

# **SAP Data Hub/Intelligence SBN Conference 2019**

Stein Tronstad, SAP October 23, 2019

**PUBLIC** 





### Agenda – Data Hub/Intelligence

- (Short) Overview
- (Short) Functionality
- (Short) Architecture
- Use cases



### Bringing together enterprise applications and intelligent technologies

New Opportunities and new challenges

#### **Enterprise Applications**

Operationalize and maintain intelligent enterprise applications to assist in solving enterprise challenges in a sustainable way

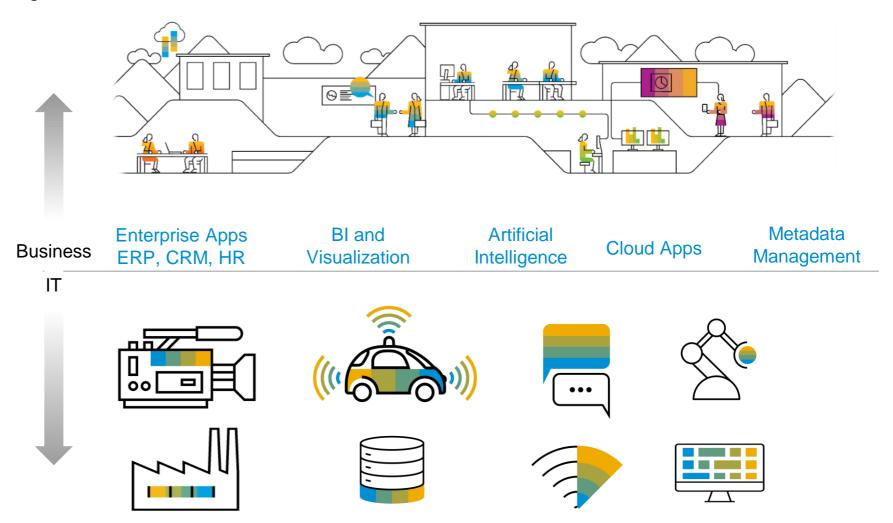
#### **Intelligent Technologies**

Harness intelligent technologies to create and enrich enterprise applications

#### **Data Management**

Take care of

- different data types
- data governance
- data integration
- orchestration of data processing



#### Various data sources

### What is SAP Data Intelligence & SAP Data Hub?

Create data pipelines to leverage your data projects and orchestrate the data integration processes

Harness the advanced machine learning content to accelerate and scale and automate your Data Science projects

Manage metadata across a diverse data landscape and create a metadata repository



One solution to support the End-to-End workflow of delivering intelligent enterprise applications and business processes



Access & connect data



Govern & discover data



Prepare & manage data



Build scalable & flexible data processes



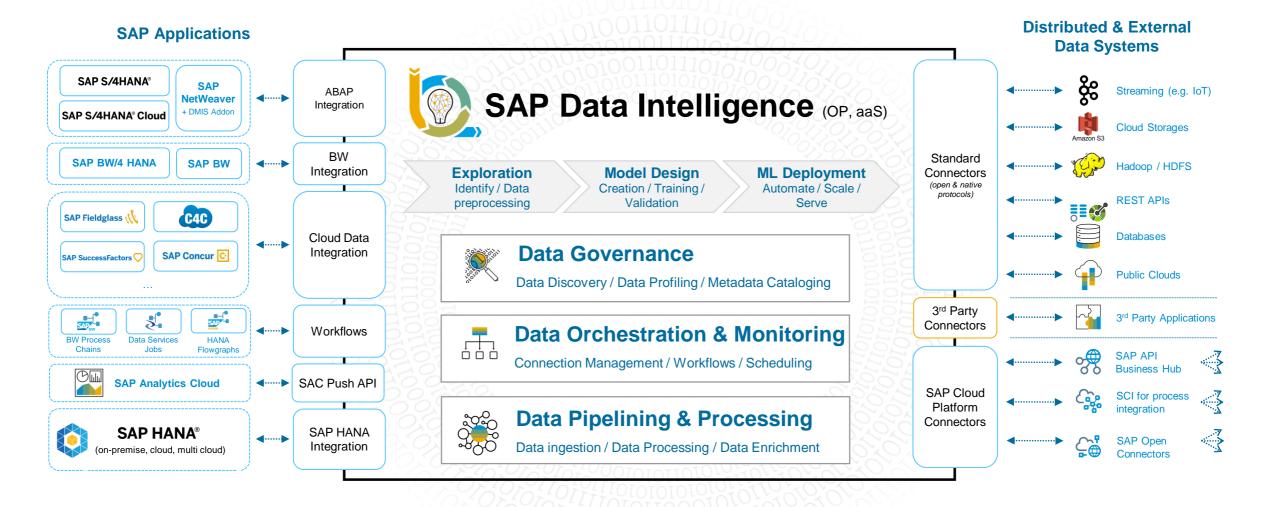
Deploy & integrate intelligent scenarios



