

Request for Support – Response Options

COVID 19



Emergency Health Issue



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COVID 19 Shielding

We have a localised trained shielding response team to support you.

Get in touch by emailing us at shielding-COVID19@midlothian.gov.uk

Or phone us on 0131 270 7500

Request for Prescription and Food Delivery Support

Email: CLL@midlothian.gov.uk

No access to email - phone 0131 270 7500 (8am to 6pm). Request will be matched to response

Welfare Cause for Concern

Social welfare concerns for Adults: 0131 271 3900. Child concerns: 0131 271 3413. These services operate Monday - Thursday 9:00-17:00 and Friday 09:00-15:30. Out of hrs 0800 731 6969

Financial Hardship

Scottish Welfare Fund or Crisis/Welfare Grant

https://www.midlothian.gov.uk/downloads/download/18/the_scottish_welfare_fund_application_forms

Scottish Welfare Fund – 0131 270 5600, Lines are open Monday to Thursday 08:30 - 17:00, and Friday 08:30 - 16:00, Out of hrs 0800 731 6969. The Scottish Welfare Fund 2 grants Crisis Grants may help if you are in crisis because of a disaster, like a fire or flood, or an emergency such as losing all your money or having to visit a sick child in hospital. Community Care may help if you are about to leave care to live on your own in the community, or to help if you are struggling to provide a safe and secure home for your family.

FOODBANKS Support

Local Volunteering info@volunteermidlothian.org.uk. Also National Campaign NHS and BRC Community

Reserves readyscotland.org

Local people can also make requests directly through: Council's twitter accounts of @Midgov and @Midhelp. There is also the #KindnessMidlothian campaign and any requests into the Covid-19 mailbox. **REMEMBER TO SIGN POST DO NOT GIVE ADVICE**