## TRUE/FALSE

1. Data bits are combined into pieces of information, which are combined into implications, which suggest decision alternatives, which lead to decisions.

ANS: T PTS: 1
2. Frequency distributions can be applied to nominal, ordinal, and interval data, but not ratio data.

ANS: F
PTS: 1
3. The use of statistical tests decreases the need for use of theory, predetermined hypotheses, and common sense.

ANS: F PTS: 1
4. The mode is the most frequently occurring response.

ANS: T PTS: 1
5. The standard deviation tells us the range of answers that includes approximately $70 \%$ of the sampled respondents.

ANS: T PTS: 1

## MULTIPLE CHOICE

1. Which of the following represents the correct sequence of data analysis outcomes?
a. information, decision alternatives, decisions, implications
b. information, decision alternatives, implications, decisions
c. information, implications, decision alternatives, decisions
d. implications, information, decision alternatives, decisions

ANS: C PTS: 1
2. Which of the following statements is true? If only a portion of the respondents answered a specific question, the frequency distribution (percentage) of the responses for that question is best computed as
a. 100 percent of all respondents regardless of whether or not they answered the question
b. 100 percent of those respondents who did answer the question
c. the average number of respondents
d. the geometric mean of the responses

ANS: B
PTS: 1
3. If 100 out of 1000 users of brand A were medium users (i.e., $10 \%$ ), and 200 respondents out of 400 users of brand B were medium users (i.e., $50 \%$ ), the average number of medium users for brands A and $B$ would be
a. $21.4 \%$
b. $30 \%$
c. $37.5 \%$
d. $60 \%$

ANS: A PTS: 1
4. For ratio data, the measure(s) of central tendency and dispersion that can be computed is(are)
a. mode, median, mean, standard deviation
b. mode, median
c. mode, median, mean, standard deviation, geometric and harmonic mean
d. mode

ANS: C PTS: 1
5. Two or more variables are considered simultaneously when the researcher uses which of the following data analysis tools?
a. frequency distributions
c. measures of central tendency
b. cross-tabulations
d. measures of dispersion

ANS: B
PTS: 1

