

F-SECURE PRODUCT ANNOUNCEMENT

End of Life for Legacy F-Secure ID PROTECTION app

March 16, 2023

Dear Partner,

As an F-Secure partner, your customers deserve the best usability and our latest protection against modern online threats. Delivering on this commitment means that we are constantly evaluating how we can improve. And as part of this process, we are delighted to announce that we will be enhancing our partner offering by upgrading and updating all legacy products to our latest versions.

This End of Life announcement covers

- F-Secure ID PROTECTION

We are taking great care to avoid disruption to our joint businesses, as well as to your end customers. This migration will include many elements that will be performed automatically by F-Secure. In addition, F-Secure will provide and/or advise on portals, push communication, customer care preparation, and other elements that help end customers to move to the latest and best security experiences which will often include new and improved functionality.

End of life means that applications will stop working or raise errors for end customers.

Please note that end of life of legacy apps does not mean the end of life for those functionalities or the market offer we have agreed. Applications and offers are simply upgraded to better and more user-friendly F-Secure Total based configurations.

F-Secure ID PROTECTION

Already today, F-Secure Total includes all the functionalities of legacy F-Secure ID PROTECTION apps. From the Q3/2023 F-Secure Total release, it will be possible to create customizations of the F-Secure Total app that only contain the relevant functionality (i.e. without also including end-point protection functionalities). In practice F-Secure can create a Total app configuration with just the ID PROTECTION feature set.

Upgrade from the current app to the new Total based app will require end users to install the new application and uninstall the old application. The end user will need to synchronize their Password Vault from the old application to the new application, just like they already do for synchronizing their Password Vault between apps on different devices.

Schedule

Current F-Secure ID PROTECTION applications will stop working at the end of November 2023.

F-Secure will provide to all partners updated installer links for desktop apps and updated packages for mobile apps in early October 2023.

Call to action

Prepare for the end-of-life by informing all relevant teams/individuals within your organization.

Inform your customer care about the EOL schedule and inform about the need to update the app in case it stops working upon EOL date.

Make sure the updated apps are available for all your customers including Google Play, Apple App Store and the desktop download links.

For support

Should you have any questions, please contact your regular F-Secure contact point.

Best Regards,
F-Secure Corporation