



# School Uniform Guide

Bateman's Sports are happy to provide your school uniform and all of the essentials you'll need to start school this year and beyond.



## Find us:



**Shop:** Bateman's Sports, 2 Kendrick Street, Stroud, Gloucestershire, GL5 1AB

**Opening Hours:** Monday—Saturday 09.00 – 17.30



**Online:** [www.batemanssports.co.uk](http://www.batemanssports.co.uk)



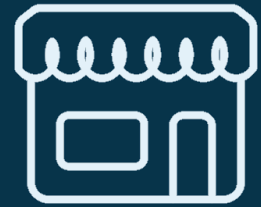
**Email:** [orders@batemanssports.co.uk](mailto:orders@batemanssports.co.uk)



**Phone:** 01453 764320



**Find us on Facebook:** BATEMANS SPORTS



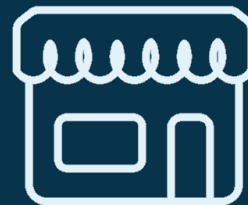
# It's nice to meet you

Established in Stroud in 1893; Bateman's Sports is a family run, independent retailer that has developed into a local town staple. We specialise in providing school wear, team wear and sports equipment and clothing. We currently provide uniform to over fifty schools across Stroud and its surrounding areas and work with over forty sports clubs and teams across the South of England.



We take great pride in the fact that the majority of the schools we supply have found us through word of mouth which speaks to the satisfaction and endorsement of our existing customers, who have experienced our exceptional service first hand. Our commitment to exceptional service, knowledge and providing great products demonstrates our dedication to ensuring the satisfaction and loyalty of our customers. Bateman's brings together a wealth of experience and specialist knowledge of the school uniform business, priding itself on service and expertise.





# Where are we?

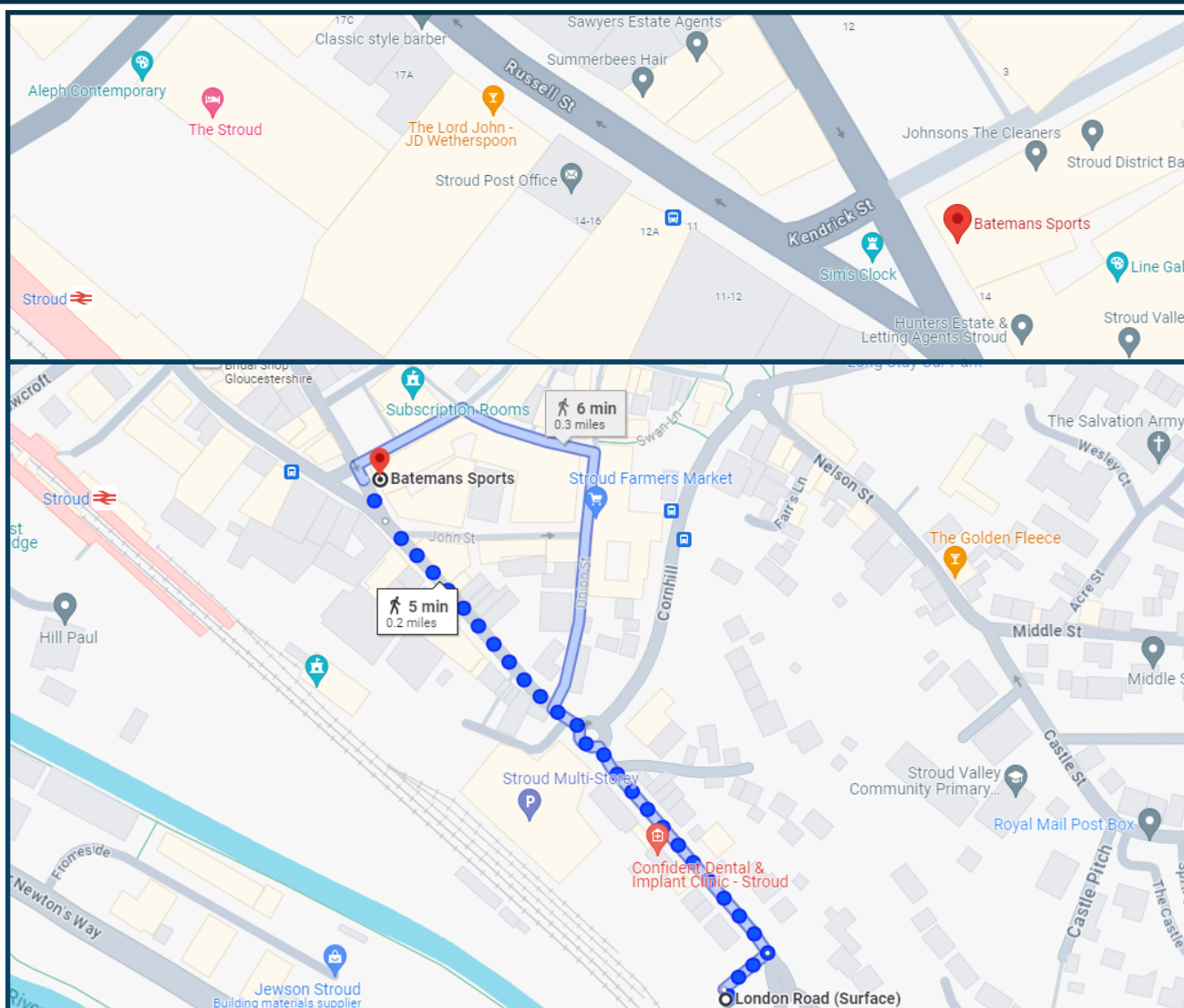
Bateman's Sports is based in the centre of Stroud town, next to the Subscription Rooms, near Stroud train station (GL5 3AP) and the local Highstreet.

