

## Supporters Club Terms & Conditions

The following terms and conditions (the “**Membership T&Cs**”) apply to all purchasers of the Supporters Club (as defined below). These Membership T&Cs are to be read in conjunction with the Ticket T&Cs, the Ground Rules, the Website T&Cs (as applicable) and any other relevant terms and conditions referred to herein (together the “**Associated T&Cs**”). Purchase of a Membership and use of the benefits it confers are subject to these Membership T&Cs and the applicable Associated T&Cs.

### **1. DEFINITIONS**

- 1.1. In these Membership T&Cs, the following words and phrases shall have the following meanings (unless stated otherwise):

“**Ground**” means BT Murrayfield, Edinburgh, EH12 5PJ (or such other ground to which Scottish Rugby relocates on a temporary or permanent basis to the extent that BT Murrayfield is available for use by Scottish Rugby);

“**Ground Rules**” means the ground regulations issued by Scottish Rugby from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground, a copy of which is available on the Website;

“**Home Match**” means a match played at the Ground;

“**Match Ticket T&Cs**” means terms and conditions with which all individuals attending a Match at the Ground must comply. A copy of these terms is available on the Website;

“**Member**” means each person who is registered as an official member of Scottish Rugby’s Supporters Club and is entitled to the benefits of Membership, subject to these terms and conditions;

“**Membership**” means membership of each Supporters Club operated by Scottish Rugby;

“**Membership Benefits**” means, in respect of each Supporters Club, the benefits to which a Member of that Supporters Club is entitled, as set out on the Website from time to time;

“**Membership Card**” means a card issued to each Member by Scottish Rugby which evidences Membership by the Member;

“**Priority Membership Sales Period**” means a period of time as determined by Scottish Rugby prior to Home Match tickets going on general sale during which Members will have priority in accordance with the below clause 8.1;

“**Purchaser**” means a person purchasing a Membership. The Purchaser certifies that they have read and understood these Membership T&Cs and shall comply with these Membership T&Cs;

“**Scottish Rugby**” means Scottish Rugby Union Limited;

“**Supporters Club**” means the Scottish Rugby supporters club;

“**Website**” means Scottish Rugby’s website at [www.eticketing.co.uk/scottishrugby/](http://www.eticketing.co.uk/scottishrugby/); and

“**Year**” means the period of 12 calendar months from date of purchase.

## **2. MEMBERSHIP**

- 2.1. Membership of the Supporters Club will be made available to individuals at Scottish Rugby’s sole discretion.
- 2.2. Membership is non-transferable to another person, and no more than one (1) Membership per person shall be permitted. If a Member is found to have multiple records, they may have all of their Memberships cancelled, at Scottish Rugby’s sole discretion.
- 2.3. Scottish Rugby reserves the right to refuse any application for Membership in its absolute discretion without giving reasons.

## **3. MEMBERSHIP FEES AND PAYMENTS**

- 3.1. The sale of the Supporters Club is subject to the Purchaser providing Scottish Rugby with full payment of the relevant Membership Fee.
- 3.2. Membership of the Supporters Club may be purchased:
  - 3.2.1. Online on the Website;
  - 3.2.2. Over the telephone by calling 0131 346 5160: or
  - 3.2.3. In person (at the ticket office at the Ground).

## **4. MEMBERSHIP TERM**

- 4.1. Your Membership starts from purchase and shall continue until the expiry date.

## **5. DISPATCH OF MEMBERSHIP CARD AND BENEFITS**

- 5.1. All Members shall be issued with a Membership Card.
- 5.2. Membership Benefits will be dispatched within 30 days of purchase.
- 5.3. All Membership Cards will remain the property of Scottish Rugby and may be confiscated, cancelled or withdrawn by Scottish Rugby in accordance with these Membership T&Cs at any time. Membership Cards must be produced at any Home Match upon request by any official, steward or employee of Scottish Rugby.
- 5.4. Scottish Rugby may apply a fee in addition to the Membership price to cover the postage costs associated with processing and issuing of the Membership Benefits purchased

(including postage and delivery costs to reflect the chosen method of delivery). Any such additional fee will not exceed the relevant costs borne by Scottish Rugby.

