41	3.42
Southern Scotland	17.52	3.42
South East England	18.20	3.56
Southern England	17.71	3.59
South Wales	18.37	3.44
South West England	19.08	3.57
Yorkshire	17.28	3.36