

## SUBPROCESSORS FOR THE SPOTME ENTERPRISE ENGAGEMENT PLATFORM

Approval and review	Details
Document version	1.1.10
Last updated	February 9, 2021
Approval authority	CEO
Owner	Group Legal Counsel <legal@spotme.com>

### 1 SCOPE

This documentation describes the subprocessors and certain other entities authorized to access both (i) customer data and personal data contained within it in SpotMe Enterprise Engagement Platform (referred to as “Customer Data” in the table below), as well as (ii) personal data other than that contained in Customer Data. This is limited to pseudonymous identifiers generated or collected by SpotMe through the operation of services that do not directly identify persons, but which are nevertheless personal data under the GDPR (referred to as “Pseudonymous” in the table below).

### 2 SUBPROCESSORS

#### 2.1 SUBPROCESSORS WHO PROVIDE TECHNOLOGIES TO POWER CERTAIN SPOTME SERVICES

The following subprocessors provide technologies used to deliver specific SpotMe Services. If you deploy one of the services below, the subprocessor(s) identified for that service may process, store, or otherwise access customer data or personal data in the course of helping to provide that service.

Subservice organization	Services in scope	Location	Type of data
<b>SoftLayer Technologies, Inc. (or any of its affiliates in the respective location as indicated <a href="#">here</a>)</b>	Cloud hosting services	United States (based on hosting location contract with customer additional locations are Germany, Singapore, Australia, The Netherlands, France, Hong Kong)	Customer Data
<b>CloudSigma AG</b>	Cloud hosting services	Switzerland	Customer Data
<b>Amazon Web Services, Inc. (or any of its affiliates in the respective location as indicated <a href="#">here</a>)</b>	Cloud hosting services	United States (based on hosting location contract with customer additional locations are Germany, Australia, Singapore)	Customer Data
<b>Video Communication Services AS</b>	Video Communication Services	Norway	Customer Data Pseudonymous
<b>StreamYard, Inc.</b>	Speaker Audiovisual Capture	United States	Customer Data Pseudonymous

<b>Nexmo, Inc.</b>	Communication-enabling services (APIs)	USA	Customer Data Pseudonymous
--------------------	--	-----	-------------------------------

## 2.2 SUBPROCESSORS WHO PROVIDE ANCILLARY SERVICES TO SUPPORT SPOTME SERVICES

The following subprocessors provide ancillary services to help support, operate, and maintain the Services. In such cases, the subprocessor(s) identified may process, store, or otherwise access limited customer data or personal data in the course of providing their ancillary services.

Subservice organization	Services in scope	Location	Type of data
<b>Google LLC</b>	Corporate organization and communication system	United States	Customer Data Personal Data
<b>Salesforce, Inc.</b>	Corporate organization and communication system	United States	Customer Data
<b>Slack, Inc.</b>	Corporate organization and communication system	United States	Customer Data
<b>Dropbox, Inc.</b>	Corporate organization and communication system	United States	Customer Data Personal Data
<b>Atlassian, Inc.</b>	Customer support system	United States	Customer Data
<b>Zendesk, Inc.</b>	Access to materials and knowledge base	United States	Customer Data
<b>Appcues, Inc.</b>	Administrative user tools	United States	Customer Data Pseudonymous
<b>Intercom, Inc.</b>	Users messaging platform	United States	Customer Data Pseudonymous
<b>MailChimp, Inc.</b>	Email marketing and infrastructure; delivery services	United States	Customer Data
<b>Zoom Video Communications, Inc.</b>	Virtual event platform and corporate communication system	United States.	Customer Data Personal Data
<b>Cyclr</b>	Application for computer system integrations	England	Customer Data
<b>Typeform SL</b>	Online forms for collection, storage and management of customer feedback	Spain	Customer Data Personal Data
<b>Boomi, Inc.</b>	Application for computer system integrations	USA	Customer Data

## 2.3 SPOTME CONTROLLED SUBSIDIARIES AND AFFILIATES

The following SpotMe controlled subsidiaries and affiliates support, operate, deliver, and maintain the services and in the course of doing so may process, store, or otherwise access customer data or personal data. This data resides only in SpotMe facilities, on SpotMe systems, and subject to SpotMe policies and supervision.

Subservice organization	Location
SpotMe SA	Switzerland
SpotMe, Inc.	United States
SpotMe Pte. Ltd.	Singapore
SpotMe EOOD	Bulgaria

NOTICE AND DISCLAIMER: This document is subject to change at any time.