Brimming with independent shops, cafés, galleries and home to one of the best Saturday Farmers' Markets in the country, there are plenty of things to do whilst visiting Stroud.

The closest car park to us is the London Road Car Park, just a short walk from us. They offer free parking every weekday after 2pm.

Find us at: Bateman's Sports, 2 Kendrick Street, Stroud, GL5 2AB.

Find them at: London Road Car Park, Stroud, GL5 2AJ





# Steps to getting your uniform

**With over fifty schools and pre-schools to supply uniform for, as you can imagine we can get very busy in the summer months!**

Please **do not** leave your back-to-school shopping until the last minute. We always look forward to your visit and have extra staff to help you but if you can shop early, we guarantee a no quibble exchange\* if you find that your uniform is unsuitable for the return to school in September.

\*exchanges accepted with original packaging, receipts and tags from April 1st until August 31st.  
Refunds accepted for 14 days from point of purchase with original packaging, tags and receipts.



**Visit our shop.** We're open 6 days a week; Monday to Saturday, 9am – 5.30pm. Contact us for Sunday openings or special out-of-hours appointments.



**Book an appointment.** For a personalised fitting with an experienced member of the team book a 1:1 appointment for a day and time that suits you at <https://batemanssports.setmore.com>.



**Shop online.** Order on our website at [www.batemanssports.co.uk](http://www.batemanssports.co.uk). We offer a "Click&Collect" service, Free School Delivery during term time or Shipping to your home address.



**Phone us.** Speak to a friendly member of the team for more information or help on 01453 764320.

**It's really that easy!**



# New Starter Guide— Book Now

*Skip the queue and get your sizing right first time.*

We understand the added pressure of starting a new school, so we have developed a **Personalised Appointment System** to make things a little easier for the whole family. Booking an appointment with a trained member of the team will ensure that you know you are getting all the items your child will need to start their new adventure.

**Book an appointment at: <https://batemanssports.setmore.com/>**

## **Shop early**

Do not leave your shopping until the last minute. Be smart and shop early.

## **Personalised shopping**

Book an appointment for a 1:1 personalised service from an experienced member of the team.

## **Right sizing first time**

We'll be there to help with sizing as we know this can be difficult.

## **Avoid the queues**

Booking an appointment ensures you skip the queues.  
Come straight in and avoid the wait.

