

TERMS AND CONDITIONS

Studentbostäder i Växjö AB is a limited liability company registered in Sweden with Organization number 556574-5089. Easy Livin' apartment hotel is part of Student housing in Växjö AB and will now be called "Easy livin' apartment hotel".

Easy livin apartment hotel is unmanned and communication between guest and staff is via telephone and email.

Easy livin 'apartment hotel reserves the right to change, modify or update these terms and conditions at any time. By making a booking, you confirm and acknowledge the person on whose behalf you are booking ("the Customer" or "you") that you have read, understood and accepted the general terms and conditions set out below.

ARRIVAL AND DEPARTURE

Check-in from 15:00

Check-out until 10:00

RESERVATION

The booking is confirmed when you have received a booking confirmation with a booking number via email from Easy livin 'apartment hotel, Booking.com and Expedia. Please note that booking is not guaranteed until you have received a booking confirmation from Easy Livin 'apartment hotel.

In the highly unlikely event that we cannot offer the booked accommodation, we will do our best to find a suitable alternative accommodation. In such case, you have the right to either accept exchange or to cancel and get the money back from your payment.

PAYMENT

CREDIT CARD: Payment can be made by credit card via the internet, through a secure payment platform. For longer stays, part payment may be accepted or invoiced. Contact us for more information.

CHANGE OF BOOKING

A customer's change to an existing booking will be considered a cancellation in connection with a new reservation. The cancellation will be subject to the cancellation provisions which you will find below. The request for an extension of a stay will be granted provided if there is an available apartment.

CANCELLATION

In the event that you wish to cancel your reservation:

No refund will be made for unused portions of your stay or for non-arrival without cancellation in advance. Please note that in the event of a cancellation, the customer will be responsible for bank charges for transferring the payment. If the customer has not arrived within 24 hours of the expected arrival, the booking will be canceled without refund. A stay that has already started cannot be cancelled.

The booking policy that has been chosen when making the reservation applies in all circumstances. These policies can differ depending on where the reservation was made, as there are different policies available through booking channels and the website. It is up to the guest to make the reservation with free cancellation if they want the booking to be refundable in the event of a cancellation.

For reservations made through our own website, there is an automatic free cancellation policy that is valid up until 24 hours before the day of check-in. Concerning reservations made with temporary discounts, student discounts or discount in conjunction with a non-refundable booking there is no free cancellation policy and the guest will be charged with the entire amount for the reservation.

Please observe that, in the event of a cancellation, the guest is responsible for paying any banking fees associated with the transfers.

CUSTOMER'S OBLIGATIONS

Please respect your neighbors: noise should be kept at a reasonable level in the outdoor gated hotel area and in the apartment 24 hours a day. Quiet time is from 10pm in the evening until 10am in the morning. In case of complaints from neighbors due to excessive noise or disturbing behavior by the customer or people who follow them, Easy livin' apartment hotel has the right to cancel the rental of the apartment and ask the client to immediately vacate the premises, without a refund of all amounts paid.

The number of guests staying in the apartment must not exceed the number mentioned in the booking confirmation, children under two years are an exception. Visitors are not allowed to stay overnight.

Pets are not allowed in the apartment and this information is available on all booking sites for the hotel. This is to keep the hotel as allergy friendly as possible, and limit the amount of wear of the apartments. If a guest brings a pet without letting us know, we reserve the right to charge the guest based on the required measures after check-out, such as extra cleaning or damage on furniture or textiles.

The apartment and its equipment must be kept in good condition throughout the rental period. Any existing problems or damage to the apartment or its equipment must be reported to Easy livin' apartment hotel immediately upon arrival, otherwise it will be assumed that the damage occurred during your stay.

When using an oven and microwave, it is important to start the kitchen fan to avoid the fire alarm starting. An emergency fire extinguisher will be paid by the guest if an assessment is made that the kitchen fan is not used. The assessment is made by the fire brigade. It is extremely important not to take down or cover the fire alarm. If the fire alarm goes off, the fire alarm will go off in all apartments and if there is no fire alarm because guests have taken them down, the fire brigade cannot determine which apartment has caused the alarms to go off. This will result in all guests that have taken down, or covered their alarms will split the invoice.

Damage caused by you or a person staying with or visiting you must be reported to Easy livin' apartment hotel prior to departure. The customer will be responsible for such damages and Easy livin' apartment hotel is authorized to charge the cost of repairing damage to the credit card used for the booking.

No illegal or commercial activities are allowed in the apartment and will result in immediate withdrawal of the apartment without repayment of any amounts paid.

