

Instruction to your Bank or Building Society To pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

CNG Energy Ltd
2 Victoria Avenue,
Harrogate,
North Yorkshire
HG1 1EL

Name(s) of Account Holder(s)

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Bank/Building Society Account number

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Branch Sort Code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference

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Service User Number

5	5	8	8	2	5
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FOR CNG ENERGY LTD OFFICIAL USE ONLY

This is not part of the instruction to your Bank or Building Society

Instruction to your Bank or Building Society

Please pay CNG Energy Ltd Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with CNG Energy Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account



This guarantee should be detached and retained by the Payer

THE DIRECT DEBIT GUARANTEE

- All banks and building societies that accept instructions to pay Direct Debits offer this Guarantee
- If there are any changes to the amount, date or frequency of your Direct Debit CNG Energy Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request CNG Energy Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by CNG Energy Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when CNG Energy Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.