Somerset County Council
Review of Subsidised Local Bus Services

Please read the accompanying document prior to completing this survey.

1 How often do you use a local bus service? (Please select one option.)

- □ Daily
- □ Weekly
- □ Monthly
- □ Occasionally
- □ Never

1a If you use any local bus services in Somerset please provide the service number(s) of the route(s) you use below:

[Blank space for service numbers]

2 Which of these services do you use? (Please select all applicable options.)

- [ ] 29 – Taunton – Wells (First)
- [ ] 1 – Yeovil – Shepton Mallet (South West Coaches)
- [ ] 6 – Bridgwater Town Service (Bakers Dolphin)
- [ ] 16 – Huish Episcopi – Langport – Bridgwater (Hatch Green Coaches)
- [ ] 19 – Bridgwater – Street (Webberbus)
- [ ] 25 – Taunton – Dulverton (First)
- [ ] 51 – Athelney – Stoke St Gregory – Taunton (Hatch Green Coaches)
- [ ] 161 – Wells – Shepton Mallet – Frome (First)
- [ ] 424 – Frome – Midsomer Norton (Frome Minibuses)
- [ ] 668 – Shapm – Street (Bakers Dolphin)
- [ ] 669 – Shepton Mallet – Glastonbury (Frome Minibuses)
- [ ] 776 – Shepton Mallet – Midsomer Norton (Hatch Green Coaches)
- [ ] N6 – Ilminster & Martock Area DRT linking to N10 (Nippy Bus)
- [ ] N8 – West Coker – Yeovil (Nippy Bus)
- [ ] 99 – Chard – Yeovil (Stagecoach)
- [ ] 667 – Wincanton – Street (Nippy Bus)
- [ ] 9A – Donyatt – Crowkerne – (Somerset County Council)
- [ ] 10 – Langley Marsh – Wellington (First)
- [ ] 18 – Bincombe – Bridgwater (Hatch Green Coaches)
- [ ] 102 – Bridgwater – Weston Super Mare (First)
- [ ] 491 – Shapm – Weston Super Mare (Coombs Travel)
- [ ] 608 – Bishopwood – Ilminster (Hatch Green Coaches)
- [ ] 647 – Alhampton – Strode College (Libra Travel)
- [ ] 9A – Bishops Lydeard – Wellington – Taunton (Hatch Green Coaches)
Please outline your views on the changes to these services as explained in the accompanying document:

3 If you represent a Parish Council, would your Parish be prepared to contribute resources to help retain a local bus service?

☐ Yes  ☐ No

If you have answered 'yes' please complete your Parish contact details below:

4 Do you currently use Demand Responsive Transport?

☐ Yes  ☐ No

4a If so do you think you will continue to use this if it is routed to come to your village on a certain day of the week?

☐ Yes  ☐ No

5 Do you consider yourself to be from a minority ethnic group? (Please select one option.)

☐ Yes  ☐ No  ☐ Prefer not to say

6 Do you consider yourself to have a disability or long term health condition?

☐ Yes  ☐ No  ☐ Prefer not to say

7 What is your age? (Please select one option.)

☐ 0-17  ☐ 18-34  ☐ 35-64  ☐ 65+  ☐ Prefer not to say
8 What is your gender? (Please select one option.)

☐ Male  ☐ Female  ☐ Transgender  ☐ Prefer not to say

9 Do you provide care for anyone (e.g. a parent, child, other relative, an elderly person, friend or neighbour) who has any form of disability (sensory loss, physical, learning disability, mental health problem) long or terminal illness? (Please select one option.)

☐ Yes  ☐ No  ☐ Prefer not to say

10 About you: (Please select one option.)

☐ I am responding to this survey as an individual

☐ I am responding to this survey on behalf of an organisation - details below:


Thank you for taking the time to complete this survey.

Please return your completed survey to:

Transporting Somerset, PPC302A, County Hall, Taunton, TA1 4DY

by Monday 29th December 2014

Please ensure you return your survey as soon as possible as any surveys received after the deadline may not be considered.

Please note:

Whilst we are unable to respond to any individual correspondence regarding this consultation all responses will be considered prior to any decision being taken. A report will be published in the New Year with details of the consultation responses along with details of any changes to services in the light of responses to the consultation.
Due to a continuing reduction in the amount of funding the Government provides the Council to run local services, and to manage competing demands for services that the Council is legally obliged to provide; Somerset County Council needs to review its allocation of funds for supported bus services. We are now seeking your views on potential changes to the services that we support.

We are changing the way we provide Demand Responsive Transport in Somerset and will be routing the vehicles into areas where, due to previous withdrawals of conventional public transport, there is currently no timetabled public transport provision.