Smoking is strictly prohibited in the apartment. Violation of the smoking ban by the Customer or a person staying with or visiting the Customer will result in a fine of SEK 5000 charged to the credit card used at the time of booking because of the cost of sanitizing the apartment before another guest can stay in the apartment.

Help us become more environmentally friendly, by saving energy. If you leave the apartment for a while, make sure all the lights are off and that the air conditioning and heating are set to the lowest level or switched off.

All garbage should be removed from the apartment and deposited in designated locations. Glass, cardboard and paper should be placed in separate containers where required.

EASY LIVIN'S APARTMENTS OBLIGATIONS

Easy livin 'apartment hotel will do its best to keep all rented premises in good condition. Regardless of this, you get a problem during your stay, please report it to Easy livin 'apartment hotel immediately and it will be fixed as soon as possible.

Easy livin 'apartment hotel takes all reasonable precautions to ensure the safety of its customers and persons staying with or visiting the customer during their stay, but under no circumstances will you accept responsibility for any direct or indirect costs, losses or damages, including any medical costs incurred by you, your guests or people staying with you in the apartment.

Easy livin 'apartment hotel will not take responsibility for any technical problems, electricity or water outages, nor for any interference caused by noise from the surrounding area of the property. But Easy Livin 'apartment hotel, after being informed of the problem, will try to resolve it within a reasonable time. If this proves not possible and the problem continues to seriously affect your stay, Easy livin 'apartment hotel will help you find an alternative accommodation, depending on the availability of such. In the event that any alternative accommodation cannot be arranged, the customer can cancel their reservation and receive a refund for the time when the apartment has not been used.

ARRIVAL DEPARTURE

Please note that a valid credit card and ID card or passport that is the same name as the credit card is required at check-in. If the customer is not able to provide this and other information requested, it may result in your booking being canceled without a refund.

If the credit card used to book the apartment is invalid or any document presented is in any way falsified or tampered with, the credit card presented on arrival can be charged to cover the costs.

KEY COLLECTION

The instructions for key collection will be given in check-in information via e-mail and SMS.

THE RIGHT TO ACCESS THE APARTMENT

We reserve the right to enter the apartment at any reasonable time for reasonable reasons. This includes the need to make unforeseen (internal and external) remedial repairs. We give you reasonable notice of such requirements and will do our best to limit those hours of access from 9am to 5pm wherever reasonably possible.

CLEANING

Housekeeping is provided by Easy livin 'apartment hotel. Extra cleaning can be arranged on request at an extra cost. The apartment will be cleaned prior to arrival. There are clean sheets, hand soap, dishwashing liquid, toilet paper and towels in the apartment.

If the apartment is not properly cleaned when you arrive, please contact Easy livin 'apartment hotel immediately. You do not need to clean the apartment before departure, but you must leave the apartment in the condition you found it when you arrived.

This means that plates and more must be washed (and the dishwasher emptied), all stains must be removed, and all furniture must be in its original position. The refrigerator should be completely emptied, and all debris thrown away. If the above rule is not complied with, extra cleaning fees may be charged.

PRIVACY POLICY

Easy livin 'apartment hotel treats Customers personal information with the utmost respect and confidentiality and follows the advice set by law. Your personal information will not be disclosed to any third party for marketing or promotional purposes.

FORCE MAJEURE

Easy livin 'apartment hotels are not responsible and do not pay compensation for any loss, damage or costs incurred as a result of our or our suppliers' inability to provide a service due to war, war threat, riots, civil disobedience or disputes, labor conflict, terrorist activity, physical or industrial disasters, fire, adverse weather conditions, closures of airports or ports or any unforeseen or unavoidable event beyond its control.

COPYRIGHT

The content of the site, including text, graphics, design and software is copyrighted by Easy Livin 'apartment hotel. The material may not be copied, reproduced or distributed without written permission.

REPLACEMENT

Customer agrees to reimburse Easy Livin 'apartment hotel for the full amount of all claims, debts, claims, damages, costs, losses, repayments, fines, expenses (including legal costs) and any other sums of any kind incurred or suffered as a result of any breach of this Agreement or any other illegal or negligent conduct in relation to that of the Customer, persons residing with him or his guests.

If the booking is made in the name of, or on behalf of, a company or a company employee, this business shall be required to reimburse Easy livin 'apartment hotel. This reimbursement provision shall survive and remain in full force upon completion of the stay.

DISPUTES

All disputes between Easy livin 'apartment hotel and the customer arising from the above conditions shall be settled in accordance with arbitration in the Arbitration Institute Stockholm Chamber of Commerce by an arbitrator appointed in accordance with these rules.