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Appendix A – Local Consultation Results

1. Introduction and Purpose of Plan

Local Police Commander - Chief Superintendent Roddy Irvine

This Local Policing Plan for South Lanarkshire sets out the strategic priorities and objectives for policing in South Lanarkshire for 2017 – 2020 and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. It has been informed by community consultation and analysis to ensure that our priorities are locally focused across South Lanarkshire.

In February 2017, we published for consultation a 10 year strategy for policing ‘Serving a Changing Scotland’. The strategy, a collaboration between the Scottish Police Authority and Police Scotland, sets a clear direction for long-term operational and financial sustainability, towards achieving our vision of ‘sustained excellence in service and protection.’

It recognises that policing is a vital public service that plays a critical role in building the resilience and wellbeing of our communities. The public expect the police to keep them safe and often turn to the service in times of crisis and need. The strategy sets out how we will protect the most vulnerable and prioritise prevention, whilst continuing to improve our services. The 5 key areas of focus are:

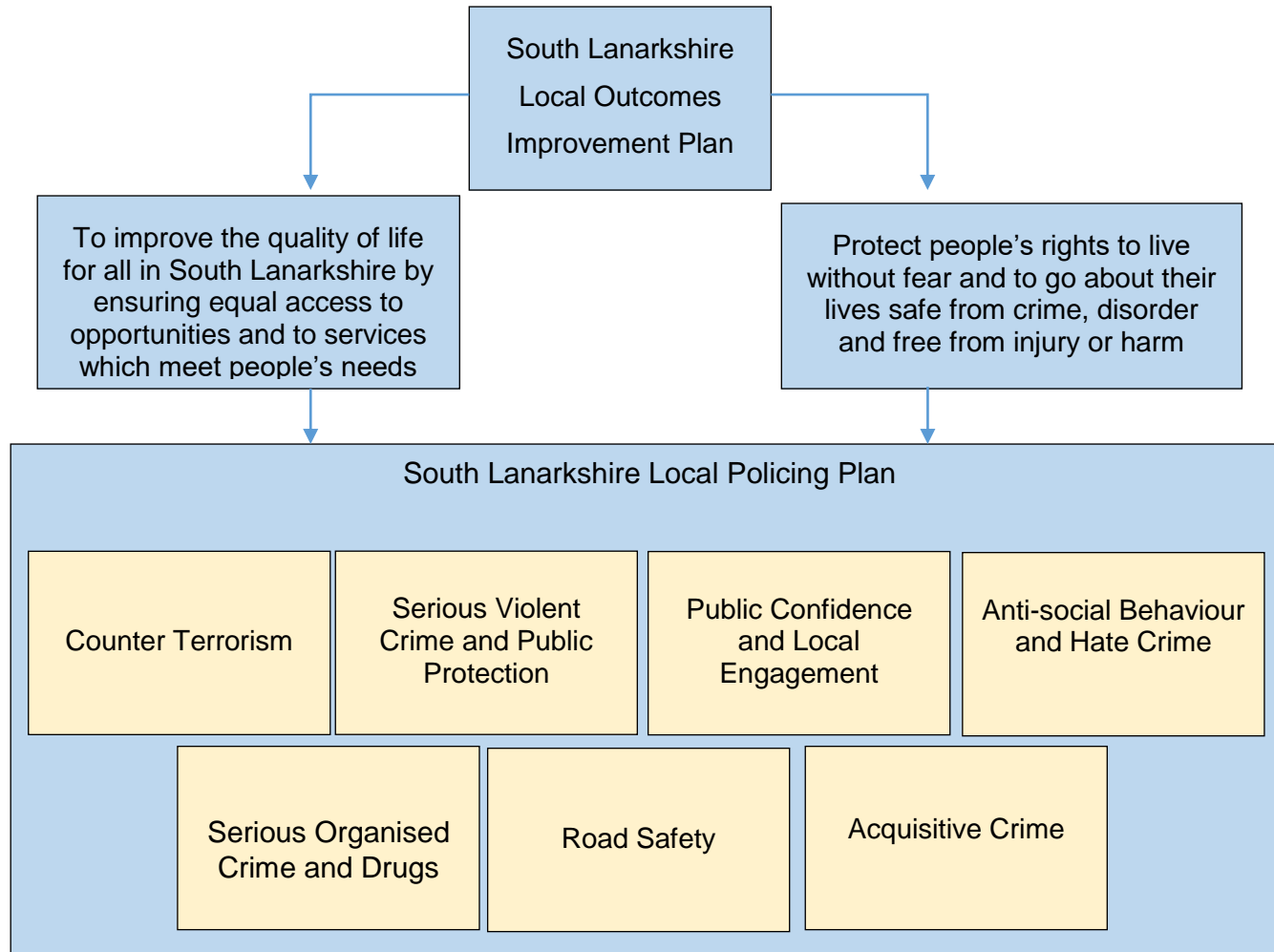
- Protection** - Based on threat, risk and harm
- Prevention** - Tackling crime, inequality and enduring problems facing communities
- Communities** - Focus on localism, diversity and the virtual world
- Knowledge** - Informing the development of better services
- Innovation** - Dynamic, adaptable and sustainable