Monitor & orchestrate the lifecycle

### **SAP Data Intelligence**

### End to End Data Integration and Processing



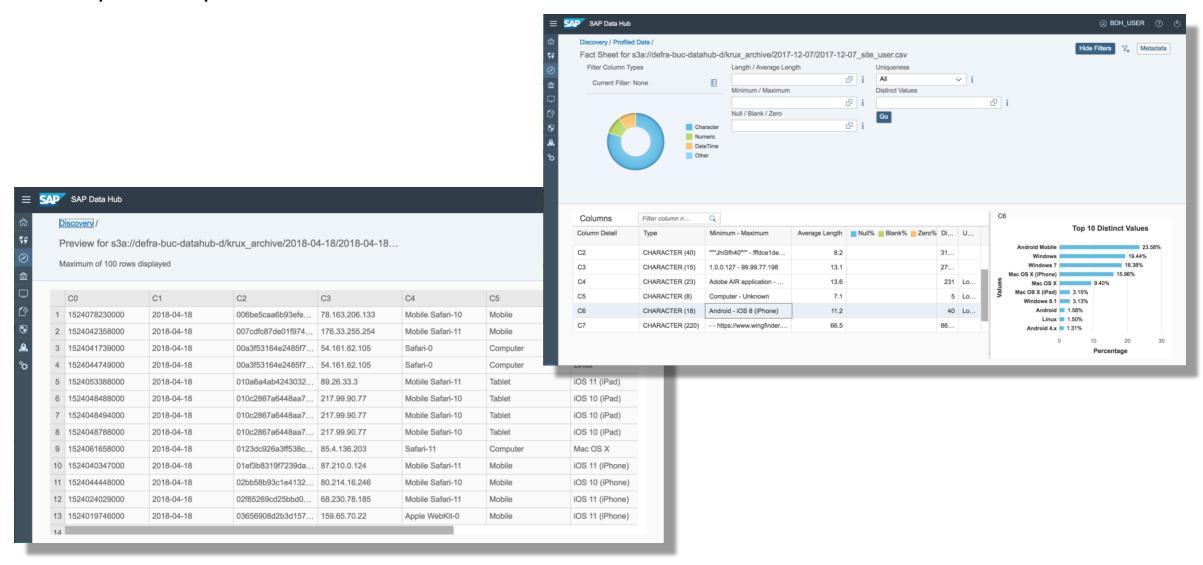
### Data Governance/Metadata management



Build up catalog to get insight into your company's metadata

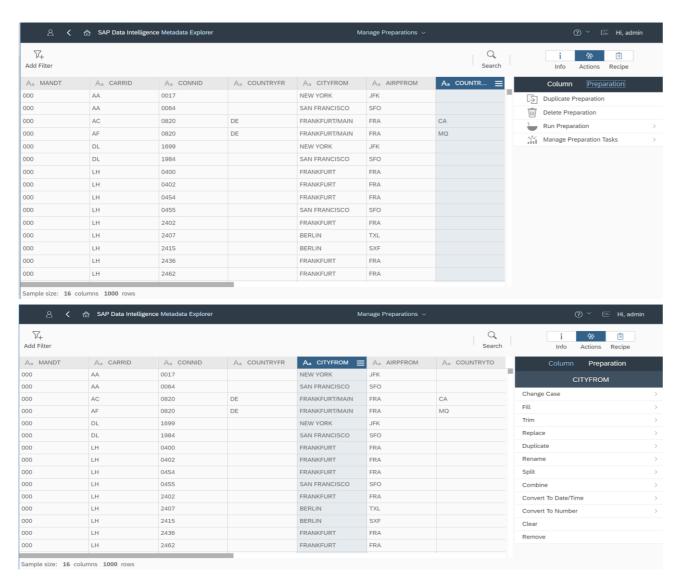
### **Exploring archived data**

Browse, preview, profile



### **SAP Data Intelligence**

#### **Data Preparation**



### Leverage the data preprocessing

Prepare the data without any technical scripting skills before feeding them into associated models

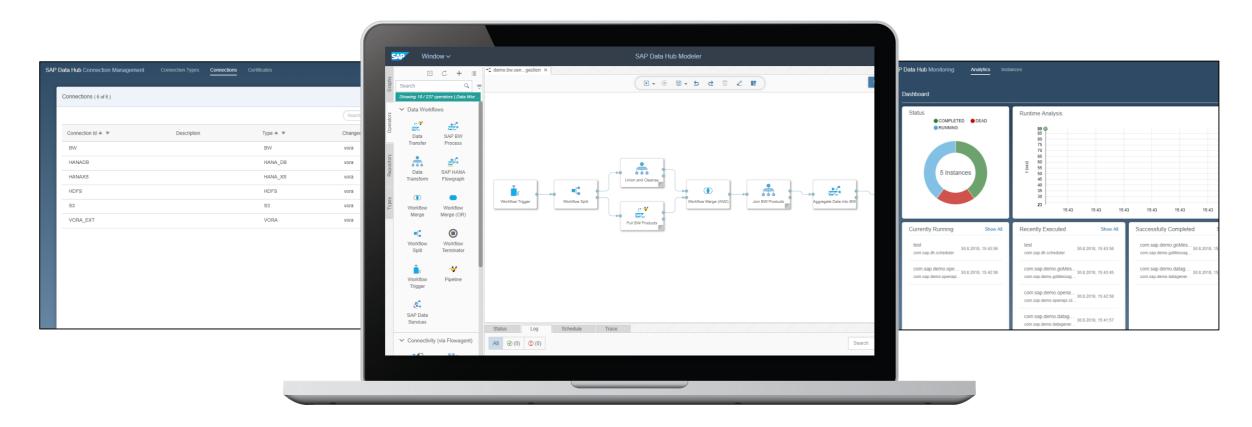
#### One-click data actions

Application of data actions such as filtering, data type conversion and data trimming in just a few clicks

