

The BICCS Scheme

The purpose of this initiative is to build upon community capacity and reduce isolation for its inhabitants.

Volunteer Drivers

If you would like to help other local people in your community by becoming one of our Volunteer Drivers, call BICCS now for more details on 01349 862431. It may be just another short trip out for you but it may mean so much more to someone else that otherwise cannot regularly get out and about easily.

Service Users/Members

If you think BICCS could help you get out to appointments, shopping trips or social events, then contact us and become a member of your local community car scheme.

Contact BICCS now on 01349 862431

Mobile 07443111008

Email biccs@rossvolact.org.uk

Unfortunately, we are not in a position to provide transport for hospital appointments outwith the area and advise you to contact the Patient Transport Service who provide transport for those with a mobility or medical need, on 01463 667566

Black Isle Community Car Scheme (BICCS)

Thorfin House
Bridgend Business Park
Dingwall IV15 9SL

Tel 01349 862431

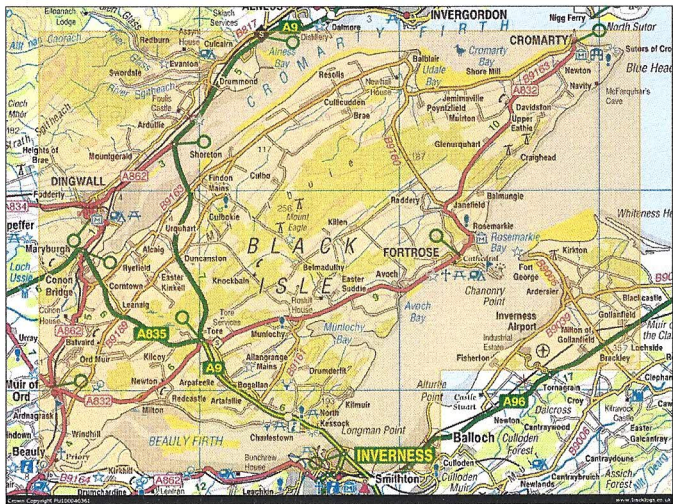
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BLACK ISLE COMMUNITY CAR SCHEME (BICCS)



THE BLACK ISLE'S VERY OWN LOCAL COMMUNITY TRANSPORT SCHEME





The Black Isle Community Car Scheme is an exciting new scheme which is operated through Ross-shire Voluntary Action. It has been set up to help address the transport needs of local people in the Black Isle area. Thanks to funding received from Highland Council, RVA are now actively recruiting and building a bank of local volunteer drivers to help to meet these local transport needs.

In the role of a Volunteer Driver you will help members of the community, who may be limited in their capacity to access local transport, to attend appointments, access local services and attend social events or engagements.

What is the Community Car Scheme?

It is a car sharing scheme with volunteer drivers using their own cars to take clients to and from a destination of their choice within the Black Isle area.

Where & when do I book?

You can phone Ross-shire Voluntary Action on 01349 862431 or 07443111008 anytime between 10 a.m. – 3 p.m. Mon-Fri and arrange your booking.

Will the car come exactly when I want it?

A pick up time will be arranged when you book, if you are attending an appointment please say so when you make the booking so that you can be picked up in plenty of time.

Do I have to state why I am travelling?

This kind of information is useful when it comes to securing future funding for the scheme. You will not be asked for details, simply whether the journey is for a social visit, shopping or perhaps attending a medical appointment.

Will it pick me up from my house?

Yes, if that is the best place for you. However, every journey is at the driver's own discretion.

Do I have to be a member?

Yes, but it is very easy to become a member. When you first phone you will be asked your name, address and telephone number. You will then receive a membership form and ID card with your membership number on it. This will make it easier when you phone to book again.

How much will it cost?

The charge is based on the mileage rate paid to reimburse the driver. There will be a minimum charge of £3 per single journey but nobody will be asked to pay more than £6 per single journey. If 2 or more people ask for a lift to the same place you may be asked to share.

Do I have to book it from my house?

No, you can arrange to be picked up from a point that suits you whether it be a local supermarket or a doctor's surgery.

Booking ahead of time of travel

To allow us time to source a driver and arrange the required transport, we ask that you endeavour to give us at least 48 hours notice

What if I need to cancel?

Simply phone and let us know as soon as you are aware you don't need the lift.