

THE ROCKSALT GROUP COVID-19 POLICY

At The Rocksalt Group we are dedicated to protecting our guests, staff and contractors at all times from the risks posed by Covid-19. We are implementing robust protocols that comply with the Government guidelines provided for the hospitality industry. The measures we've put in place are listed below.

RESTAURANTS AND PUBS

- Thorough risk assessments have been carried out for all of our sites and shared with all staff members.
- Reservations have been staggered and capacity reduced to manage the amount of people entering the building at any one time.
- Guests are advised to make use of the hand sanitisers provided upon entering and leaving the building.
- Relevant PPE has been provided for all staff when social distancing cannot be maintained.
- Staff temperatures will be taken at the beginning of each shift and recorded in our Health and Safety Manuals.
- Staff members are required to wash hands thoroughly every half an hour.
- Personal hand sanitiser has been provided to our Front of House staff.
- We have dedicated staff carrying out regular cleaning and sanitation of all customer areas and touch points.
- We are providing single use menus and condiments.
- There is new signage throughout each building to manage the flow of guests and staff. One way systems have been implemented where possible.
- Guests are encouraged to maintain social distancing at all times with queue markers provided upon entry to the building and tables spaced appropriately.
- Glass protective screens have been installed in all bar areas.
- Initially we will have a reservation required policy. Customer details will be taken and stored for every booking to assist the government track and trace program.
- We will provide Covid-19 advice to all guests through the booking confirmation email.

ACCOMMODATION

- Room keys are sanitised between each guest and left in the door of each room for the guest to collect. A deposit box is provided for guests to return the key.
- Rooms are cleaned and sanitised between each stay.
- Single use glassware and condiments are provided in all rooms.
- If staying for multiple nights, rooms will no longer be refreshed daily. Fresh towels and condiments can be left outside the room upon request.
- While a cooked breakfast is still available, guests will be encouraged to make use of our continental breakfast hamper, delivered directly to our rooms.
- The communal pantry areas will no longer be in operation.
- Covid-19 related advice will be provided to all guests through the booking confirmation email.

