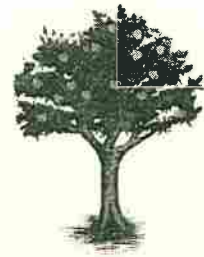


<b>PARTNERS</b>	Dr Tom Fry Dr Peter Read	Dr Hilary Byrne Dr Paul Roebuck	Dr Sabrina Khalaque Dr Simon Vavasour
<b>SALARIED DOCTORS</b>	Dr Jimmy Wang	Dr Claire Hoxley	
<b>PRACTICE MANAGER</b>	Mrs Lucy McLean		



### Attleborough Surgeries

Station Road Surgery, Station Road,  
Attleborough, Norfolk, NR17 2AS  
Tel: 01953 452394 Fax: 01953 453569  
[www.attleboroughsurgeries.com](http://www.attleboroughsurgeries.com)

14<sup>th</sup> November, 2016

Hilary Clutten  
Clerk - Old Buckenham Parish Council  
35 Lavender Close  
Attleborough  
Norfolk  
NR17 2PZ

Dear Ms Clutten,

### **Primary Care Facilities – Attleborough Surgeries**

Thank you for your recent letter enquiring about the plans of the Practice and the provision of services within Old and New Buckenham. The Practice has been an active member of the Attleborough Neighbourhood Steering Group for the past few years and I attend as the Practice representative, alongside other bodies; I am aware that Old Buckenham Parish Council has also had representation at this meeting.

In the development and formulation of the Neighbourhood Plan, the key objective for primary care has been the expansion of facilities in order to achieve a single site located on the existing Station Road site, large enough to accommodate the current Queens Square services and the additional space required to deliver services for a further 12,000-15,000 patients, as projected as a result of the housing development expected during the next 20 years. This has been formally included within the Neighbourhood Plan and has been the focus of the work that the Practice has been progressing. The Practice serves both the town and a number of villages and the plans that have been developed have formed part of the formal consultation arrangements being managed by the Town Council. Also, and very importantly, our expansion plans have needed to align to the NHS Five Year Forward View, as any consideration of funding from NHS England needs to demonstrate a vision which aligns with the principles of this overarching national strategy. Fundamental to this strategy is an expectation that primary care will develop at scale and integrate further with community NHS and Social Care services. It is for these reasons that the Practice is not considering developing a third site for the provision of primary care services at this time.

The Practice holds a General Medical Services contract, which includes the availability of home visiting for patients who are not able to access the Practice due to being housebound (lack of transport is not a sufficient reason to receive a home visit) and we have recently employed an Advanced Care Practitioner to help with this workload. This covers patients living in more rural communities as well as those residing within the town. Unfortunately funding within the NHS, including primary care, is reducing and we therefore continue to look at innovative ways to ensure the full spectrum of primary care services remains available while balancing the demands of both an expanding and ageing population, both of which are not unique to Attleborough. Outreach community health services remains the responsibility of Norfolk Community Health and Care Trust and it may therefore be opportune to also contact this organisation to enquire regarding their plans to ensure good access to the more elderly residents residing in Old and New Buckenham over the coming years.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Lucy McLean', with a long horizontal flourish extending to the right.

Lucy McLean  
**Practice Manager**