### **Seamless integration**

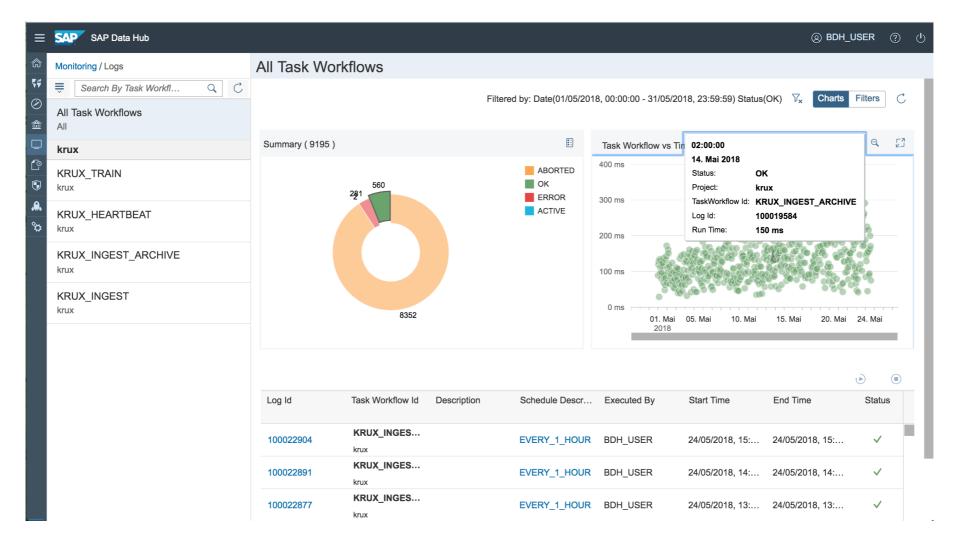
Execution and management of the accomplished data preparations to make use of the respective files during the further processing

### **Data Orchestration and Monitoring**

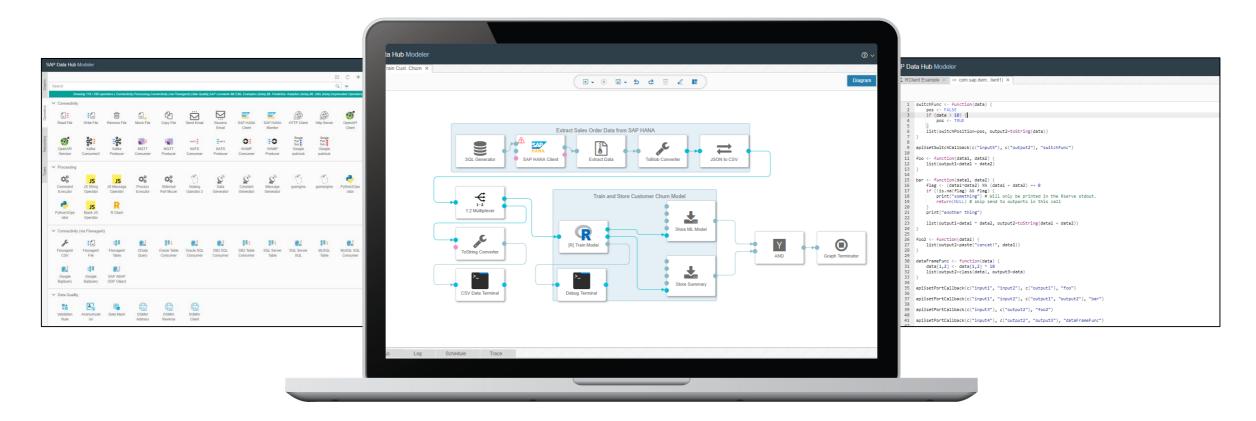


Connect, orchestrate and monitor processes across systems

### **Monitoring of Ingestion Process**



### **Data Pipelining & Processing**



Build scalable and flexible flow-based applications to process, refine, and enrich data at the source.

### **Data Pipelining & Processing**

Build Flow-based Applications using the Pipeline Modeler

- Data Pipelines = Flow-based applications
  - Operators (independent computation units)
  - Data (messages) flows between operators

#### Extensible

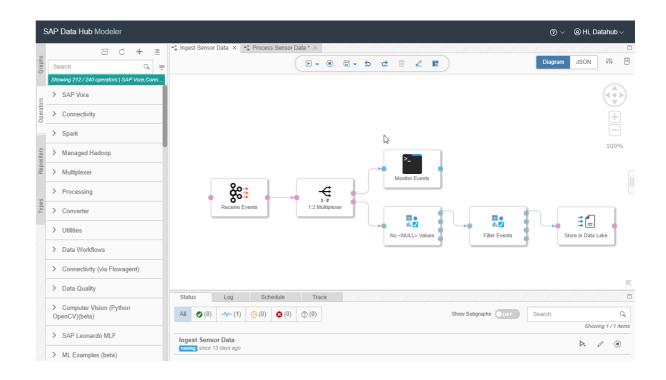
- Over 250 pre-defined operators (Connectivity, Processing, Data Quality, CV, ML, etc.)
- Custom / Partner operators
- Wrap any custom code

#### Scalable

- Containerized Docker containers constitute the operators' execution environments
- Distributed Easy horizontal scaling

