

About your Standard Variable tariffs

You can find the full terms and conditions of supply on our website at www.britishgas.co.uk/terms. Here are the key ones about our Standard Variable tariffs:

You'll pay a daily standing charge and unit rate for each fuel on this tariff. We'll also add VAT. If you have a multiple rate electricity meter, you may have more than one unit rate. For more details about the rates we charge go to www.britishgas.co.uk/alltariffs.

The price of this tariff may change. It may increase or decrease, for example, because the relevant maximum charge, set by Ofgem, changes.

Your prices will change if the government or regulator does or plans something that means it changes your price, for example changing the amount of VAT we must charge, changing your eligibility for any governmental programmes or any other changes to our regulatory obligations.

Before we increase your price, we will give you reasonable notice. If we decrease the price of this tariff, we will update your account and our website.

Your prices may also change depending on how you pay, if you stop paying for your energy or you don't keep up with your payment obligations. If you pay by Direct Debit but miss any payments, we can ask you to pay by cash or cheque. Your prices would go up – we'll explain the difference when we contact you and you can find the details at www.britishgas.co.uk/alltariffs. We may ask you to pay a deposit or use a different kind of meter. We'll contact you at least seven working days before changing how you pay.

If you pay by payment card or, if applicable, directly through the benefits you receive from government, the rates we charge are the same as if you pay by cash or cheque.

There is no end date for our Standard Variable tariffs and there are no exit fees if you want to switch tariff or supplier.

You can end your contract at any time. You don't have to tell us if you are switching to a new supplier. If you don't pay us for the energy you've used, we can stop you switching to another supplier until you've paid us.

Our terms and conditions of supply also apply. You can find them at www.britishgas.co.uk/energy/terms. If there is any difference between what we say in these terms and conditions and the supply terms, what we say in these terms takes priority.