

VOLUNTEER VACANCY INFORMATION PACK



OBJECT HANDLING VOLUNTEER

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The Museum is part of the Science Museum Group. The Museum is a charity (No: XN63797) with exempt status.

OUR MISSION AND VALUES:

At the Science Museum Group, we make it our mission to **Inspire Futures**. Our talented and dedicated colleagues are guided by five values that encapsulate simply what we're all about:

- we **think big**, pushing the limits of what's possible;
- we challenge ourselves to **reveal wonder**;
- we use our passion, expertise and creativity to **share authentic stories**;
- we aim to **ignite curiosity** in our audiences and our colleagues; and
- we take pride in being **open for all**

OBJECT HANDLING VOLUNTEER

Department:	Visitor Experience Team	Type:	Volunteer
Location:	National Science and Media Museum, Bradford	Hours:	Holidays & Weekends 11am-1pm and/or 2pm-4pm
Supervisor:	Duty Manager	Start Date:	June 2019
		End Date:	Ongoing

ABOUT THE ROLE:

Volunteers will work with objects from our Object Handling Collection to engage and connect visitors experience with the historic collection on display.

You will be an important addition to the Visitors Experience Team and will work across our galleries.

By telling stories and engaging visitors with objects from our Object Handling Collection you will provoke conversations, develop an interest in the Museum's themes and highlight where audiences can visit across the site to learn more.

WHAT YOU WILL BE DOING:

- Work with our Object Handling Collection in a safe manner for visitors and yourself
- Engage visitors with the objects part of the collection and answer general questions about the museum
- Signpost visitors to key exhibitions, facilities and programmes across the site

WHAT YOU WILL BRING TO THE TEAM:

You will definitely ...

- Have an interest in museum collections and their interpretation
- Have a passion for providing a high level of customer service
- Enjoy talking to a wide range of people
- Have an interest engaging visitors with the museum collection

It would be good if you ...

- Enjoy learning new information and sharing your knowledge with others
- Can perform tasks well independently, and as part of a team
- Have excellent timekeeping

ADDITIONAL INFORMATION:

- To volunteer in this role, you must be 18 or over and eligible to volunteer in the UK. Unfortunately, SMG is unable to act as a sponsor organisation if you do not have the appropriate visa
 - This role is subject to a Disclosure Scotland basic criminal record check
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HOW TO APPLY

We will host 2 taster days for anyone interested in this role. During taster days you'll get to find out a bit more about the role itself and our museum. The taster days will be:

- Wednesday 19th June, 2-4pm
- Saturday 22nd June, 2-4pm

To take part and explore with us if this role is of interest, please email Guenievre.jacobucci@scienceandmediamuseum.org.uk with details about the preferred date you'd like to attend.

Please note, we will have limited capacity so get in touch as soon as possible to reserve your place.