



Somerset Waste Partnership
 Monmouth House, Blackbrook Park Avenue
 Taunton, Somerset TA1 2PX

www.somersetwaste.gov.uk

E-mail: enquiries@somersetwaste.gov.uk

CHANGES TO WASTE COLLECTION SERVICES – SORT IT PLUS

At the end of February 2010, new SORT IT PLUS collections for your domestic waste will be introduced.

The new services will involve:

- Weekly recycling collections for paper, cardboard, glass, plastic bottles, cans, foil, clothes, shoes and car batteries;
- Weekly collections of food waste;
- Fortnightly collections for refuse;
- Optional (charged) fortnightly collections for garden waste.

A FORM is enclosed if you wish to request the following changes to the standard service that will be provided:

- A different sized refuse bin (see p.2);
- A recycling box if not got one already;
- Assisted collections.

To request these changes, please ensure the enclosed form is **returned by 20th January 2010**

These new collections have been successfully trialled in Sedgemoor and other Somerset districts since May 2008. They were very popular and made a big difference, by allowing more than twice as much waste to be recycled and halving the amount of refuse sent to landfill. This benefits our environment by conserving resources, saving energy and reducing carbon emissions. It also avoids rising costs of disposal, as landfill now costs £60 per tonne and this increases by more than £8 every year.

For the new collections, we will provide:

- a kitchen caddy and small bin for food waste;
- a second recycling box;
- and, if your property is suitable, a wheeled bin for your refuse.

Garden waste will not be accepted with refuse collections for disposal. The best option for garden waste is home composting. Alternatively, for a fee, we provide a garden waste collection service, or it can be taken for composting at no charge to Household Waste Recycling Centres at Bridgwater, Highbridge or Cheddar.



This pack contains further information about the new collections and local roadshows, where you can view the new bins and learn more about the SORT IT PLUS services. If you have any questions, you can also contact Sedgemoor District Council Customer Services on 0845 408 2543.

As required under section 46 of the Environmental Protection Act 1990, this information sheet provides official notification of new household waste collection arrangements.

If you need this information in large print, Braille, audio or another language, please contact the Helpline on 0845 408 2543.



SORT IT PLUS - WASTE COLLECTIONS

WHAT WILL BE DELIVERED

Deliveries of the new bins will start in your area from 8th February 2010 and take place over a 3-week period.

Your area has been surveyed and your household is scheduled to receive:

- 1 x wheeled bin for refuse** (180 litre)
- 1 x food waste bin** (23 litre)
- 1 x kitchen food waste caddy** (5 litre)
- 1 x additional recycling box for plastic bottles, cans and cardboard**

These bins will be delivered to you automatically. Please return the enclosed request form* if you wish:

- To ask for a green box for recycling, as you do not already have one.
- To request a smaller wheeled bin, as you have little refuse.
- To apply for a larger wheeled bin, as you believe the standard refuse bin will be too small for your household.

*** Please return form by 20th January 2010.** Late requests will incur a delivery and administration charge of £20.



WEEKLY RECYCLING Green Box 1

Paper – Junk-mail – Yellow Pages
Directories – Glass bottles & jars
Aluminium foil – Car batteries
Clothes (bagged) – Shoes (paired)



WEEKLY RECYCLING Black Box 2

Plastic bottles (no tops) – all types, except engine oil, garden or DIY chemicals
Drinks & food cans
Cardboard (flattened)



WEEKLY FOOD WASTE Brown Bin & Caddy

Any raw & cooked food
Meat - Fish - Fruit - Vegetables
Bread - Pasta - Cereal - Tea bags
Coffee grounds - Cheese - Egg shells



FORTNIGHTLY REFUSE Grey Wheeled Bin

Household waste that cannot be collected for recycling or composting.

No garden waste or bulky, heavy or hazardous items.



CHARGEABLE GARDEN WASTE Green Wheeled Bin or Sacks

Flowers - Plants - Grass cuttings
Leaves - Bark - Hedge prunings
Small branches - Straw/sawdust*

*bedding material only from vegetarian animals

Wheeled Bin Sizes

	Standard Bin (180 litres)	Small Bin (140 litres)
Depth	730 mm (29")	555 mm (22")
Width	480 mm (19")	480 mm (19")
Height	1070 mm (42")	1070 mm (42")
Volume	Twice as much as a traditional dustbin.	One & a half times as much as a traditional dustbin.

Help for Elderly and Disabled

Help is available to residents who will have difficulty using the new bins and who do not have anybody that can help.

To request an assisted collection, please complete the enclosed application form (even if you already receive the service) or contact us before 20th January 2010, so we can process your request before the new collections start.

Garden Waste Composting Collections

Optional fortnightly composting collections for garden waste are also offered as part of SORT IT PLUS. From April 2010, this service will cost £35 per year for a wheeled bin or sacks can be purchased in packs of 10 for £20.

Wheeled bins for garden waste have a capacity of 180 litres. Sacks are 90 litres.

Please contact the helpline on 0845 408 2543 to request an order form for these collections.



SORT IT PLUS ROADSHOWS - See the Bins and Learn about the New Services

See the new bins and speak to staff about the new SORT IT PLUS collections at the venues listed below. Please take this sheet, so staff are aware of the type of new service you are scheduled to receive.

