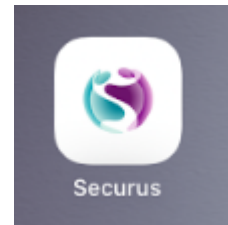


iPad connection help notes for students and parents/ carers

Here at Crypt we use the Securus Safeguarding Browser on the iPads instead of Safari, this is to conduct network monitoring and oversee what pupils are accessing so we can support and further educate pupils who attempt to access any harmful content online. We also use our ISPs filtering system called SurfProtect which filters what content pupils can access to keep them safe. The browser icon on the iPad will look like this:

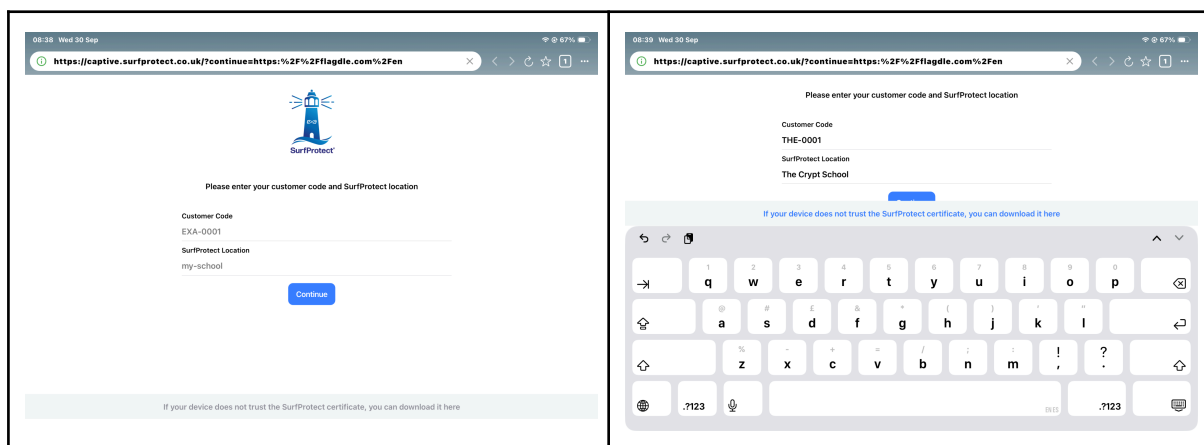


For SurfProtect to link the iPad to the student it uses a captive portal login page so students have to sign into the captive portal in the Securus web browser to authenticate their internet connection before they can browse the internet or for other apps on the iPad to work / access the internet.

If an App claims that it is not connected to the internet / network but you are connected to your Wi-Fi there is a good chance that you just need to re-authenticate with Surfprotect in your Securus web browser.

Open the Securus browser and type something into the address bar so that it tries to goto the website or search to prompt it to bring the captive portal up.

When you are at home you may see the following captive portal Pages, which we don't see when connecting when at school.

