

Statement of requirements

- 1) The scheme will be open to everyone who owns a property or who lives or works in the Strome Ferry & Achmore CC area (i.e. Achmore, Braeintra, the Glen, Stromeferry, Ardnarff and Portchullin).
- 2) Others may be admitted to the scheme by discretion.
- 3) **The system will not be designed to replace the telephone service.**
- 4) The system will provide an interface equivalent to the BT home hub i.e. a minimum of Wi-Fi, four Ethernet ports and one USB port.
- 5) The minimum speed will be 5Mbps (with the usual caveats about peak time loads).
- 6) The maximum cost will be 90% of the equivalent BT service (i.e. £13.50 per month at today's prices for "average" data volumes).
- 7) There will be additional costs for heavy users above "average" data volumes. (The definition of average data volumes will be looked at more closely in the feasibility study & trial.)
- 8) The speed and price per usage band will be the same for everyone that joins the scheme.
i.e. it will cost the same whatever the location (within the Strome Ferry & Achmore CC area as defined above).
- 9) The system will not require a landline telephone (i.e. **you do not need a BT phone line** to join the system).
- 10) The system will be built from readily available industrial strength components.
- 11) The system will comply with all relevant laws and contractual agreements.
- 12) The system will be implemented in such a way as to minimise capital costs. If possible the system will be implemented without the need for grants. All running costs and future enhancements will be covered by users' subscriptions.
- 13) The system will be run on a not for profit basis, charges will be set to cover running costs and fund future developments.
- 14) The system will be set up in such a way to minimise administration cost and effort.
- 15) Day to day running and troubleshooting will be done by members of the scheme.
- 16) There may be additional charges levied to any subscriber not prepared to assist with administration and there may be a reduction in charges for subscribers that assist with the implementation.
- 17) The service will **not** have all the features offered by the large ISPs (BT).
- 18) There will be a simple service level agreement which will cover the system being unavailable either due to a problem with "our network" or a problem outside our control.

19) If the service is unavailable for an extended period the monthly subscription may be reduced or waived by discretion.