Monday 11 th January	3pm – 8pm	St George's Parish Centre, Church Road, Wembdon, TA6 7RR
Tuesday 12 th January	10am – 1pm	Bawdrip Parish Hall, East Side Lane, Bawdrip, TA7 8QB
Tuesday 12 th January	3pm – 5pm	Shipham Village Hall, New Road, Shipham, BS25 1SG
Thursday 14 th January	10am – 1pm	The Princess Hall, Princess Street, Burnham-on-Sea TA8 1EH
Friday 15 th January	10am – 2pm	ReCreation Centre, Rhode Lane, Bridgwater, TA6 6HZ
Permanent Bin Display	8.45am – 5pm Mon - Friday	TO VIEW NEW BINS (140 & 180 litre sizes) ONLY: Bridgwater House, King Square, Bridgwater TA6 3AR

Liners for Food Waste Caddies

Newspaper can be used to wrap food waste or to line kitchen caddies.



Special starch-based compostable liners can also be purchased from retailers throughout Somerset. Details of local stockists will be provided in leaflets when bins are delivered.

Please visit www.somersetwaste.gov.uk or contact the helpline on 0845 408 2543 for further details.



Home Composting Cut-Price Offers

Home composting is the most sustainable way of dealing with most of your garden waste and some food waste (not cooked or meat). It produces an excellent soil conditioner or mulch for your garden.

The Somerset Waste Partnership offers cut-price home composting bins to residents by mail order. Please phone the helpline on 0845 408 2543 for a leaflet or visit www.somersetwaste.gov.uk for full details.



NEED ADVICE? - Please speak to staff at one of the roadshows or contact:



0845 408 2543



e-mail: customer.services@sedgemoor.gov.uk
or visit our website: www.somersetwaste.gov.uk



Somerset Waste Partnership, Monmouth House,
Blackbrook Park Avenue, Taunton, Somerset TA1 2PX

Sedgemoor
IN SOMERSET

**Somerset
Waste
Partnership**

SORT IT PLUS Collections - Frequently Asked Questions

How will I remember the collection days?

A calendar of your collection days will be provided when collection containers are delivered.

Can I use my own wheeled bin for refuse collections?

Only the wheeled bin provided by Somerset Waste Partnership can be used. Other wheeled bins will not be emptied.

Will the wheeled bin be big enough for my refuse with fortnightly collections?

During the trials nearly all households found the wheeled bin provided to be big enough. Most also preferred the new system because of the extra recycling it allows.

Can I get a smaller or bigger refuse bin for my household?

Smaller wheeled bins (140-litre) can be provided, subject to availability. Please return the Request Form to apply. Larger bins are issued at Somerset Waste Partnership's discretion to households that cannot reasonably be expected to contain their refuse in a standard size bin. Please complete the enclosed Request and Application Forms to apply. Please note that forms need to be returned by 20th January 2010 to ensure that they can be processed before bin distribution starts. There will be a charge of £20 for late requests (except assisted collections).

If I put out additional refuse in sacks will it be collected?

No. Sacks outside your wheeled bin will not be collected. This is to encourage waste reduction and full use of recycling and composting services. If you occasionally have extra non-recyclable waste, this can be saved until your next collection or taken for disposal to a Household Waste Recycling Centre. If you believe that, after recycling and composting, you will still regularly have excess refuse, please complete and return the application form for a larger wheeled bin.

Does it matter if I cannot close the lid on my wheeled bin?

Please do not overfill your wheeled bin. Lids that are not closed can be damaged, cause spillages and create operational and safety problems when they are emptied.

How can smells be avoided from refuse with fortnightly collections?

The weekly collections of food waste for composting will minimise odours in your refuse wheeled bin. Other potentially smelly waste, such as nappies and pet litter, should be wrapped in plastic bags before placing in your refuse bin. If materials are properly wrapped and bin lids closed, this should avoid problems with odours and flies.

Can I use an ordinary dustbin instead of a wheeled bin?

No. Wheeled bins for refuse have been introduced partly to reduce manual handling injuries to refuse collectors, which can be caused by lifting heavy dustbins. Wheeled bins are lifted and emptied mechanically.

How can waste from disposable nappies be avoided?

Please consider using reusable washable nappies. As well as terry nappies with modern wraps, there are many new alternatives with easy fastenings. Reusable nappies save money in the long term, as well as avoiding waste. For further information, visit www.somersetwaste.gov.uk or contact the helpline on 0845 408 2543 for a leaflet.

**Bin
P2**

Please return form by 20th January 2010 (to ensure it can be processed before the bins are delivered). **There will be a charge of £20 for late requests** (except assisted collections). If submitting after this date, please send a cheque (payable to Sedgemoor District Council) with the form.

If your address is different from that printed on this form, please contact Customer Services on 0845 408 2543.

Name: _____

Tel:

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☐ Late Payment Fee Enclosed
☐ NWB
☐ Authorised

Freepost RSAU-LGAC-EJHE
Somerset Waste Partnership, Monmouth House,
Blackbrook Park Avenue, Taunton, TA1 2PX

Request for an Assisted Collection

I am unable to place my wheeled bin / recycling box / food waste bin at the edge of my property for collection because:

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.....

I confirm that there is no other person in the household that can take the waste out for me.

Collectors can access my containers – there are no locked gates or other obstacles, which would hinder the collectors.

Please specify the exact collection point of your receptacles here:

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Please sign and date the form below. We may contact you for further details.

Request for a Large 240-litre Wheeled Bin for Refuse

This household would like to request a larger 240-litre wheeled bin for refuse because:

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Please state number of permanent residents in your household (include children):

.....

I confirm that we will fully use the recycling collection services, including for food waste, and, where possible, we will use other facilities to recycle additional materials. We will also try to reduce the waste we produce. Despite this, a 180-litre wheeled bin will not be sufficient to contain the remaining refuse for the permanent residents of this household.

Please sign and date the form below. We may contact you for further details.

I confirm that all information in this application is correct.

Signed: Date:

Please return this form to the address overleaf.