

F-SECURE PRODUCT ANNOUNCEMENT End of Life for Legacy Interfaces

March 16, 2023

Dear Partner.

As an F-Secure partner, your customers deserve the best usability and our latest protection against modern online threats. Delivering on this commitment means that we are constantly evaluating how we can improve. And as part of this process, we are delighted to announce that we will be enhancing our partner offering by upgrading and updating all legacy products to our latest versions.

This End of Life announcement covers the following legacy interfaces

- SMI/LSMI provisioning interface
- OPI provisioning interface
- Avenue v2 provisioning interface

We are taking great care to avoid disruption to our joint businesses, as well as to your end customers. This migration will include many elements that will be performed automatically by F-Secure. In addition, F-Secure will provide and/or advise on portals, push communication, customer care preparation, and other elements that help end customers to move to the latest and best security experiences which will often include new and improved functionality.

The main message is that by the end of 2023, all integrations other than F-Secure Avenue v3 API will be end of life. End of life means that interfaces will stop working or raise errors for both end customers and for you, our partner.

End of sales for legacy products, interfaces, and offers is currently planned at the dates when migration elements are in place for that specific component. Please see the specific chapter for details.



Legacy Provisioning Interfaces

F-Secure Total and our latest consumer security experience requires an end-customer account. For this, the partner must provide either an email address or a mobile number as part of the account provisioning for your customers to benefit from the new multi-device capabilities.

The standard F-Secure Avenue v3 API is available for provisioning integration and provides the equivalent functionalities to the legacy interfaces. In order to continue offering F-Secure cyber security services you will need to modify your integration with F-Secure systems.

Impact on Partners

F-Secure is analyzing whether it will be possible to provide a temporary adapter with short-term continued support for the legacy interfaces. We will provide further updates nearer to the deadline.

Even in case the adapter can be provided, the partner is required to create a plan for moving to the latest interface.

Schedule

End of Life: End of November 2023

Call to action

Prepare for the end-of-life by informing all relevant teams/individuals within your organization.

Prepare and implement required integration changes.

For support

Should you have any questions, please contact your regular F-Secure contact point.

Best Regards, F-Secure Corporation