Full details can be found at: <http://www.scotland.police.uk/about-us/policing-2026/>

In 2017-20, we will continue our commitment to maintain public confidence and trust in Police Scotland. Our efforts will be underpinned by strong partnership engagement with our Community Planning Partners in South Lanarkshire. This ensures that our planning process is aligned to the broader vision of the Local Outcomes Improvement Plan (LOIP). This Local Policing Plan is a commitment to working across agencies to deliver better outcomes for communities as well as setting out how policing will be delivered.

Lanarkshire Division will target those who cause the most harm within our communities whilst maximising opportunities for reducing crime and anti-social behaviour. By deploying officers in the right place at the right time, we will continue to keep people safe.

2. Local Policing Plan on a Page



3. Local Outcomes Improvement Plan

The Community Empowerment (Scotland) Act 2015 requires each Community Planning Partnership (CPP) to develop a Local Outcomes Improvement Plan (LOIP) and appropriate locality plans.

Police Scotland Lanarkshire Division recognises that the Local Policing Plan must take account of local needs and requirements. The overarching objective of the CPP in South Lanarkshire is Tackling Deprivation, Poverty and Inequality.

The vision for South Lanarkshire is 'To improve the quality of life for all in South Lanarkshire by ensuring equal access to opportunities and to services that meet people's needs'.

Lanarkshire Division recognises our part in assisting local communities and enabling them to reduce risk, inequality and build resilience. The Division will utilise local police officers to engage with our communities, whether geographic, demographic or virtual to ensure we are keeping people safe.

The priorities and objectives have been identified through consultation with partners, communities and through our experience in local and national policing. They are:

- Counter Terrorism,
- Serious Organised Crime and Drugs,
- Serious Violent Crime and Public Protection,
- Road Safety,
- Public Confidence and Local Engagement,
- Acquisitive Crime,
- Anti-social Behaviour and Hate Crime

4. Priorities and Objectives

Priority 1 – Counter Terrorism

Police Scotland is also committed to working in partnership to raise awareness of the UK Counter Terrorism Strategy, which is known as CONTEST.

The CONTEST Strategy is based on 4 pillars which are:-

- **Protect** – Strengthening our borders, infrastructure, buildings and public spaces against an attack.
- **Prepare** – Where an attack cannot be stopped, to reduce its impact by ensuring we can respond effectively.
- **Pursue** – To disrupt or stop terrorist attacks.
- **Prevent** - To stop people becoming terrorists or supporting terrorism.

Lanarkshire Division has implemented a strategic CONTEST group involving our community planning partners. This allows the sharing of best practise which can be tailored for our local communities. It also ensures a commonality of purpose between agencies in dealing with this threat

We aim to ensure everyone feels part of our communities, whilst attempting to resolve the issues that fuel terrorist organisations and recruitment. The aim is to reduce the risk of terrorism so that people can go about their business freely, safely and with confidence.

Objectives:

- Work with Community Planning Partners to develop the CONTEST strategy in our local communities.
- Continue to support the local authority in taking the lead in the PREVENT strand.

Priority 2 – Serious Organised Crime & Drugs

Our priority is to keep people safe from the harm posed by the activities of Serious and Organised Crime Groups.

Serious and Organised Crime Groups traditionally prey on some of the most vulnerable members of our community through criminality such as the sale and distribution of controlled drugs, the addictive effect of which is devastating to the individual, their families and the wider community.

Local consultation tells us that tackling drug dealing and drug misuse is a priority for the residents of South Lanarkshire. We, along with our partners, are committed to reducing the threat from Serious and Organised Crime Groups by developing our knowledge of their activities and using all available legitimate means to disrupt their criminal enterprise.

We intend to divert people, particularly young people, from engaging with, or being influenced by organised criminals.

For the next 3 years we will continue to build on the partnership approach to tackling organised crime. We are dedicated to undermining these individuals by removing their assets or their ability to participate in legitimate enterprise. This lessens the negative impact they have in our local community.

