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Highly motivated junior systems administrator offering hands-on experience of multiple Debian-based Linux environments. With experience in configuring, upgrading and maintaining long-term server infrastructures. Strong analytical skills. Able to work with technicians from various engineering disciplines to troubleshoot complex system-level issues.

WORK EXPERIENCE

API Digital	Standard Technician	03/2015 - present
Huntsville	Troubleshooting for a large customer base with standard int	ernet DSL and fiber
United States	issues. Assisted with enterprise-level issues involving Adt	
	systems. Trained on NOC systems and procedures, and assiste	d with Linux tasks.

Office Depot	Customer Service Representative & Copy and Print	
Huntsville	Department	04/2013 - 05/2015
United States	Worked with large printers using the Fiery web interface. C technical department to assist with issues. Interacted with customers. Noted for being punctual.	



Linux Academy United States	Linux Certification Training	03/2016 - present
Virginia College Huntsville United States	Network Technician Course highlights: network administration, network design & a security, project management, systems analysis, business info	• • •

CERTIFICATIONS

CompTia	<pre>Security+ <u>https://www.certmetrics.com/comptia/public/verification.aspx?</u> <u>code=B1CVQ3VD7H11QERX</u></pre>	06/2014
	Certificate ID : B1CVQ3VD7H11QERX	
CompTia	Net+ <u>https://www.certmetrics.com/comptia/public/verification.aspx?</u> <u>code=WDC66PPDRL11CYHB</u> Certificate ID : WDC66PPDRL11CYHB	05/2014

CERTIFICATIONS

CompTia

A+

https://www.certmetrics.com/comptia/public/verification.aspx? code=6H0V4MZJ6HR12L1N Certificate ID : 6H0V4MZJ6HR12L1N

SKILLS

Customer Service		Linux Server Administration		
Customer Relations	100%	Debian/Ubuntu-Based Systems (with GUI)	100%	
Formality	80%	Ubuntu-Based Servers	80%	
Phone Support	80%	BASH Scripting	40%	
		Security Practices	60%	
		Nginx Experience	60%	

SERVER EXAMPLES

TeamSpeak Server Hosting

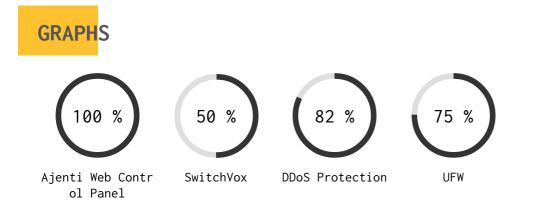
https://www.tsviewer.com

This server in particular is fairly new, as I retired my previous ones. I host it on Ubuntu Server 14.04, with a MariaDB. I used to have the default MySQLite on the old server, but found that MariaDB is much easier to manage and support. I have most experience with Linux. I host a number of other TeamSpeak servers for free, as I currently own a non-profit license. For those who need a server, I take away the worry about the price of VoIP clients. (This is starting to become irrelevant with the introduction of Discord.)

MeYaoi Forums

http://themeforest.com/

My first website was implemented for the general public. I wrote full documentation for everything I did. I worked with the game developer on how she would like it implemented and so forth. The website is free to use, so no security updates were implemented, but I did do an extensive security overhaul of the server when it was first created. This server has since been moved to another DO owned by MeYaoi (the username is MeYaoi, since it was requested that it remain unchanged).



12/2013

10/2015

03/2016







Sport







Yoga

NETWORKING

LinkedIn

https://www.linkedin.com/company/kickresume-com

Web Portfolio

https://www.kickresume.com/cv/Temple/

STRENGTHS

Delegating tasks

Accuracy

Computer Skills