

THE ROCKSALT GROUP COVID-19 POLICY

At The Rocksalt Group we are dedicated to protecting our guests, staff and contractors at all times from the risks posed by Covid-19. We are implementing robust protocols that comply with the Government guidelines provided for the hospitality industry. The measures we've put in place are listed below.

RESTAURANTS AND PUBS

- Thorough risk assessments have been carried out for all of our sites and shared with all staff members.
- Reservations have been staggered and capacity reduced to manage the amount of people entering the building at any one time.
- Guests are legally required to bring face coverings, which must be worn when entering and moving around our pubs and restaurants. Face coverings can be removed when you are safely seated at your tables.
- Guests are advised to make use of the hand sanitisers provided upon entering and leaving the building.
- Relevant PPE has been provided for all staff.
- Staff temperatures will be taken at the beginning of each shift and recorded in our Health and Safety Manuals.
- Staff members are required to wash hands thoroughly every half an hour.
- Personal hand sanitiser has been provided to our Front of House staff.
- We have dedicated staff carrying out regular cleaning and sanitation of all customer areas and touch points.
- We are providing single use menus and condiments.
- There is new signage throughout each building to manage the flow of guests and staff. One way systems have been implemented where possible.
- Guests are encouraged to maintain social distancing at all times with queue markers provided upon entry to the building and tables spaced appropriately.
- Glass protective screens have been installed in all bar areas.
- We are operating a table service only policy throughout our premises.
- Customer details will be taken and stored for every booking to assist the government track and trace program. Customers are also encouraged to download and use the Government track and trace app.
- We will provide Covid-19 advice to all guests through the booking confirmation email.

ACCOMMODATION

- Room keys are sanitised between each guest and left in the door of each room for the guest to collect. A deposit box is provided for guests to return the key.
- Rooms are cleaned and sanitised between each stay.
- Single use glassware and condiments are provided in all rooms.
- If staying for multiple nights, rooms will no longer be refreshed daily. Fresh towels and condiments can be left outside the room upon request.
- While a cooked breakfast is still available, guests will be encouraged to make use of our continental breakfast hamper, delivered directly to our rooms.
- The communal pantry areas will no longer be in operation.
- Covid-19 related advice will be provided to all guests through the booking confirmation email.

