

Wester Whinhill - Terms & Conditions

Changeover day is Saturday unless otherwise stated. The house will be ready for you at 4pm on the day of arrival and must be vacated by 10am on the day of departure.

The maximum occupancy of 8 must not be exceeded

The deposit of £100 per week is non-refundable. The balance is due four weeks before arrival. If the booking is made within four weeks of the arrival date, payment in full is required when booking.

In the event of cancellation, every effort will be made to re-let, but if this is unsuccessful, the balance will be payable. You may wish to take out holiday insurance to cover this eventuality.

A cot and highchair are available on request. PLEASE NOTE THAT COT LINEN IS NOT SUPPLIED.

The letting charge includes linen (other than for cot), towels, heating & electricity.

The house should be left clean and tidy on departure. We reserve the right to charge £30 if this is found not to be the case. All damages and losses will be charged in full.

Children under 14 must be accompanied by a responsible person in the pool room.

One well behaved dog is permitted, by prior arrangement. A charge of £25 applies. The dog must be on a lead in the garden and any dog waste removed. Dogs are not permitted on the furniture or in the bedrooms. Dogs must not be left alone in the property at any time.

The owners reserve the right to demand the immediate withdrawal of any persons not complying with the conditions.

If for any reason beyond the owners' control, the property is unavailable for let (e.g. fire, storm, illness) the owner will endeavour to provide alternative accommodation. However if this is not possible, all monies will be refunded to the client in full. The owners shall not be liable for any loss, expense, inconvenience or otherwise resulting from such unavailability or unsuitability and the client shall have no claim against them.