As a general principle it is our view that demand responsive services should be retained but as a routed services to provide access for rural communities with particular regard to the needs of our elderly population and people with disabilities who may not have access to a car.

Increasingly difficult choices will need to be made about where we provide support in the future. Routes have been identified by the Council for possible reductions in financial support due to either:

- Availability of services on other days of the week or proximity of alternative services;
- Low passenger use;
- Possible Commercial replacement.

We are also proposing that some services will operate at a reduced frequency rather than our support being entirely withdrawn, to retain the ability for people to make journeys by public transport.

The affected services are listed below. SCC would like to consult with as many Somerset groups and residents as possible and we would be grateful for your views on these proposed changes before a final decision is taken by the Council in 2015.
<table>
<thead>
<tr>
<th>Route No</th>
<th>Service Details</th>
<th>Operator</th>
<th>Days Operated</th>
<th>Continued Support</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Withdraw funding for all subsidised journeys</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>Taunton - Wells</td>
<td>First</td>
<td>Mon - Sat</td>
<td>Commercial Mon - Sat journeys unaffected</td>
</tr>
<tr>
<td>1</td>
<td>Yeovil - Shepton Mallet</td>
<td>South West Coaches</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained, Sat commercial journeys unaffected</td>
</tr>
<tr>
<td>16</td>
<td>Bridgwater - Langport - Bridgwater</td>
<td>Hatch Green Coaches</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>19</td>
<td>Bridgwater - Street</td>
<td>Webberbus</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>25</td>
<td>Taunton - Dulverton</td>
<td>First</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>51</td>
<td>Athelney - Stoke St Gregory - Taunton</td>
<td>Hatch Green Coaches</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>161</td>
<td>Wells - Shepton Mallet- Frome</td>
<td>First</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>424</td>
<td>Frome - Midsomer Norton</td>
<td>Frome Minibuses</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>668</td>
<td>Shipham - Street</td>
<td>Bakers Dolphin</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>669</td>
<td>Shepton Mallet - Glastonbury</td>
<td>Frome Minibuses</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained, Sat commercial journeys unaffected</td>
</tr>
<tr>
<td>776</td>
<td>Shepton Mallet - Midsomer Norton</td>
<td>Hatch Green Coaches</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>N6</td>
<td>Ilminster and Martock area DRT linking to N10</td>
<td>Nippy Bus</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>N8</td>
<td>West Coker - Yeovil</td>
<td>Nippy Bus</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td></td>
<td><strong>Withdraw 50% of funding for subsidised Saturday journeys</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>99</td>
<td>Chard - Yeovil</td>
<td>Stagecoach</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td>667</td>
<td>Wincanton - Street</td>
<td>Nippy Bus</td>
<td>Mon - Sat</td>
<td>Support for Mon - Fri journeys will be maintained</td>
</tr>
<tr>
<td></td>
<td><strong>Withdraw service</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Donyatt - Crewkerne</td>
<td>Somerset County Council</td>
<td>Mon - Fri</td>
<td>Replaced with routed Demand Responsive Transport</td>
</tr>
<tr>
<td>10</td>
<td>Langley Marsh - Wellington</td>
<td>First</td>
<td>Mon - Fri</td>
<td>Replaced with routed Demand Responsive Transport</td>
</tr>
<tr>
<td>18</td>
<td>Bincombe - Bridgwater</td>
<td>Hatch Green Coaches</td>
<td>Wed only</td>
<td>Replaced with routed Demand Responsive Transport 1 day per week</td>
</tr>
<tr>
<td>102</td>
<td>Bridgwater - Weston Super Mare</td>
<td>First</td>
<td>Mon - Fri</td>
<td>Alternative services available, Routes 21, 37, 67, 75, 375, X75</td>
</tr>
<tr>
<td>491</td>
<td>Shipham - Weston Super Mare</td>
<td>Coombs Travel</td>
<td>Thurs only</td>
<td>Replaced with routed Demand Responsive Transport</td>
</tr>
<tr>
<td>608</td>
<td>Bishopswood - Ilminster</td>
<td>Hatch Green Coaches</td>
<td>Thurs only</td>
<td>Replaced with Demand Responsive Transport</td>
</tr>
<tr>
<td>647</td>
<td>Alhampton - Strode College</td>
<td>Libra Travel</td>
<td>College days only</td>
<td>Replaced with routed Demand Responsive Transport</td>
</tr>
<tr>
<td>9A</td>
<td>Bishops Lydeard - Wellington - Taunton</td>
<td>Hatch Green Coaches</td>
<td>Wed only</td>
<td>Replaced with routed Demand Responsive Transport</td>
</tr>
</tbody>
</table>