

## Tain Community Heating Survey

The Highland Council is leading research on sustainable heating options for the Tain Community as part of a Scottish Government funded study. The first option considered uses local renewable energy to provide district heating while the other option explores the opportunity to extend the natural gas network. If the new heating options are progressed, homes in Tain could get the opportunity to benefit from more affordable heating for their home.

Almost 70% of energy consumption in the home is often used for heating and Highland Council would like to reduce energy costs for householders and reduce carbon emissions by seeking improved heating solutions.

**We would like your help to gather information on how you use energy at home.**

Your opinion is really important to us. Please complete the short survey on the reverse to help us to find out more about energy within your community.

- This survey can also be completed online at:  
<https://www.surveymonkey.com/r/6F628DX>.
- Please return your completed survey in the enclosed prepaid envelope by Wednesday 13<sup>th</sup> May.
- Please contact Arrate Gomez or Kevin MacLennan on 0141 227 2300 or [info@mabbett.eu](mailto:info@mabbett.eu) if you require help or have any questions regarding this survey.

There will also be an information meeting on Wednesday 13<sup>th</sup> May at 6:30 pm in the Duthac Centre where you will have an opportunity to learn more about this study and ask any questions you may have. Please come along if you are able, further details can be found on the enclosed flyer.

To understand the community better, we may wish to have a quick chat with you about your answers. If you would be happy to do this, please provide your contact details below:

First Name	Surname
Contact Number	Email Address
Home Address	Postcode

*Thank you for your help!*

## YOUR HOME

1. How many people live in your house?

2. Do you: Rent your home?  Own your home?

3. Do you feel that your house is: (tick all that apply)

warm and comfortable  draughty  
 well insulated  cold and/or uncomfortable

## YOUR HEATING

4. What is the main fuel used by your heating system?

Oil  Coal  Electricity  Bottled Gas

5. If you chose 'Electricity', which best describes your heating system:

Boiler+ radiators  Air source heat pump  
 Electric panel heaters  Storage heaters  
 Other/Unsure (please explain)

6. Approximately, how much do you spend on heating per year?

Less than £500  £500-£1000  £1000-£1500  
 £1500-£2000  More than £2000  Don't know

7. Please tick all that apply regarding your current heating system:

I like it  I dislike it  I neither like or dislike it  
 It is less than 10 years old  It is more than 10 years old  
 It is reliable  It is unreliable  
 I find it easy to control  It is difficult to control

8. If you had to have your heating system replaced, what would you say is the main cause for concern out of the following:

The cost of the installation  The amount of disruption to the home  The length of time taken to carry out the work  
 The cost of running the new system  Other/Unsure (please explain)

9. Would you consider a new gas heating system if a gas extension comes to Tain?

Yes  Likely  Unlikely  No

10. Would you consider connecting to a district heating scheme if it was offered as part of a community renewable heating project in Tain by Highland Council?

Yes  Likely  Unlikely  No

## YOUR ENERGY

11. Have you heard of DISTRICT HEATING?

Yes  No

12. Have you heard of the Highland Council Carbon CLEVER Initiative?

Yes  No