## **Special Requirements**

Please call 01453764320 and speak to a member of the team if you require an out-of-hours appointment or extra support.



# Know what you need?

To avoid queuing in store during the busy back to school period, if you are a parent or guardian of a child already at your current school and know what you exactly what you need, we recommend you shop on our website. We offer a click and collect service from the shop, free school delivery once term begins or home delivery. Find everything we offer in store from the comfort of your home.

Visit your personalised webpage here: <https://www.batemanssports.co.uk/schools-colleges/secondary-schools/stroud-high-school>

## Know your size

Most parents will know what size they will need to make shopping nice and easy.

## 48 Hours

We endeavour to get all your online orders ready within 48 hours or sooner.

## Click and Collect

You can book a free click and collect slot for a day and time that suits you.

## Delivery

You can choose to get your order delivered straight to your door or delivered to the school absolutely free during term time.

## Returns

If you have ordered something online and it is the wrong size – **don't panic**, we have an extended exchange policy for our school uniform until August 31st.

## Shop early

**Please do not leave your shopping to the last minute.**

If you choose to shop early, we offer a no quibble exchange policy to swap any item that may be unsuitable if it is in its original packaging with tags and receipts. Just call and speak to one of our team to arrange a click and collect exchange.

**We look forward helping you through your journey.**



# Delivery to the School

We understand that you may not be local to us, so we'll happily deliver any online order for school uniform to your school completely free of charge during term-time. Simply order online and select "click & collect" for delivery to your school. We visit every Tuesday for collection from Wednesday onwards. This is completely free of charge to you.

Visit your personalised webpage here to order: <https://www.batemanssports.co.uk/schools-colleges/secondary-schools/stroud-high-school>



**Order Online.** Visit your personalised web page here:

<https://www.batemanssports.co.uk/schools-colleges/secondary-schools/stroud-high-school>. Pop everything you require in your basket and proceed to payment.



**Select "Click&Collect".** Select the "click & collect" option during checkout and select The High School Leckhampton to collect your order from. Please note, we will only deliver that schools products to the school.



**We'll deliver your order directly to the school.** We deliver to the school every Tuesday during term-time ready for collection by your child from Wednesday onwards. This is available during term-time only.



# Returns

**In Store:** Items must be in the original packaging, labels attached and items unused in the condition they were purchased. A receipt must be shown to qualify for a full refund. Without a receipt, we can otherwise offer an exchange or credit. Exchanges and refunds are valid for 14 days from date of purchase.

**Summer:** Our exchange policy is extended for School Uniform Items from 1st April to 31st August as we encourage early purchase of Back to School items. These items can be exchanged as long as they meet the above criteria. This is for SCHOOL UNIFORM ONLY. Refunds are valid for 14 days within this period.

**Online:** Please return unwanted items for a refund or exchange within 14 days of purchase. Please fill out the returns form with your order and post it back to us. Items must be in original packaging, labels attached and items unused in the condition you received them. Please note, you are responsible for the cost of your return unless the item is faulty or damaged, in which case please contact us on: [orders@batemanssport.co.uk](mailto:orders@batemanssport.co.uk).

**Returns to: FAO Returns, Batemans Sports, 2 Kendrick Street, Stroud, Glos, GL5 1AB.**

# Shipping

We endeavour to complete all orders of "In-stock" items within 48 hours. If an item is out of stock on our website, please contact us for further details.

Please note, during the Summer months these time frames may vary slightly. To guarantee orders for September *Back to School*, orders must be placed by August 23rd.

**Click&Collect Instore: FREE.** If you have placed your order instore and wish to collect your item from our shop in Stroud, a member of our team will contact you either via email or text message once your order is complete. We are available for collections Monday—Saturday 09.00-17.30.

**Click&Collect Online: FREE.** If you have placed an order online, you can select a specific "Click&Collect" slot for a day and time that suits you. We won't contact you, just pop in on your collection day to pick it up.

**Shipping: £6.00 or Free on orders over £150.** Once your order is complete it will be shipped either via *Royal Mail 1st Class Signed For* or our courier DHL. Please note, we cannot guarantee items will be delivered within less than 1 week from point of posting. We do not ship items outside of the UK.