Serious and Organised Crime Groups in South Lanarkshire make money at the expense of law abiding people and by undermining legitimate businesses. The problem is one that cannot be solved by the police in isolation, so we have developed a strategy with our key partners to face this challenge. We also rely on information from members of the community to enhance our knowledge of the activities of these groups and maximise our disruptive impact.

Objectives:

- Work with our Communities to assist them in diminishing the threat that illegal drugs pose to local people.
- Through the application of intervention tactics deprive Serious and Organised Crime Groups of access to profit from legitimate enterprise.
- Respond to emerging threats from Serious and Organised Crime Groups and tackle potential criminal attacks on communities by seizing criminal assets.

Priority 3 – Serious Violent Crime and Public Protection

Reducing serious violent crime and the effects it has on victims, their families and the community remains a priority.

The number of people who are victims of physical, sexual or emotional attacks is still a major challenge. Domestic abuse, in all its forms, blights the lives of individuals as well as their families. Our aim is to tackle domestic abuse by managing the risk of harm posed by dangerous offenders while protecting and supporting victims.

Too many victims of domestic abuse, still suffer in silence and are reluctant to report crimes. Police Scotland has the facility for the online recording and reporting of domestic abuse at Third Party sites in South Lanarkshire. These sites include the larger Q and A's (Housing Offices), libraries and leisure centres which assist victims who may be reluctant to report matters directly to the police.

Through our partnership approach we aim to support victims, target offenders and provide both with an alternative to domestic abuse. We have a dedicated team in Lanarkshire Division which works with specialist domestic abuse advocacy services and statutory partners to pursue the highest risk domestic offenders.

We will continue to focus on a victim-centered approach to public protection with the aim of preventing crime through early and effective intervention. The sharing of relevant information with our partners within South Lanarkshire is a key requirement for success. Along with partners we will ensure that a sensitive and professional service is afforded to victims of rape and other sexual offences. Rigorous enquiry will be made into all such reports and those responsible will be relentlessly pursued.

There is no excuse for violence and we continue to use intelligence led tactics and high visibility patrols to minimise the carrying of weapons. Similarly, known violent offenders will be targeted and, along with our partners within South Lanarkshire, we will manage offenders with a view to diversion from violence or toward prosecution.

A rising trend in the last few years has been the escalation of online or cyber-crime. This can take the form of fraud by obtaining banking details, the grooming of vulnerable children by sexual predators, or online sexual extortion where threats are made to publish inappropriate photographs unless monies are paid. We will continue to work with partners to educate and mitigate such risks.

Objectives:

- Continuously review all serious violent crime, pursue offenders and support victims.
- Encourage the reporting of domestic incidents at the earliest opportunity.
- Highlight the dangers of cyber-crime to children and vulnerable people in our communities

Priority 4 - Road Safety

Our priority is to keep people safe on the extensive and diverse road network within South Lanarkshire. This clearly aligns with the priority in the LOIP.

To do this we will work with our partners and focus on casualty reduction and detection of road traffic offences.

We will pursue criminals who use the roads to further their criminal activities through pro-active patrols, intelligence and the use of Automatic Number Plate Recognition (ANPR).

Road Policing officers continue to lead operations throughout South Lanarkshire, targeting those committing road traffic offences and keeping motorists and pedestrians safe.

We are utilising legislative powers to seize vehicles from criminals at every available opportunity. Criminals who use their vehicles whilst committing crimes face the prospect of having their vehicles seized, thus acting as a deterrent to their criminal activity.

Specialist Divisional Road Policing and Trunk Road Policing officers are based at Divisional Headquarters and are dedicated to keeping people safe by enforcing Road Traffic legislation and influencing driver behaviour.

In addition to enforcement for those breaking Road Traffic laws we work with South Lanarkshire Council and other community safety partners to promote road safety for the people of South Lanarkshire.

Where practicable, we will try to prevent incidents and promote positive driver behaviour through education, within schools, further education establishments and with community groups.

Lanarkshire Division has implemented a strategic road safety partnership board involving our community planning partners. This allows the sharing of best practise and direction of the most appropriate resource for problem solving

Objective:

- Work with community planning partners and our local communities to reduce the number of people killed or seriously injured on our roads

Priority 5 – Public Confidence & Local Engagement

The intention of Police Scotland is to deliver an efficient, high quality service through the consent and involvement of local communities. Lanarkshire Division recognises the need to listen to the views, expectations and concerns of the public and our partners regarding how we police in our local communities. Your View Counts is our online survey, where people living and working in South Lanarkshire can inform us of their priorities and their perceptions for local policing.