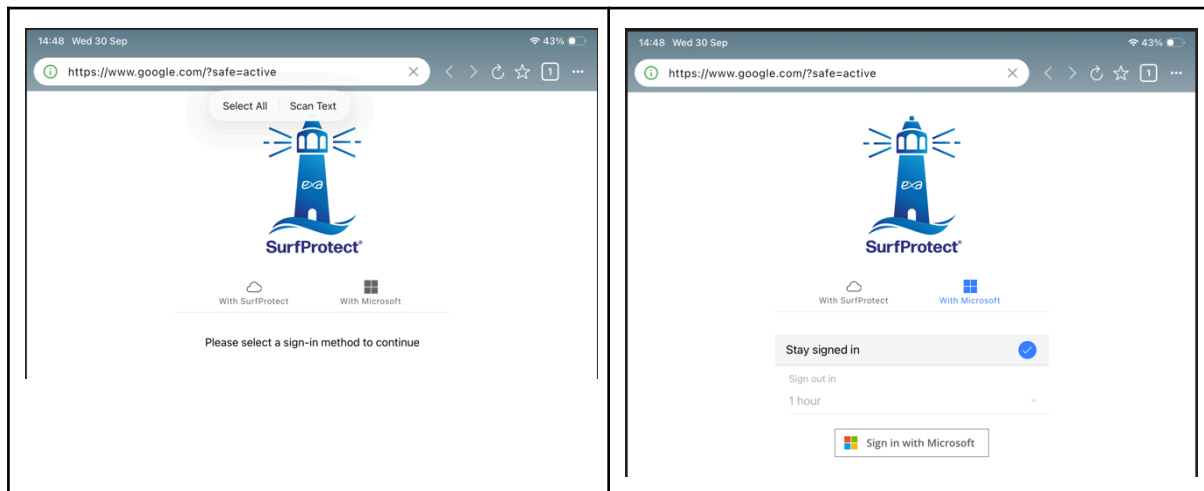


On this page the information you need to type is shown above and is case sensitive so ensure that it is typed in exactly as shown here:

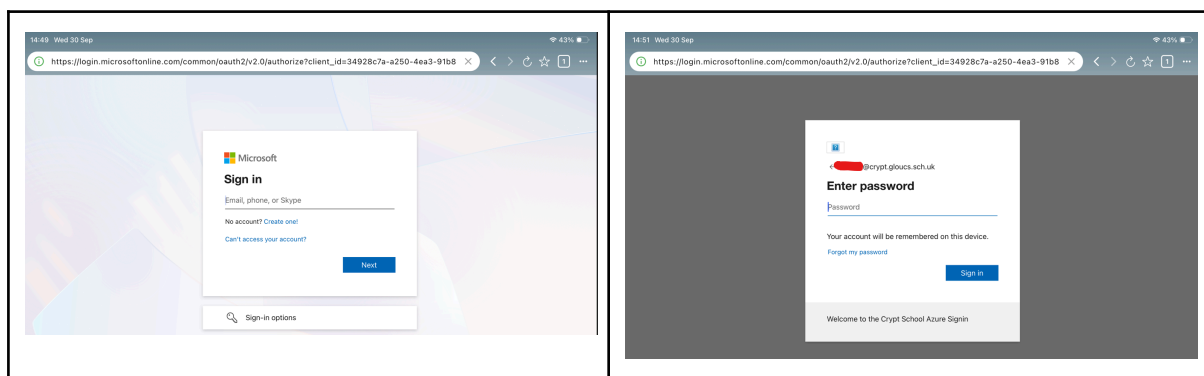
Customer Code - THE-0001

Location - The Crypt School

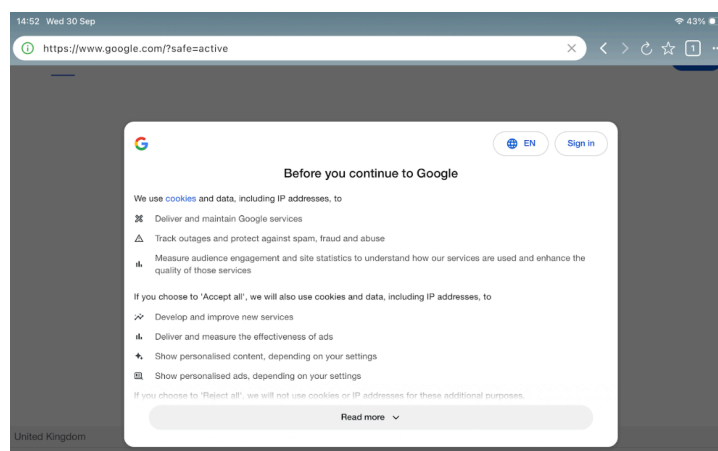
You should then be presented with the captive portal login page as below. For best results choose to Sign in with Microsoft, then Tick the box Stay signed in



Now sign in with your school email address, and then insert your school password



After this you should be able to browse around the internet, visit a couple of websites to check.



Go back to your Apps like Gmail or Google Classroom and they should now start working.