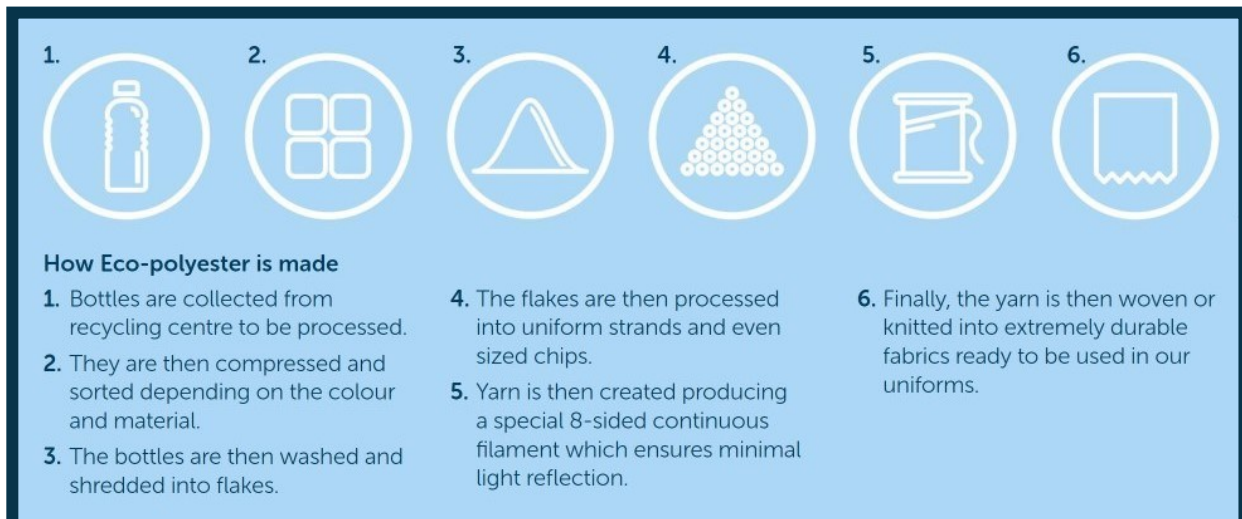
**Direct to School Delivery: FREE.** We offer Direct to School Delivery for your School. We deliver to your school every Tuesday during term-time. You can select this option at check-out online or enquire instore.

# Eco Uniform

As a Schoolwear business, we know that doing the right thing for the planet is not only incredibly important to us, but also the younger generation. You'll find that many of the school uniform garments we sell are now considered Eco Uniform, by using recycled plastic bottles in their make-up. We are conscious to work with suppliers whose ethos align with our own; so we can all work together to create a more sustainable future. Also, if your School wear is no longer in good condition and it is beyond repair or reuse, please don't throw it in the bin! Bring it to our shop and we will happily recycle it for you.

**This stops school uniform unnecessarily going to landfill.**

## How it works



**1 Stroud High School Blazer**



**100% RECYCLED BLAZER FABRIC  
- SAVING 46 PLASTIC BOTTLES  
FROM LANDFILL WITH EVERY BLAZER**





# Measuring Guides



School uniform sizing can often differ from standard kids clothing sizes as uniform is usually categorised by body measurements instead of age. Finding the right size can be tricky as kids measurements change throughout the year. However, a great tip for getting a bit of extra wear out of kids' school uniform is sizing up by one or two sizes.

This gives kids' nice room to grow but ensures they won't be wearing anything too oversized.

## HEIGHT

Measure from a level floor to the top of the head

## CHEST

Measure the chest at the fullest part, measuring under the arms.

## WAIST

Measure around the natural waistline at the smallest part.

## HIPS

Measure around the widest part of the hips.

## COLLAR

Measure around the base of the neck, where the collar sits naturally.

## INSIDE LEG

Measure with shoes on from the crotch to the trouser is normally worn.