Public safety is a critical issue and the responsibility cannot rest with a single agency. Working alongside the public, private and voluntary sectors, we deliver strategies and actions that provide effective local outcomes.

Lanarkshire Division and Partners focus on the priority areas within South Lanarkshire that have the highest number of anti-social complaints and align our joint resources to tackle these problems for short and long term solutions.

We deploy police officers on high visibility mobile, foot and cycle patrols so that they can be seen by their community and are accessible.

Our layered, partnership based approach to maintaining public confidence involves managing local crime hot spots, reassuring and supporting victims and pursuing those that cause most harm.

Objectives:

- Promote public confidence and trust
- Work with partners to support and contribute to community planning outcomes that reduce offending and prevent crime

Priority 6 – Acquisitive Crime

We understand that being the victim of housebreaking or other theft can leave victims feeling vulnerable and violated.

Lanarkshire Division is committed to preventing acquisitive crime, providing support to victims and pursuing those committing invasive thefts.

Doorstep crime affects many people across South Lanarkshire and we engage in a robust partnership approach to dealing with these criminals who target the most vulnerable people in our communities.

Across South Lanarkshire we pro-actively target those involved in doorstep crime, housebreakings and other thefts, ensuring all forensic opportunities are captured to maximise our ability to identify offenders. We robustly manage known thieves and engage with the Criminal Justice System to maximise the use of bail curfews to restrict their liberty at certain times or in specific locations. We analyse crime patterns and liaise closely with the Crown Office and Procurator Fiscal Service in Lanarkshire to agree on holding people in custody where appropriate.

Due to the geographical nature of doorstep crime, we have a dedicated policing team who focus on crimes committed against vulnerable adults. This unit offers awareness training and crime prevention advice, coupled with innovative investigative techniques to detect perpetrators and bring the full weight of the Criminal Justice System to bear against them. This work cannot be done in isolation and full partnership commitment through the Lanarkshire Bogus Caller Taskforce ensures that we are all focussed on keeping vulnerable people safe.

We examine patterns of thefts and housebreakings to ensure that these investigations are coordinated and will interview suspects in relation to any similar crimes that have previously been committed.

We have a full team of Safer Communities Officers who provide crime prevention advice to both commercial businesses and residents of South Lanarkshire to prevent becoming a victim of crime.

Objectives:

- Assist local people with home and personal safety advice
- Increase awareness of Doorstep Crime

Priority 7 – Anti-social Behaviour and Hate Crime

Our officers are dedicated to keeping people safe by tackling anti-social behaviour including alcohol related disorder and hate crime. This aligns with the priority in the LOIP.

Analysis shows a reduction in incidents of anti-social behaviour against previous years and we will continue to manage perpetrators proactively, whilst visibly policing identified areas of concern. Our intention is to ensure a better quality of life for our communities by focusing on emerging trends and problem locations

With your help we will continue to identify places where anti-social behaviour is most prevalent. We will target the main offenders who are responsible for the majority of crime and disorder in the area. Directed patrol plans have been created and officers use these plans to ensure that you have a police presence in the right place at the right time. This delivers the most efficient use of local officers as well as directing specialist resources from other Force departments.

We will continue our close partnership working with South Lanarkshire Council's Anti-social Investigation Team to tackle anti-social behaviour at the earliest opportunity

Lanarkshire Policing Division will continue to robustly investigate hate crimes and to maximise evidence gathering opportunities, allowing for continued robust policing of offenders. By continuing to develop and utilise Third Party Reporting Centres in South Lanarkshire, we continue to offer victims who may be reluctant to go directly to the police, the confidence to report hate crimes and incidents to other community organisations.

Objectives:

- Reduce the fear of Anti-social Behaviour
- Work with local people and partners to ensure communities can flourish
- Ensure ease and confidence in reporting hate incidents.

5. Performance and Accountability

The Local Policing Plan is linked to the priorities for South Lanarkshire Council's LOIP and informs our reports to the South Lanarkshire Community Planning Partnership, the South Lanarkshire Community Safety Partnership and local communities.

The Scottish Government and South Lanarkshire Council, have a responsibility, within the LOIP on joint working within community planning and resourcing. This aim looks for partners to share resources at an early stage and to ensure their effective use to address community needs. Police Scotland Lanarkshire Division is committed to this model of active and efficient partnership working.