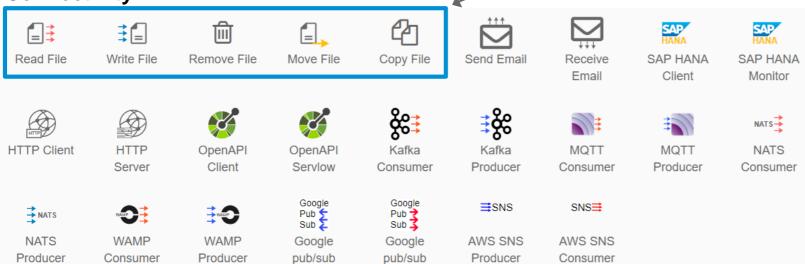
### Re-Usability

Create complex, multistep, reusable data pipelines and operators



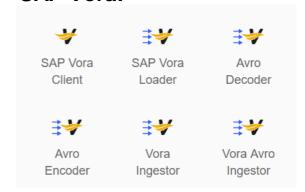
### **Built-in Standard Connectors**

#### **Connectivity:**

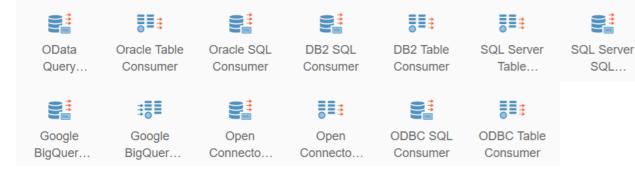


- Azure Data Lake (ADL)
  - Google Cloud Storage (GCS)
  - HDFS
  - Amazon S3
  - Azure Storage Blob (WASB)
  - Local File System (file)
  - SAP Semantic Data Lake
  - WebHDFS

#### SAP Vora:



#### **Connectivity (via Flowagent):**



### Spark / Hadoop:



#### **Data Quality:**

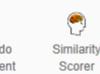


#### Leonardo MLF: © 2019 SAP SE or an SAP affilia













SQL...



MySQL

Table...



MySQL SQL

Consumer

### **Operators for Data Processing**

#### **Process / Command Executors:**

- Run a process within a pipeline and give contiguous stream to it
- Run a shell command for each arrival of a message within a pipeline



#### **Scripting Operators:**

- Write and run custom scripts for data manipulation within a pipeline
- Build re-usable operators in different programming languages



#### **Transformation Operators:**

 Run on-the fly transformations and do event stream processing using continous query language (CQL) on data within a pipeline



#### **Subengines:**

- Develop and compile new operators locally using SDK
- Register and run custom operators in available pipeline subengine



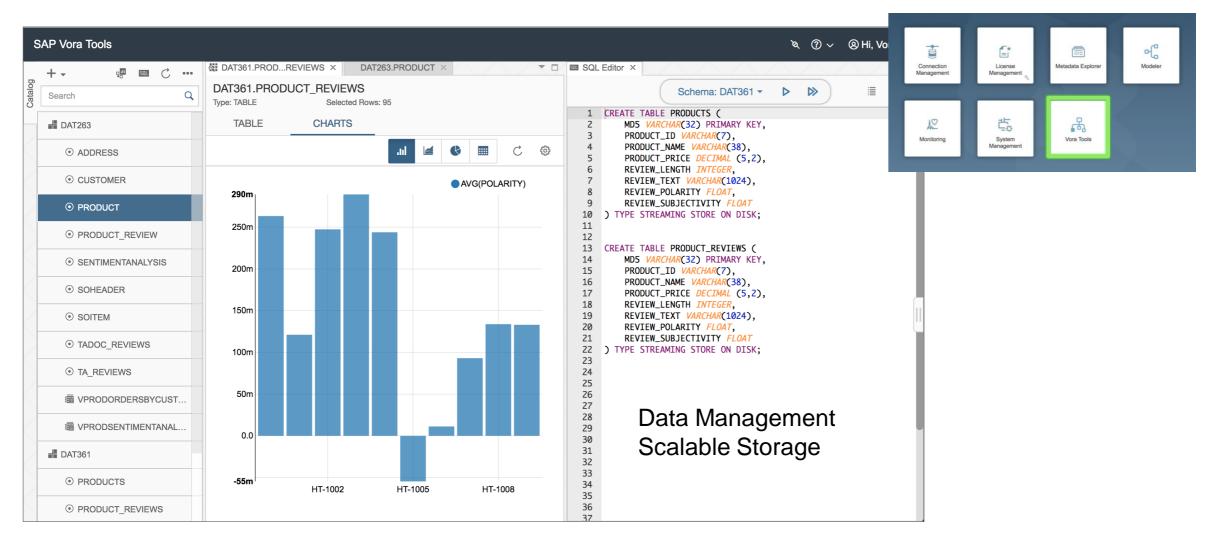




\*This is the current state of planning and may be changed by SAP at any time without notice

