



BEAULY COMMUNITY COUNCIL

Constituted 1977

The Co-operative Estates Manager,
Dept. 10113
Customer Complaints
The Co-operative Group
1 Angel Square
Manchester
M60 0AG

6 June 2014

Dear Sir

The people in Beaulieu are sorely disappointed with the poor visual image of the new Co-op store, which is situated at the entrance to the village. Basically the whole site is a mess and no attempt has been made to improve it since the store was opened. We spoke to the Store Manager several weeks ago, who intimated he would get in touch with his superiors, but so far nothing has been done. Highland Council Planning Dept. has also been made aware of the situation. It would be very much appreciated if you could give the following points your attention.

- * The fencing adjacent to the public footpath on the Co-op site is badly damaged and broken, possibly through age or your site contractor work.
- * The supposed landscaping between the road and the front car park has not been completed, therefore, where your contractors have cut down trees and cut back into the green area to accommodate more parking, we are left with no grass only a mud bank with stones and boulders. No attempt has been made to clear this area and re-seed the grass so the only thing growing is invasive weeds.
- * The areas to the left and right of the entrance door at the front have never been planted or re-seeded so these are also mud banks with just invasive weeds like Docks and Dandelions growing throughout.
- * The footpath from the bank machine into Priory Way, via the oil tank, has not been completed and is very uneven; plus the same variety of weeds growing through the area.
- * Towards the rear of the site there appears to be a compost area on the bottom LHS corner. But, before that was overgrown with more weeds, we believe that underneath it contains all manner of site rubbish that was never cleared away when the building conversion was done.
- * Also to the rear there are some pallets and a bit of piping that has not been recovered.
- * Along the LHS of the building (viewed from the front) there are a lot of small junk stuff such as screws, bolts and other assorted bits of ironmongery.

Cont'd...

Chair:

*Tony Boyland
5 Priory Crescent
Beaulieu
01463 782998*

Vice-Chair:

*Rosie McDonald
5 Priory Court
Beaulieu
01463 783501*

Secretary:

*Belle Maxwell
9 Viewfield Avenue
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Treasurer:

*Seona Fraser
3 Braeview Park
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- * The whole site deserves more shrubs planting and we note that one of the sapling trees on the LHS perimeter, planted as a sop to removing several mature trees at the front, is in fact dead.

We know that this is not the image the Co-op wish to portray and we hope you will be able to restore some trust from our local community by rectifying the above.

Beaulieu has been winner of Britain in Bloom and Scotland in Bloom on several occasions. Even though we no longer enter, we still put a lot of work into keeping the village flourishing every year, and it is something we advertise to enhance our visitors' and tourists' perception. We are very proud of our village.

We look forward to hearing from you soon.

Yours sincerely

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