- Our local problem solving officers will also liaise with SLC local problem solving groups, community councils and various other local community groups. The wider problem solving approach involving police and the council is long established in South Lanarkshire.
- The priorities in this plan are reflected in the South Lanarkshire Community Safety Strategic Needs Assessment which also includes a range of indicators and targets focused on delivering improved services

Appendix A shows the results of our Your View Counts (YVC) consultation for 2016/17

During 2016/17, we consulted across South Lanarkshire about the issues that were of greatest concern to people living, working or frequenting our area. The results have made a critical contribution to identifying local issues and have been translated into the key policing priorities for South Lanarkshire. Consultation is ongoing within our local community and influences how we tackle crime and anti-social behaviour. This is an annual consultation and to ensure that the priorities of the community are being reflected in the 3-year Policing Plan, it will be reviewed on an annual basis.

YVC is only one of the ways in which we measure public and user satisfaction and confidence. It's useful barometer and helps us determine how best to respond to issues and deploy our resources. More than 59 per cent of respondents said they were satisfied with the response after they had contact with the police. We are using the survey results, alongside other methods to better understand public perception and improve our service.

Every police local problem solving team will engage with their local community at a number of levels and we will listen to people's views. This may involve structured meetings with the Police and Communities where we are accessible and provide information about our activities in local areas. We ensure the needs and views of our young people are being gathered. Similarly, we listen to other multi-generational groups and engage with Community Councils, Community Forums and third sector partners.

6. Local Scrutiny and Engagement

As part of the Police and Fire Reform Act 2012, both Lanarkshire Police Division and Scottish Fire and Rescue Service are required to prepare local plans in consultation with the local authority, which set out their key priorities and objectives duties within the local authority area.

The people in South Lanarkshire have contributed to the priorities contained within the Local Policing Plan. We will ensure that the police are visible and work with our partners to create a community which is safe and feels safe for all those who use it.

The priorities identified are agreed by the Safer South Lanarkshire Board which has responsibility for scrutinising performance against the agreed objectives within the Local Policing Plan. This arrangement ensures that the needs of the public are included in the Plan and that Board scrutiny of local policing is transparent.

The South Lanarkshire LOIP is produced by the South Lanarkshire Community Planning Partnership Board and represents the shared priorities of its members who include:

- South Lanarkshire Council,
- Voluntary Action South Lanarkshire,
- South Lanarkshire Leisure and Culture,
- NHS Lanarkshire,
- Further Education Colleges,
- Jobcentre Plus,
- Scottish Enterprise,
- Scottish Fire and Rescue,
- Skills Development Scotland,
- South Lanarkshire Health and Social Care Partnership,
- Lanarkshire Alcohol and Drugs Partnership,
- Strathclyde Partnership for Transport, and
- Police Scotland

It lays a firm foundation on which we will build our community planning for the future. These results will emerge and benefit South Lanarkshire as we work with our partners and our communities.

We will continue to consult with our communities and listen to your needs and concerns. An annual review of the Local Policing Plan will ensure that the public priorities are updated and relevant to the needs of the community within South Lanarkshire.

7. Equalities

All of our work is underpinned by our commitment to equality and diversity, both in our dealings with the public we serve and our own staff. We promote the policing values of Fairness, Integrity, Respect and Human Rights both within our own organisation and in the communities in which we police.

We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police. Our aim is to ensure that our service is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life.

This Local Policing Plan will also undergo an Equality and Human Rights Impact Assessment.

The Code of Ethics for policing in Scotland sets out the standards of behaviour expected of all staff. It encapsulates Police Scotland's core values and the principles of Human Rights, anchoring our obligations under the Police and Fire Reform Act 2012. The Code sets out both what the public can expect from us and what we should expect from each other.

The Scottish Police Authority Equality Outcomes (2017-2021) sets out their commitment to not only comply with the equality legislation but to ensure that the implementation of their equality actions positively contributes to a fairer society through advancing equality and good relations in all that we do. The SPA is committed to providing reassurance that these equality outcomes will be subject to further scrutiny and review in order to facilitate regular and informed dialogue with equality stakeholders going forward.

8. Local Contact Details:

Lanarkshire Divisional Headquarters

Motherwell Police Office
217 Windmillhill Street
Motherwell
ML1 1RZ

We are here to help.

For more detailed information about your local Community Policing Teams and other services that Police Scotland provides, please refer to the Force website at www.scotland.police.uk.

Dial **999** for an emergency that requires urgent police attention.

For non-emergency contact call **101** the single non emergency number.

If you have information about crime in your area and wish to provide it anonymously, call **CRIMESTOPPERS** on **0800 555 111**.

Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay in an emergency on **18000** or non emergency on **18001 101**.