

## TERMS & CONDITIONS

1. There is one trip to Rome being offered for two (2) people travelling together, one member of the party must be aged 18 or over.
2. The prize includes: return economy flights from London, Manchester or Edinburgh to Rome (direct services only), UK airport lounge access, return airport transfers in Rome, 2 nights 5\* hotel accommodation sharing a twin or double room including breakfast, Gourmet wine and dinner experience in a private cellar by the Pantheon (Hosted by a culinary connoisseur, the gourmet wine and dinner experience includes 3 courses of local specialities. Each course is accompanied by a glass of regional wine and the evening starts with a classic Italian aperitivo in the private cellar, where you'll enjoy a glass of prosecco served with cured meat and cheeses).
3. The holiday is valid for travel until December 2019 excluding travel during Christmas, Easter and all bank holidays. All travel must be completed by 31<sup>st</sup> December 2019.
4. All holiday locations and dates are subject to availability. Travel will be subject to flight and hotel availability at the date of booking the trip. The winner should notify San Carlo at least six weeks in advance of his/her preferred dates for taking the trip.
5. All travel must be completed within the time-frame stated within the competition. Extensions to the validity of the prize will not be allowed unless first authorised by San Carlo.
6. San Carlo or Cloud Nine will accept no responsibility for hotels / tours / transport companies etc. being withdrawn or amended. In the event of this, Cloud Nine will endeavour to offer a suitable alternative.
7. All travel arrangements offered are at the discretion of Cloud Nine and San Carlo. Any requests relating to airport, airlines or hotels cannot be guaranteed.
8. Any amendments made by the prize winner after the booking is confirmed may be subject to administration charges levied by the specific supplier.
9. Passports and Visas are the responsibility and cost of the prize winner. San Carlo or Cloud Nine cannot be held responsible if the prize winner or any of the travelling party fail to obtain the required travel documentation.
10. There is no cash alternative or refund for unused portions of the prize.
11. Comprehensive travel insurance is included in the prize; however it does not cover pre-existing medical conditions. In the event that cover is not granted an equivalent cash allowance will be provided so adequate cover can be sought. This will be the prize winner's responsibility and proof of insurance will be required prior to departure.
12. The prize winner and their party (where applicable) are responsible for and must comply with any health advice / regulations / inoculations required by any destination country. Any associated costs for this are the responsibility of the prize winner and their party (where applicable).

**TRAVEL PRIZES, PRIZE FULFILMENT, GROUP TRAVEL...**

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**ABTA**  
The Travel Association



Cloud Nine...where your winners should be...



13. For the avoidance of doubt, the prize does not include travel to and from the home to the airport, gratuities, meals or other travel expenses unless otherwise stated, or any other costs of a personal nature not stated for winner and guest.
14. Bookings must be made through Cloud Incentives Ltd, The Works, 6 West Street, Olney, MK46 5HR (ABTA number: L9097)
15. To enter the competition, entrants must complete the entry form with their full name, telephone number and email address at [www.sancarlo.co.uk/rome](http://www.sancarlo.co.uk/rome)
16. The entry deadline for the competition is 31<sup>st</sup> October 2018. Any entries made after this date will not be accepted.
17. The winner will be selected at random by a computer generated software.
18. Employees of San Carlo Ltd or their family members or anyone else connected in any way with the competition or helping to set up the competition shall not be permitted to enter the competition.
19. The winner will be notified by email to the address provided on the booking and/or letter/phone call. If the winner cannot be contacted or do not claim the prize, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
20. The promoter's decision in respect of all matters to do with the competition will be final and no correspondence will be entered into.
21. By entering this competition, an entrant is indicating his/her agreement to be bound by these terms and conditions.
22. The competition and these terms and conditions will be governed by [English] law and any disputes will be subject to the exclusive jurisdiction of the courts of [England].
23. The winner agrees to the use of his/her name and image in any publicity material. Any personal data relating to the winner or any other entrants will be used solely in accordance with current [UK] data protection legislation and will not be disclosed to a third party without the entrant's prior consent.
24. Entry into the competition will be deemed as acceptance of these terms and conditions.
25. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network. You are providing your information to San Carlo Ltd and not to any other party. The information provided will be used in conjunction with the following Privacy Policy found at <http://www.sancarlo.co.uk/privacy>.

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