

Household Waste and Recycling Centres Covid-19 Update

Update

- **Saltash HWRC** reopens from 9am on Tuesday, 2 June. A traffic management scheme will be in place with traffic marshals directing queuing visitors around the Travelodge access road and then into the HWRC site when capacity is available. Please follow signs and instructions.
- **Dudnace Lane HWRC, Pool**, reopens from 9am Wednesday, 3 June. This site does not accept general household (black bag) waste. A traffic management scheme will be in place with marshals directing queuing visitors to the Pool Market site and then into the HWRC site when capacity is available. Please follow signs and directions.
- **Tintagel HWRC** reopens from 9am Friday, 5 June. This site is only open on Fridays, Saturdays, Sundays and Mondays.
- All sites will now accept trailers (in accordance with the [existing permit system](#)).
- Please note that the number plate entry system remains in place, as described under point 10 below.
- HWRCs are now accepting all the different kinds of material they normally take. [To check what your HWRC accepts please see the SUEZ website](#). HWRCs do not accept trade waste.
- We are reducing some of the traffic management and marshalling at some HWRCs, so please follow directions on approach.

Please read ALL the guidance on this page before visiting your HWRC

Strict social distancing measures are in place (keep your distance - stay 2 metres apart), which is limiting the volume of visits.

We anticipate high demand and there are likely to be queues. We may have to ask you to come back at a later date if queues become too long. Please sort your material out at home to limit the time you have to spend on the site.

HWRC Guidelines

1. **DO NOT** visit if you are in self isolation, shielding, have Covid-19 symptoms or are in a household during a 14-day isolation.
2. HWRCs are now accepting all the different kinds of materials they normally take. [To check what your HWRC accepts please see the SUEZ website here](#). HWRCs do not accept trade waste.
3. We are accepting chargeable waste such as hardcore, soil, tyres, plasterboard or asbestos. Card payments only.
4. Please hang onto anything that is reusable until charities are able to take them. There will be people in need of your reusable items.
5. There might be queues to use the HWRCs. Some of the sites have traffic management measures in place, including some changes to the route you access the sites.

6. Trailers are allowed onto the sites, but please check that your trailer complies with the vehicle permit scheme.
7. Remember to stay in your vehicle while queuing to comply with social distancing and for your own safety.
8. Please follow ALL instructions given to you when you arrive at your HWRC and observe 2 meter distancing at all times.
9. Respect your HWRC staff and traffic marshals. They are **key workers** doing a difficult job at a difficult time. We will not tolerate any abuse of our staff.
10. We are restricting when people can visit their HWRC by operating a vehicle number plate system to limit the number of people visiting each day.

If the last digit of your vehicle number plate is **even— 0, 2, 4, 6 or 8** - then you may only visit a HWRC on an even date of the month, **e.g. 4th, 6th, 8th, 10th of June etc.**

For example, if your number plate is RL34 JGS, the last digit is 4 – an even number – so you may visit on even dates of the month.

Even numbers include the number **0 (zero)**.

If the last digit of your number plate is **odd - 1, 3, 5, 7 or 9** - then you may only visit an HWRC on an odd date of the month, **e.g. 5th, 7th, 9th, 11th of June etc.**

If you have a personalised number plate the last digit of your number plate indicates the date you may visit the sites.

11. If you have a vehicle other than a car that requires a permit to access your HWRC, please display it clearly in your windscreen when you arrive at the site. If your vehicle requires a permit but you don't have a valid one or you don't display it properly, you will not be allowed to use the HWRC. Please see our permit guidance.
12. We will not be accepting any new permit applications at this time. All permit applications that were requested before we temporarily suspended the service have now been processed and sent out.
13. Only **one** person may get out of your vehicle at any one time.
14. Please ensure you only bring waste you can move from your vehicle to the HWRC container yourself. We have told our HWRC staff to follow social distancing guidelines to the letter at all times and instructed them not assist service users with moving waste.
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