



Queen Margaret Development Project



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Welcome to this first newsletter on the Queen Margaret Hospital Development.

Over the coming months we'll be bringing you all the latest information on the work taking place at Queen Margaret, exploring the benefits the project will bring to patients and services and looking at some of the services already on site.



Services and Support at Queen Margaret

The Queen Margaret Hospital site is already a very busy one, providing a wide range of services for the West Fife community and the wider Fife population. Services on site include:

- Out Patients – on average there are between 10,000 and 12,000 out patient attending each month
- Day Surgery – the majority of day case procedures in Central and West Fife take place at Queen Margaret, with over 1100 patients attending each month
- Day Intervention – including activities such as blood transfusions, this service sees 200 to 300 people each month
- Minor Injuries Service and the GP Out-of-Hours Service
- Children's and Young People's Services
- Antenatal and Postnatal Care
- Rehabilitation Services
- Older People's Services
- Mental Health Services
- Palliative Care
- Dermatology Services
- Renal Outpatient Dialysis
- Diagnostics, X-Ray and Scanning
- Cataract Unit
- Sexual Health Service

The Development Project seeks to build on these services so that Queen Margaret continues to play a significant role in the provision of acute care in Fife, as well as providing a range of primary care services focussed on the needs of the local population.

The Queen Margaret Development Project

The project itself aims to improve access to a range of primary care, community and diagnostic facilities, all within a modern healthcare environment.

As part of the development, Queen Margaret Hospital will have a state-of-the-art Diagnostic and Treatment Centre (DTC), which will benefit patients from across Fife.

The DTC, which encompasses Day Surgery, Day Intervention, Urology and Endoscopy, will have purposely designed accommodation within the hospital.

There are many advantages associated with the development of the DTC, including improvements to the patient experience, improved access, and a reduction in delays.

The development will allow Queen Margaret to build further on the amount of day surgery work carried out at the hospital.

With no emergency operations carried out on site, all surgeons, anaesthetists and theatre staff will be dedicated to carrying out planned day surgery, minimising the potential for late cancellations.

Construction of the Endoscopy Reprocessing Unit is a crucial first step in the development of the DTC, you can find out more about this later in the newsletter.

As part of the Project, a planned Primary Care Resource Centre (PCRC) will also be created at Queen Margaret. This will accommodate primary care and other community services such as Podiatry, Clinical Psychology, Diabetes services, Nutrition and Dietetics, Child and Adolescent Mental Health Services and others, improving the patient experience for the local population.

By bringing together a range of services for people who often need access to more than one service in the same visit, a 'one stop shop' will be created. This will reduce the need to book different appointments at separate healthcare sites.

As well as bringing services closer together to ensure better access to a wider range of services, the PCRC will increase the time that specialists are available, with an improved environment for both patients and staff.

In addition, Older People's Services and Children's Services, both of which are currently provided at Queen Margaret Hospital, will be further developed.



Public Engagement

As part of the development of the Primary Care Resource Centre, it is proposed that all services from Carnegie Clinic and Abbeyview Clinic will relocate to Queen Margaret Hospital.

And it's important that we hear your views.

To allow us to tell you more about this proposal and so that you have the opportunity to tell us your thoughts, we'll be holding a series of events to gather feedback and answer questions.

You'll be able to comment on the proposals up until September 30, 2013.

For further details on the public information and engagement events visit the NHS Fife website at www.nhsfife.org/queenmargaret

In Focus: Minor Injuries Service



In each edition of the newsletter, the 'In Focus' section will look at a service already on the Queen Margaret site. We hope this will give you a further insight into activity within the hospital.

However, some patients can't be treated by staff in the Minor Injuries Service either because they would be more appropriately treated by their local GP or because there are symptoms of a more serious injury which requires further assessment or treatment by medical staff in the Emergency Department at Victoria Hospital or treatment by another specialist.

What a Minor Injuries Service won't treat

- Illnesses where you feel unwell or are in poor health which a GP would normally treat
- Gynaecological problems
- Pregnancy problems
- Alcohol and drug related problems
- Mental health problems
- Drug overdose
- Severe allergic reaction
- Breathing problems
- Chest pain

The Minor Injuries Service at Queen Margaret Hospital operates 24 hours a day, seven days a week and provides treatment for a wide range of less serious and minor injuries.

The Service is staffed by specially trained nurses called Emergency Nurse Practitioners who have a great deal of experience and have to undergo specialist training.

What a Minor Injuries Service can treat

Examples of the injuries a Minor Injuries Service can treat include:

- Simple fractures
- Back, shoulder and rib injuries
- Ankle, knee and wrist sprains
- Minor head and neck injuries
- Cuts and grazes which may need dressing and stitches
- Minor burns and scalds

Patients presenting with minor injuries can also be referred to a specialist if required.

Choosing the most appropriate service for your needs ensures you receive the best treatment in the shortest possible time and also helps NHS services to run more efficiently.

For further information on health care services and choosing the best health service for your needs visit www.nhsfife.org/knowhototurnto or pick up a booklet available in GPs and pharmacies.



What's happening at Queen Margaret now?

Sexual Health Fife

As part of the Development, Sexual Health Services in West Fife have expanded following the opening in April of a dedicated new clinical space.

The new clinical area will benefit patients by increasing accessibility to a wider range of services and brings together services from both Carnegie Clinic and Out Patients.

With improved accommodation and increased space, comprising five consultation rooms, triage and counselling areas, the service is now able to offer even more appointments throughout the week.

Sexual Health Fife provides a wide range of services, including advice and support on sexual health concerns, pregnancy, contraception, STI testing and Hep B and C screening.

There are plans to build further on the services provided at Queen Margaret Hospital, including plans for dedicated clinics for men.

Endoscopy Reprocessing Unit

Work is currently under way on the Endoscopy Reprocessing Unit, which deals with the decontamination of surgical equipment.

Construction of this dedicated unit, which will support the Diagnostic and Treatment Centre (DTC), is due to be completed later this year.

Once constructed, work on other areas of the DTC will begin.

What We're Also Looking At

The Development Project is also looking at a number of different areas which are of importance to patients and their families, staff and services.

Travel to and from the hospital both in terms of public transport and car parking is an example of one area that we're focussing on.



Sexual Health Team Leader Susan Benbow in the new area.

Our Travel Plan group is looking further into a range of options to improve traffic management, patient/visitor parking and enhance public transport information.

We'll bring you further details on the work taking place in later newsletters.

For Further Information

Future newsletters will bring you all the latest information on developments at Queen Margaret.

You can also visit our website at www.nhsfife.org/queenmargaret

If you have suggestions for any areas you would like to see covered in future editions of the newsletter please contact Margaret Henderson, Project Lead, at margarethenderson1@nhs.net or 01383 623623 ext 5737.

To request this newsletter in an alternative format or community language please contact the Equality and Human Rights team on 01383 565142 or email fife-uhb.EqualityandDiversity@nhs.net