



How can we help today?

# Your guide to: **Understanding your energy tariff**

For domestic customers paying in advance  
Spark Advance 2 - **Valid from September 2013**

# Electricity and Gas prices

Prices shown are valid from September 2013 for domestic customers paying by Direct Debit

|               | Electricity                     |                           |                                 |                               |                                 | Gas                             |                           |
|---------------|---------------------------------|---------------------------|---------------------------------|-------------------------------|---------------------------------|---------------------------------|---------------------------|
|               | Standard meters                 |                           | Economy 7 meters                |                               |                                 | Standing charge (pence per day) | Unit rate (pence per kWh) |
|               | Standing charge (pence per day) | Unit rate (pence per kWh) | Standing charge (pence per day) | Day unit rate (pence per kWh) | Night unit rate (pence per kWh) |                                 |                           |
| Eastern       | 14.000                          | 10.708                    | 14.000                          | 12.161                        | 6.884                           | 20.000                          | 3.457                     |
| East Midlands | 14.000                          | 10.867                    | 14.000                          | 13.000                        | 6.058                           |                                 |                           |
| London        | 14.000                          | 10.978                    | 14.000                          | 12.915                        | 6.406                           |                                 |                           |
| Manweb        | 14.000                          | 11.773                    | 14.000                          | 14.851                        | 6.229                           |                                 |                           |
| Midlands      | 14.000                          | 10.635                    | 14.000                          | 13.759                        | 5.818                           |                                 |                           |
| Northern      | 14.000                          | 10.589                    | 14.000                          | 12.634                        | 6.828                           |                                 |                           |
| Norweb        | 14.000                          | 11.150                    | 14.000                          | 12.840                        | 6.765                           |                                 |                           |
| ScottishHydro | 14.000                          | 12.077                    | 14.000                          | 15.085                        | 6.687                           |                                 |                           |
| ScottishPower | 14.000                          | 10.639                    | 14.000                          | 13.854                        | 5.789                           |                                 |                           |
| Seeboard      | 14.000                          | 10.819                    | 14.000                          | 14.359                        | 5.327                           |                                 |                           |
| Southern      | 14.000                          | 11.556                    | 14.000                          | 13.065                        | 6.732                           |                                 |                           |
| Swalec        | 14.000                          | 11.731                    | 14.000                          | 13.511                        | 6.816                           |                                 |                           |
| Sweb          | 14.000                          | 12.239                    | 14.000                          | 14.540                        | 6.994                           |                                 |                           |
| Yorkshire     | 14.000                          | 10.677                    | 14.000                          | 12.608                        | 6.385                           |                                 |                           |

These prices are exclusive of VAT (at 5%). \*E7 - some customers might have an 'E7' or Economy7 meter which have different rates during the day and at night.

**Important:** Spark Advance 2 is only available for domestic dual-fuel customers consuming under 73,200 kWh of gas per annum. Not available for customers with an Independent Gas Transporter (IGT), please see our website for more details. Please note a winter premium applies on this tariff.

Thousands of customers across the UK are thinking smart and making their money work harder with Spark Advance.

## How it works

You make an upfront payment to your account before consuming any energy with us and then pay for your energy by monthly Direct Debit. This means we can buy your gas and electricity at cheaper rates and pass the savings onto you.

Sounds like a win-win, and it is.

## Here's an example to see how Mark is saving

Mark is an OFGEM 'average user' consuming 16,500 kWh gas and 3,300 kWh electricity per year, living in the Midlands. He's on a standard tariff at the moment so he goes online, compares prices, and decides to switch to Spark Advance 2.

He signs up for Spark Advance 2 on 1st October. About 18 days later he makes his upfront payment (equivalent to one month's usage) and also sets up his new monthly Direct Debit for the 27th of each month.



So, in his first month on Spark Advance 2 he makes two payments - one on the 19th and a second on the 27th but he knows this will quickly pay off as he benefits from being on one of the lowest tariffs in the UK. If he decides to leave at any time and his account is up to date, we'll refund any credits on his account.

## Tariff benefits:

- ✓ One of the most economical tariffs in the UK
- ✓ Pay by convenient monthly Direct Debits
- ✓ Pay in advance and save more on your energy
- ✓ If we have to increase our prices, we'll inform you at least 30 days in advance to help you plan ahead
- ✓ We offer free online account management, live chat and real people on the phone
- ✓ We won't favour new customers over existing with cheaper prices



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