

# Clyde Cottage Nursery Day Care of Children

Pilot Street  
Dunoon  
PA23 8DB

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Type of inspection: Unannounced  
Inspection completed on: 12 March 2018

**Service provided by:**  
Clyde Cottage Nursery

**Service provider number:**  
SP2003000636

**Care service number:**  
CS2003003085

## About the service

Clyde Cottage Nursery is located in Dunoon. The service is managed by a voluntary committee working in partnership within the local authority provision in the Clyde Cottage Nursery Centre. The services share accommodation, resources and the care of children. The nursery is registered for 32 children per session, aged from two years to those not yet attending school. The nursery has a large playroom with two smaller rooms off the main playroom and has a fully enclosed garden area.

## What people told us

Children presented as happy and settled in the environment. They were fully engaged in purposeful stimulating play experiences of their choice and were keen to share their play experiences with us. During our inspection, we spoke with approximately 20 children. They told us that they liked to play with play dough and brush their teeth with the "brush bear". We spoke to parents/carers and received eight completed care standards questionnaires from parents/carers. Overall, parents indicated they were very happy with the quality of care their child received. They spoke highly of staff. Through questionnaires parents told us:

"The standard of care and education provided by Clyde Cottage Nursery (local authority and voluntary sector) is outstanding in my view. The genuine care staff have towards all children and positive relationships they build with them makes children and parents feel happy and confident and environment. Nursery staff, and children, very inclusive with children with additional support needs. Parents are kept well informed of developments and views are regularly sought and made to feel welcome. Both my children live Clyde Cottage and as a professional who has visited many other nurseries both and Cowal and in other local authorities there is no other early education provision I would send my children to".

"The staff are, without exception, consistently excellent in their care and attention to the children in their care. As parents we are delighted with the service and our child is clearly very happy in this nurturing environment".

"My child loves Clyde Cottage! he asks for his friends every day including the staff. He is confident, happy and developing in all areas. I couldn't be happier".

"Overall, fantastic nursery, staff caring and friendly and really form individual relationships with the children. I feel they make an effort to get to know them and their personalities".

## Self assessment

The service was not asked to provide a self assessment before the inspection.

## From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

## What the service does well

Staff knew children well and involved children, parents and agencies in planning for children's learning, development and support, which led to positive outcomes. Programmes were adapted to meet children's individual needs and set realistic targets.

We saw that children were confident motivated, happy and engaged. They interacted and responded well to staff caring for them. We found staff to be warm, welcoming, and nurturing which contributed to children feeling safe and secure. The children played confidently, choosing from a wide range of material. We also observed that staff had a very good knowledge of children's specific needs. Personal plans were well informed and provided evidence demonstrating how well children were monitored and in turn supported to meet their potential. Every child where appropriate, health care plans or additional plans. Staff consulted with parents to agree how children's care and support should be provided.

Management and staff worked well with other agencies to protect children and keep them safe. We could see that regular training and reviews of child protection policy and practice ensured staff had the right skills and knowledge to protect children and that they were confident about their role and responsibility regarding this.

The environment for children indoors and outdoors was very good and provided lots of opportunities for active and meaningful learning. Structural changes that had been made to the nursery had a positive impact on outcomes for children. The inspection was carried out on the first day that children had accessed the new playroom. This provided a warm, bright, spacious environment that allowed children to play in small groups and alone. The improvement in toilets and changing areas and the boot room would in time make a very positive impact on outcomes for children.

The outdoor area was stimulating, interesting and very well resourced. The staff told us the area had evolved to meet children's interests. We saw that children were actively involved in the development of the area for example choosing activities and materials to extend their play.

Children had access to a range of activities and resources that stimulated them and extended their learning. Staff were responsive to children's interests and provided support where needed to ensure children were appropriately challenged. Children were becoming more confident, capable of assessing and managing risk and were developing physical skills. Staff actively encouraged children to have a positive approach to taking risks.

## What the service could do better

The management team told us they were aware of how they could improve personal plans to ensure a consistent approach. They should continue to review and develop these.

We discussed the balance of children's days. The management team were aware of the necessity to ensure children participate in a variety of self selected and adult led activities. The team should continue to review how the children's the day is structured.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Inspection and grading history

Date	Type	Gradings
9 Oct 2015	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 4 - Good Management and leadership 5 - Very good
13 Nov 2013	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good

Date	Type	Gradings	
11 Mar 2013	Unannounced	Care and support Environment Staffing Management and leadership	6 - Excellent 6 - Excellent 6 - Excellent 6 - Excellent
21 Mar 2012	Unannounced	Care and support Environment Staffing Management and leadership	6 - Excellent Not assessed Not assessed 6 - Excellent
9 Sep 2010	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good Not assessed 5 - Very good Not assessed
28 Oct 2009	Unannounced	Care and support Environment Staffing Management and leadership	6 - Excellent 6 - Excellent 5 - Very good 5 - Very good

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