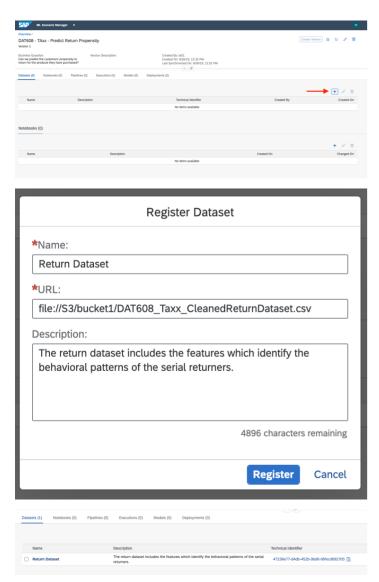
### Launchpad

SAP Vora Tools : Scalable Storage

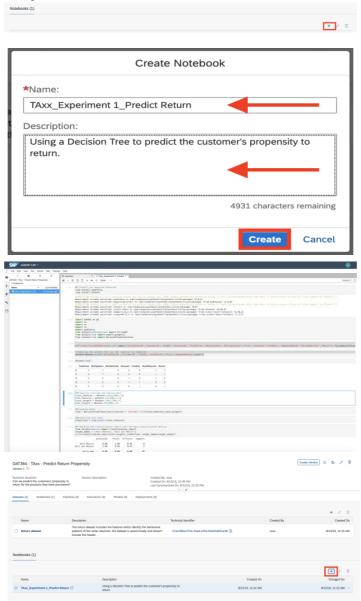


### Manage all your Artifacts in one place

#### **Datasets**



### **Experiments**



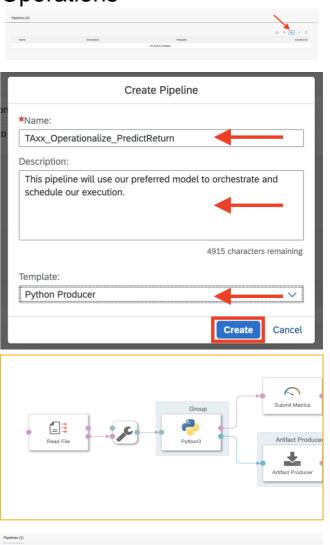




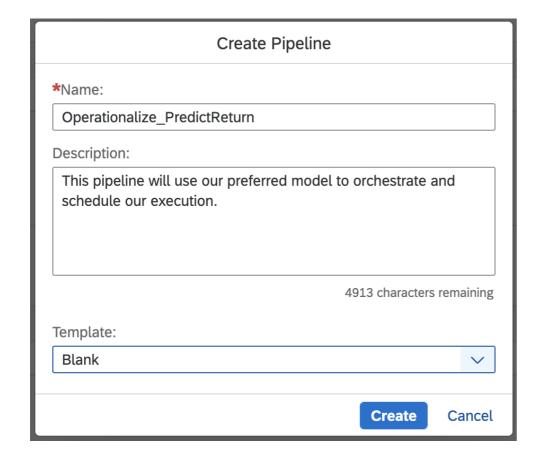


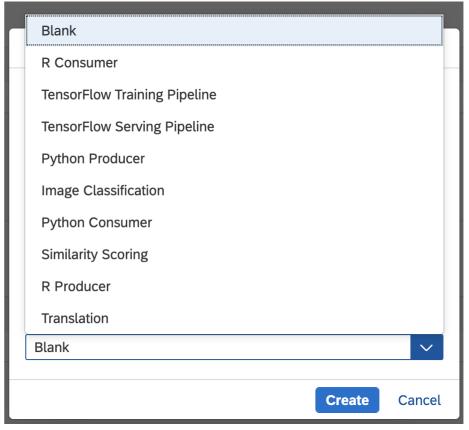




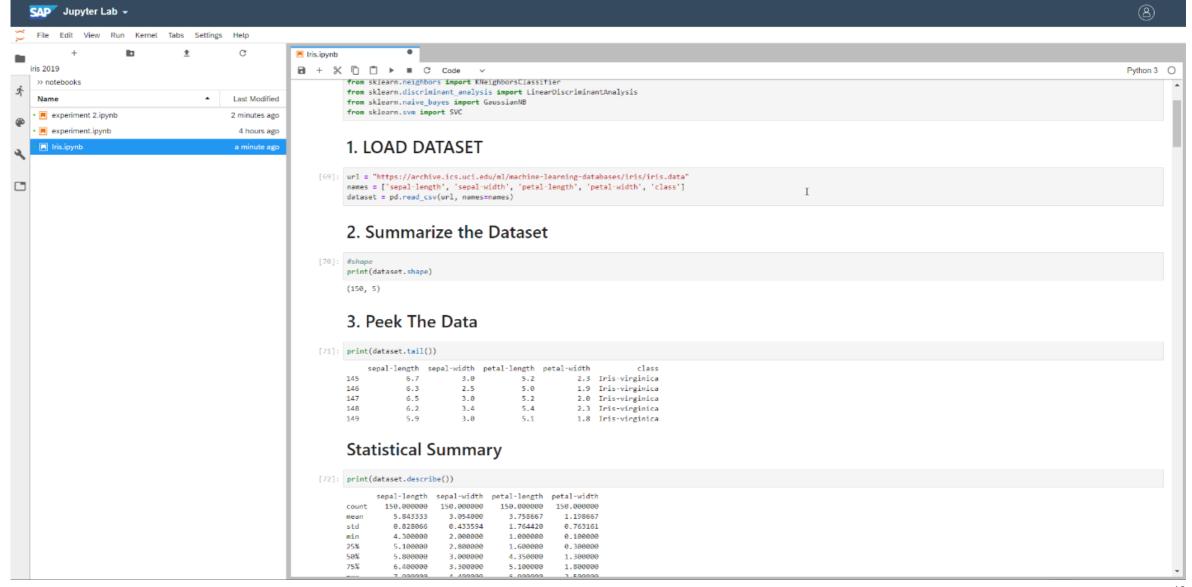