## HOW TO MEASURE YOUR CHILD

**COLLAR**

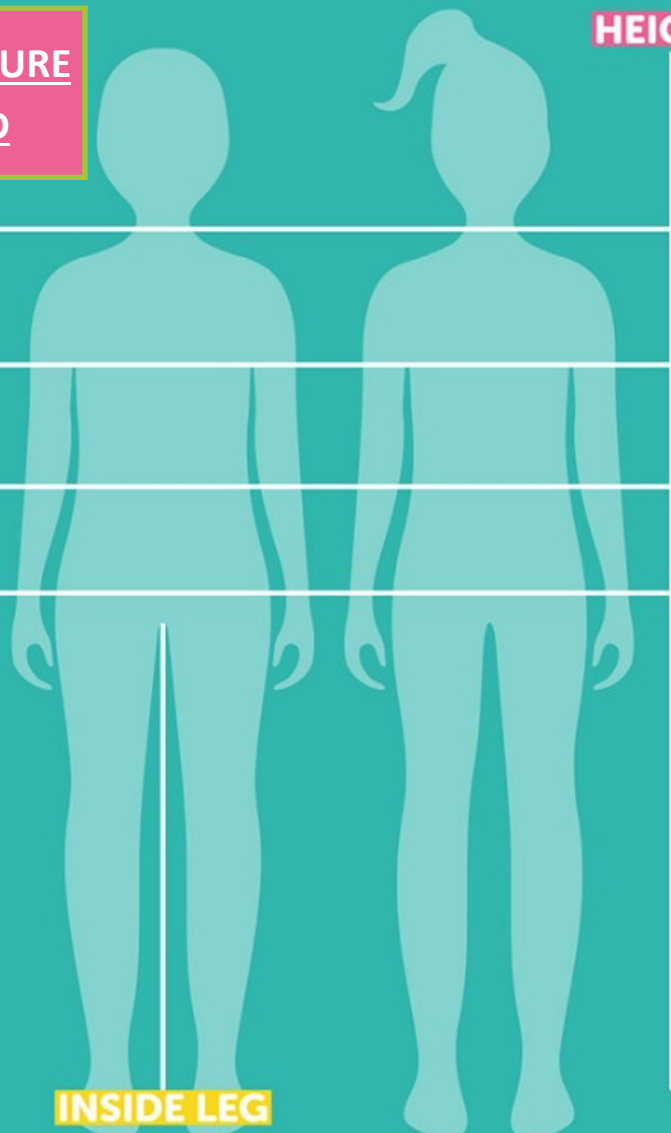
**CHEST**

**WAIST**

**HIPS**

**INSIDE LEG**

**HEIGHT**





# Measuring Guides

Find all of our Size Guides on our website.

## Blazers TRUTEX MADE TO LAST SCHOOLWEAR

**How to measure:** Measure around the fullest part of the chest, making sure that the tape is level under the arms and across the shoulder blades. Make sure you are relaxed when measuring to get a true measurement. If you measure as 30" (or 76cm) then your jacket size will be a size 30". Blazers and Jackets are true to size, so no need to order up a size to accommodate clothing underneath.



## Skirts TRUTEX MADE TO LAST SCHOOLWEAR

**How to measure:** Measure around the waist at the natural waistline (smallest part). In younger children this is usually midway between the bottom rib and hip bone.

Find the correct length: Measure from where the skirt would sit (usually midway between the waist and hips) to where you want the skirt to finish. Many of our styles are available in various lengths to suit your requirements.





# Measuring Guides

Find all of our Size Guides on our website.



## Blouses **TRUTEX** MADE TO LAST SCHOOLWEAR

**Blouses:** How to measure: Measure around the fullest part of the chest, making sure that the tape is level under the arms and across the shoulder blades. Make sure you are relaxed when measuring to get a true measurement.

## Trousers **TRUTEX** MADE TO LAST SCHOOLWEAR

**How to measure:** Measure around the waist at the natural waistline (smallest part). In younger children this is usually midway between the bottom rib and hip bone.

**Inside leg length:** When measuring make sure you are stood up straight, with shoes on. Measure from the top of the leg (inside near to the crotch area) down to where you would like the trouser to fit. This is usually an inch or so from the floor or where you feel you would like the length to finish.

