

*Kantoor van die Premier
Office of the Premier
I-ofisi ye Nkulumbuso*



"AL 50"

Reference
Verwysing
Isingqinisiso

PM 1/4 [2011/4980]

Date
Datum
Umhla

3 July 2012

The South African Police Service

Attention: National Commissioner Phiyega

Per fax: (012) 393 2616

Dear Commissioner Phiyega

**COMPLAINTS REGARDING ALLEGED POLICE INEFFICIENCY AND A
BREAKDOWN IN POLICE-COMMUNITY RELATIONS IN KHAYELITSHA, CAPE
TOWN**

1. I refer to the above and your fax to my office on the afternoon of 29 June 2012.
2. In view of your undertaking to immediately investigate the complaints with the aim of resolving the issues raised therein, which have been repeatedly raised by me with your office without success to date, I am agreeable to your request to hold off any further action from my office as regards dealing with the said complaints myself, until close of business on 20 July 2012.
3. Given our own oversight and monitoring role vis a vis the SAPS in the Western Cape, I weigh our co-operative governance obligations towards your office against *inter alia* the rights of the complainants to redress with respect to the complaints they

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have laid, including a timeous and appropriate response thereto. My own response has already been severely delayed as a result of the lack of response from SAPS to my communications in this regard to date.

4. The volatile situation in Khayelitsha makes it imperative that all organs of state are now seen to be taking swift and resolute action in this regard. To date SAPS have failed to take any action whatsoever. Thus, whilst I am agreeable to one final extension of time, I am not prepared to agree to this time period extending past the end of this month, i.e. some 7 months after the initial complaint was sent to your predecessor's office; and I accordingly await to hear from you on this matter on or before close of business on 20 July 2012.
5. I further confirm that I intend to advise the complainants and their representatives of the content of your letter and this reply thereto, so as to ensure that the process applied to the complaints remains transparent.

Yours sincerely



HELEN ZILLE

PREMIER

- c.c.
1. **National Minister of Police – Minister Mthethwa**
Fax number (012) 393 2819 / (021) 467 7036
 2. **The Provincial Commissioner – Lt Gen Lamoer**
Fax number (021) 417 7389