### **SAP Data Intelligence Templates**

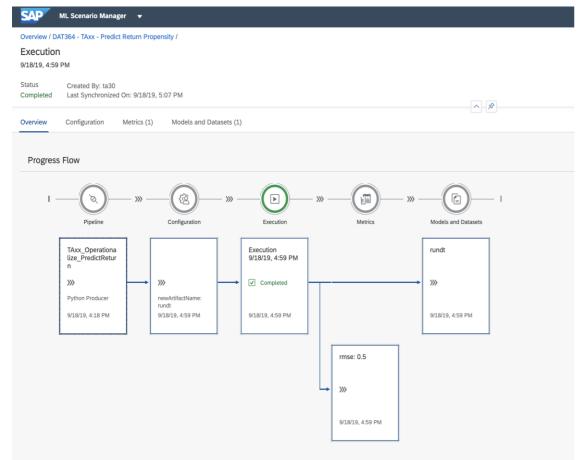


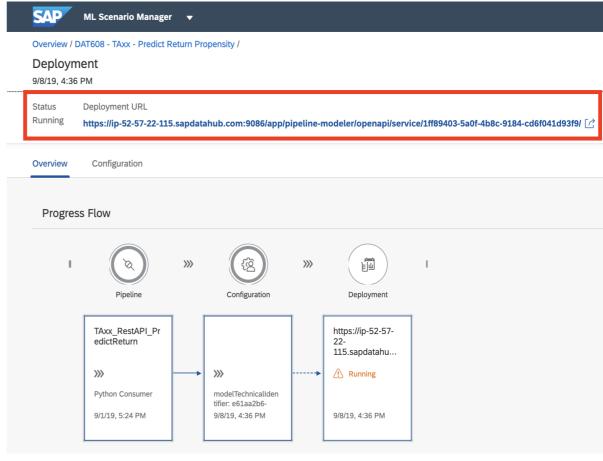


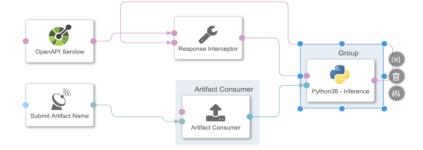
### **Jupyter Lab Integration**



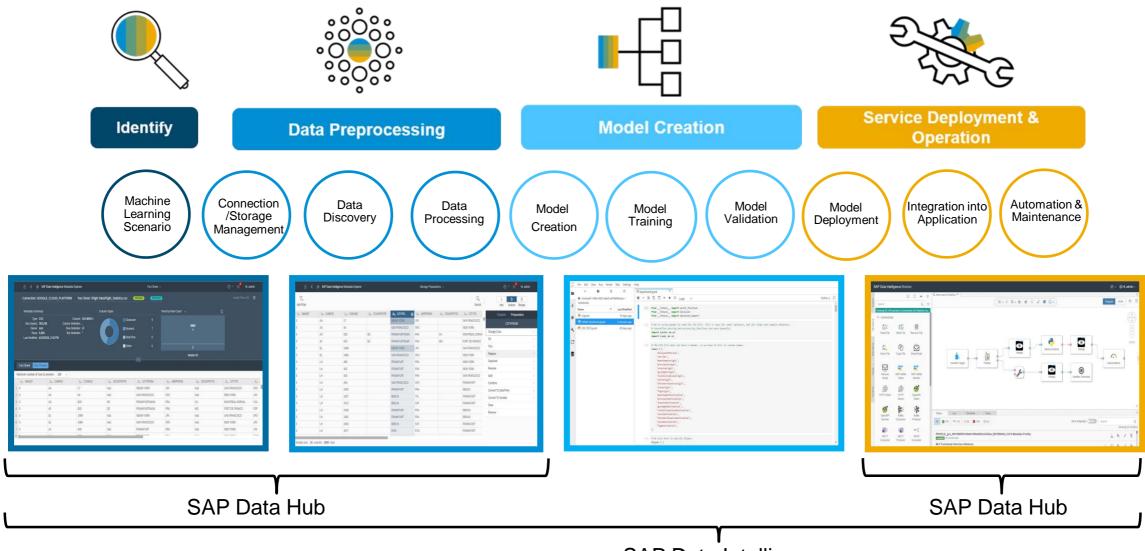
### **Training and Deployment**







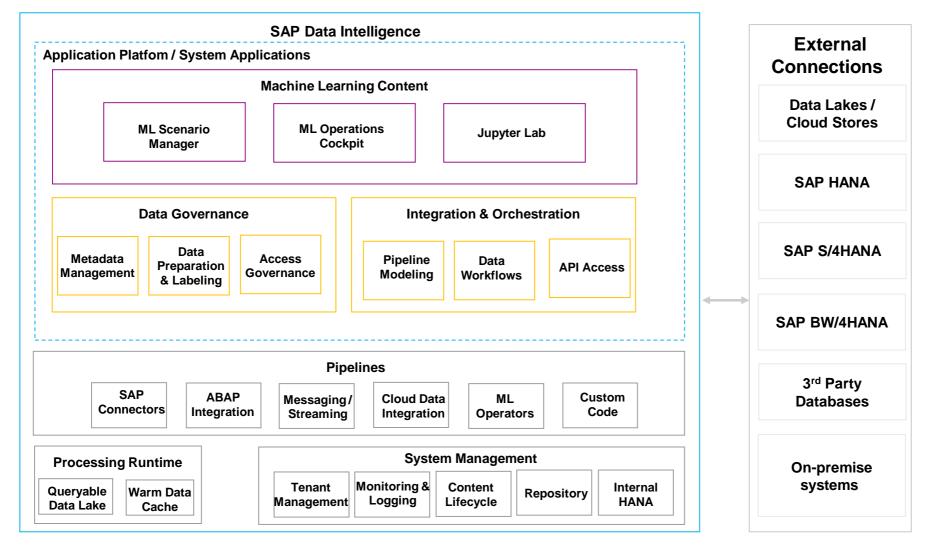
### SAP Data Hub evolves to SAP Data Intelligence