## **6. LOST, STOLEN AND DAMAGED MEMBERSHIP CARDS**

- 6.1. Scottish Rugby is not responsible for any Membership Card which is lost, stolen, forgotten, damaged, defaced or destroyed. Scottish Rugby reserves the right to charge a non-refundable administrative fee in respect of any replacement, such fee to be payable by the Purchaser prior to the issue of each duplicate Membership Card.

## **7. SUSPENSION/TERMINATION OF SUPPORTERS CLUB MEMBERSHIP**

- 7.1. Scottish Rugby may suspend a Member's access to the Supporters Club at any time at its sole discretion. IF Scottish Rugby does choose to suspend a Membership, it will inform the Member within a reasonable time. However, Scottish Rugby is under no obligation to inform the Member of the reasons for the suspension or when the suspension may end.
- 7.2. Scottish Rugby can terminate your Membership immediately on written notice if:
  - 7.2.1.the Member breaches these Membership T&Cs or any Associated T&Cs;
  - 7.2.2.the Member acts or is reasonably suspected of acting in any manner which is inconsistent with or violates these Membership T&Cs or any Associated T&Cs; or
  - 7.2.3.Scottish Rugby reasonably believes an unauthorised person is attempting to access the Supporters Club using a Member's account.
- 7.3. Scottish Rugby may terminate the Supporters Club on giving the Member 30 days' notice by email.
- 7.4. In the event that a Membership Card is withdrawn or cancelled, Scottish Rugby reserves the right to exclude the relevant Member from applying for any future Supporters Club maintained or organised by Scottish Rugby.

## **8. HOME MATCH TICKET APPLICATION**

- 8.1. Following the purchase of a Supporters Club Membership, and subject to availability, a Member shall be entitled to apply for Home Match tickets during the Priority Membership Sales Period.
- 8.2. For the avoidance of doubt, Membership does not guarantee that a Member will be entitled to purchase a match ticket for any match or to attend any of Scottish Rugby's matches.

## **9. DATA PROTECTION**

- 9.1. Each Member acknowledges and agrees that the personal data provided by them to Scottish Rugby shall be collected, stored and used by Scottish Rugby in accordance with General Data

Protection Regulation (EU2016/679), the Data Protection Act 2018 and Scottish Rugby's Privacy Notice (available on the Website: <https://www.scottishrugby.org/privacy-policy>).

- 9.2. Personal data is collected for the purpose of maintaining the Supporters Club, this is required for the performance of these Membership T&Cs.
- 9.3. You will receive communications from Scottish Rugby in connection with your membership and benefits. All other marketing communications are managed in accordance with your account settings which you can update in your account preference centre.

## **10. GENERAL**

- 10.1. Scottish Rugby reserves the right to re-brand or otherwise vary any of the Memberships, at any time provided that such variation shall result in the Member receiving the same or substantially similar Membership Benefits to those the Member was entitled to receive prior to such variation. Members may, at the sole discretion of Scottish Rugby, be transferred to such additional or replacement Supporters Club without prior notice provided always that the Member shall be entitled to the same or substantially similar Membership Benefits under the new Supporters Club as the Member was under the Supporters Club from which the Member was transferred.
- 10.2. These Membership T&Cs compromise the entire agreement between Scottish Rugby and the Purchaser/Member in relation to the purchase of the Supporters Club and all ancillary benefits.
- 10.3. If it is found by a court of competent jurisdiction that any of these Membership T&Cs cannot be enforced for any reason, this will not prevent the other provisions from continuing to apply.
- 10.4. These Membership T&Cs are governed by Scots Law and any dispute relating to them will be subject to the exclusive jurisdiction of the Scottish Courts.

## **11. CONTACT US**

- 11.1. You can contact Scottish Rugby about these Membership T&Cs by phoning 0131 346 5160 or by emailing [ticketcentre@sru.org.uk](mailto:ticketcentre@sru.org.uk).