



## Code of Conduct

The aims of Moray Carshare are to increase both the quality and the sustainability of our members lives by:

- ✓ raising awareness of the financial and environmental costs of using cars, so we can make more conscious choices for meeting our transport needs, and thereby reduce our ecological footprint.
- ✓ reducing green house gas emissions and air pollution by using more eco- friendly vehicles.
- ✓ building a stronger sense of community and acceptance of diversity through learning the skills and attitudes that support the sharing of resources so all needs are met.
- ✓ making access to cars more affordable, and thereby available to a broader range of our local community, as well as improving the financial sustainability of all our members.
- ✓ reduce the number of cars in our local community, and thereby create a safer, more beautiful living environment.
- ✓ making a variety of vehicles available to our members in an affordable way, so they can pick the car that is most suitable for their current need.
- ✓ giving members more free time, since they are free of the administration, upkeep and responsibility of owning a car.

**Honesty & openness:** Members agree to be open and honest in all their communication.

**Consideration & gratitude:** We aspire to be considerate towards each other, and to thank each other for kindness and consideration that we receive. **Respect:** We agree to show each other respect.

**Direct communication:** If something related to the car club has inconvenienced us or affected us in some other way, we agree to directly contact and dialogue one-to-one with the person we believe may be responsible.

**Cooperation:** We agree to cooperate around the usage of the carpool resources (cars). We agree to clearly communicate information that may be helpful to others. When communicating with each other, we endeavour to listen to each other and to understand the other's feelings, needs and point of view.

**Nonviolence:** We agree not to use any form of violence (physical or verbal) in order to force our will upon others.

**Integrity:** We endeavour to keep all our agreements. If we are not able to keep our agreements, we take responsibility for the consequences this causes. In particular, if this causes inconvenience to others, then we ask them how we might be able to support their unmet needs, and what it would take to restore their trust. And we agree to do what we feel is reasonable to act in accordance with this information.



**Resolution:** We agree to make every effort to resolve disputes. If a dispute does not resolve through dialogue between those directly concerned, we agree to ask for support – from a friend or independent observer or the Manager of the car club, whose role includes facilitating such situations.