SAP Data Intelligence

### **SAP Data Intelligence**

#### **Architecture View**



### **Deployment Options**









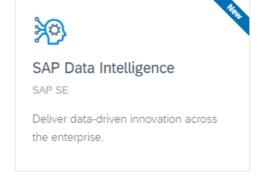












**On-premise** installations

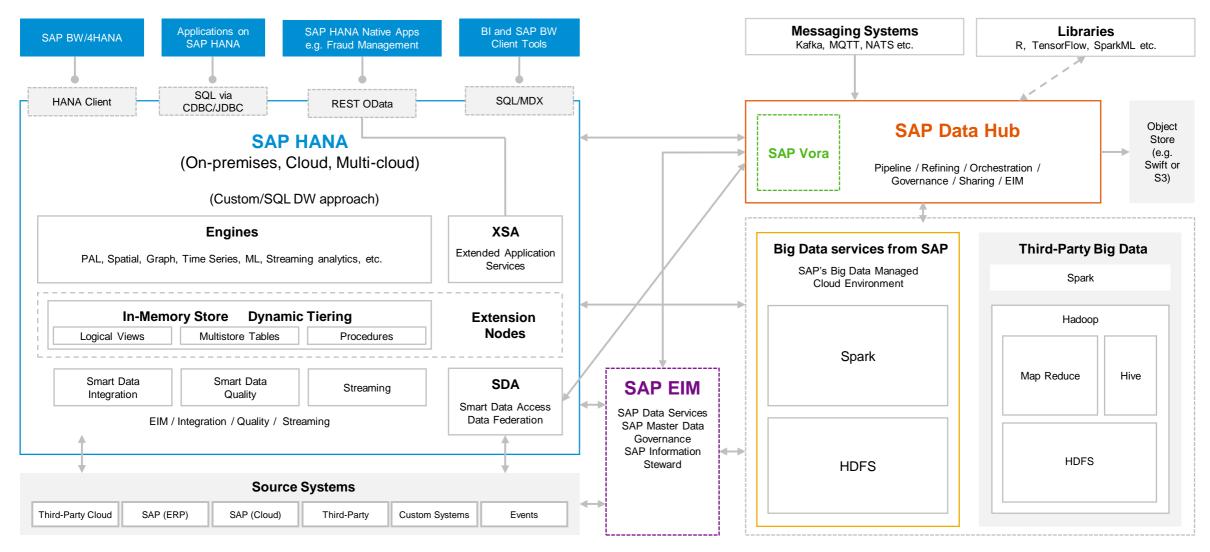
**Public cloud Kubernetes service** 

Private cloud

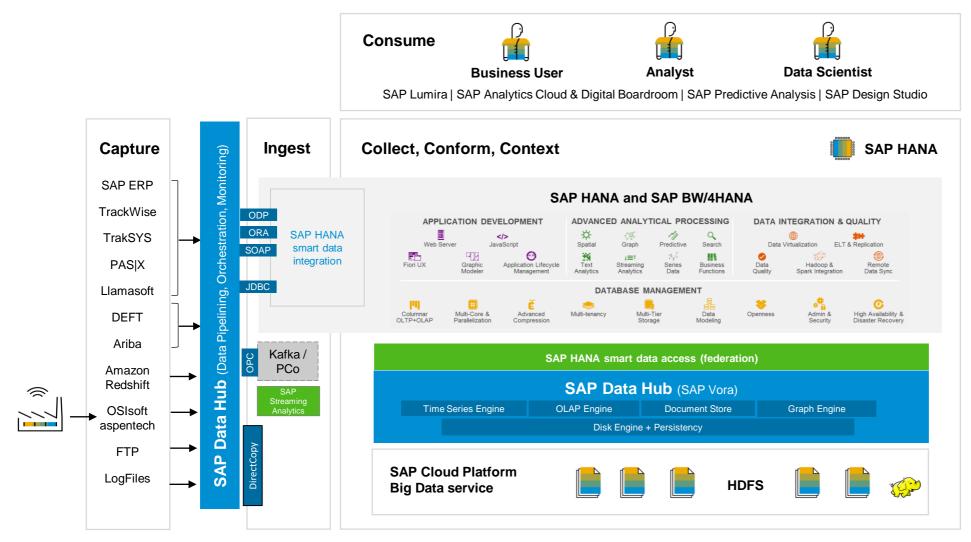
**SAP Cloud Platform, SAP Data Intelligence** 

Please always check the **Product Availability Matrix** for the latest information about supported OS, Kubernetes versions, certified partners, and any other restrictions.

### **SAP Data Hub – Customer Architecture Example**



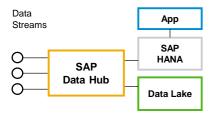
### **SAP Data Hub – Customer Architecture Example**



## One architecture, multiple purposes:

- ML
- IoT
- Big Data
- Data Science

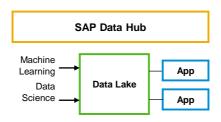
### SAP Data Hub use cases



#### **IoT Ingestion & Orchestration**

Understand real-world performance

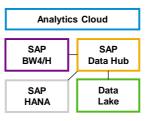
- Tackle the challenge of integrating and analyzing vast quantities of raw data and events from disparate semistructured sources, having low-level semantics and no business context
- Solve the point-to-point challenge of distributed heterogeneous environments spanning messaging systems, cloud storages, SAP data management solutions, and enterprise apps
- Event-driven pipelines scaling to executions of many pipelines in parallel, at any time



### Data Science & Machine Learning

Machine learning and predictive analytics

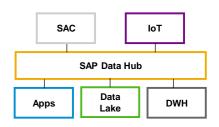
- One unified tool to process machine learning and advanced analytics algorithms on any mix of engines, both SAP (HANA PAL, Leonardo ML etc.) and non-SAP (Python, R, Spark, TensorFlow etc.)
- On the same tool, handle data ingestion and preparation from any source of any kind, solving point-to-point challenges
- Easily infuse machine learning and predictive into any target business process



#### **Data Warehousing**

Rapidly integrate and leverage new data sources

- Acquire new data sources with previously siloed data from traditional data warehouses, data marts, enterprise applications, and Big Data stores
- Combine all types of sources including structured and unstructured data, and enable a large variety of processing on them
- Seamlessly process large data sets across highly distributed landscapes and close to the data source, moving only highvalue data



### Data Cataloging and Governance

Understand and secure your data

- Crawl through data stores to gather valuable metadata and store it in a centralized information catalog
- Profile source data to gain a deeper understanding of the data to create meaningful data pipelines
- Move to centralized data access and control for all orchestration, data refinement, scheduling, and monitoring

### **Predictive quality**

Use Case: loT Ingestion & Orchestration

Industry: Manufacturing



#### **Business Scenario**

- A major automotive company is seeking to improve the quality management process in a car component manufacturing plant
- Metal parts needed for end product assembly are produced by means of heat metal forming
- Defective parts need to be sorted out and melted
- Initiative to improve accuracy of quality checks and lower production cost



#### Challenge

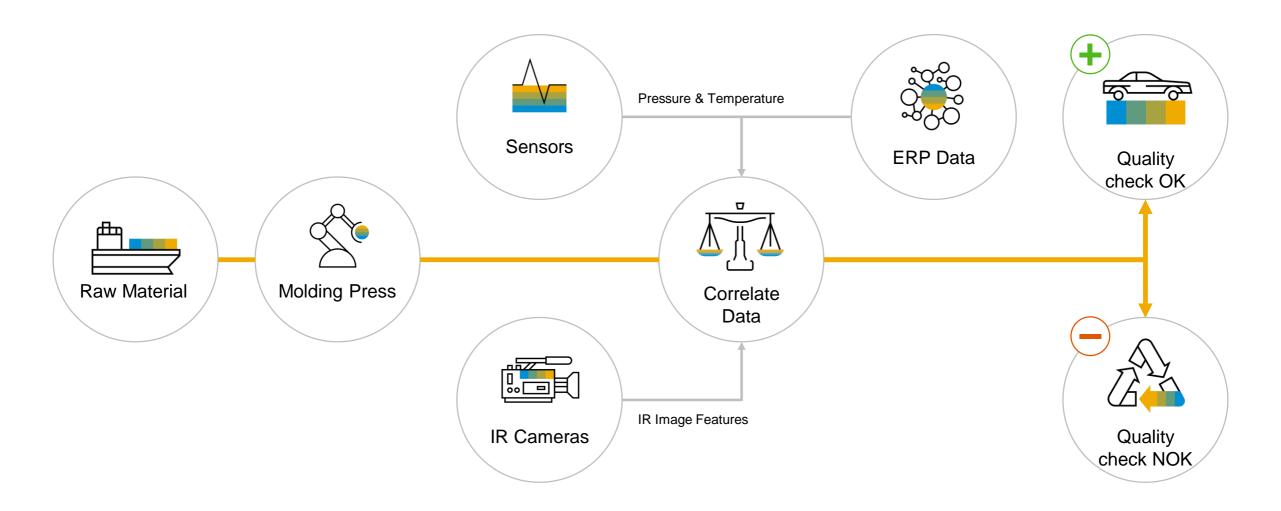
- Failed parts can only be selected after a full batch has been processed; potential of entire batches being defective
- Not enough insights to adjust production settings early in the overall process



#### Solution

- Detailed analysis of data from sensors and infrared cameras
- Integration of that data with logistics data from ERP
- Execution of statistical algorithms to calculate quality KPIs

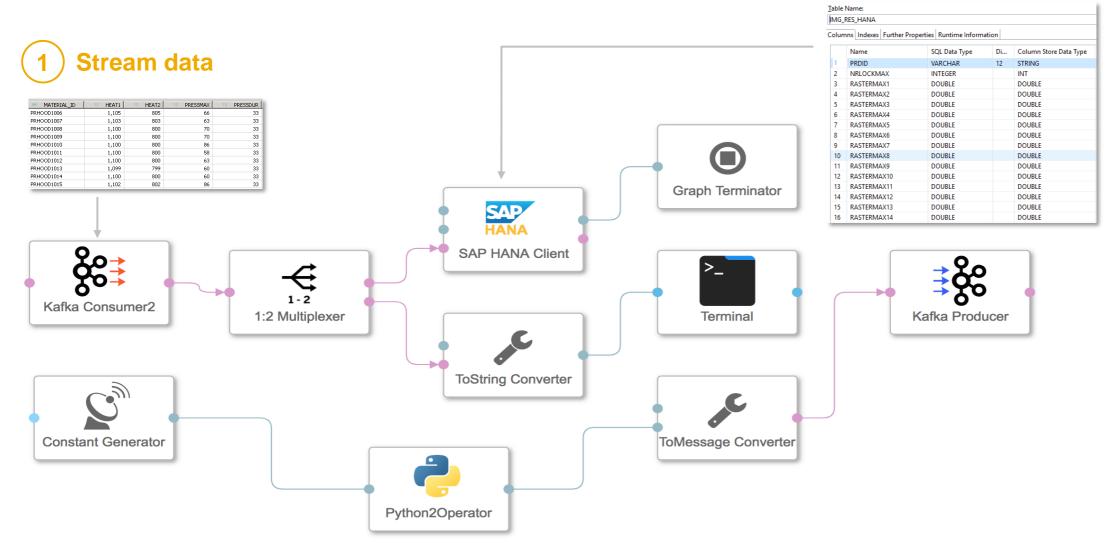
Industry: Manufacturing



### **Backend: SAP Data Hub pipelines**

Use Case: loT Ingestion & Orchestration

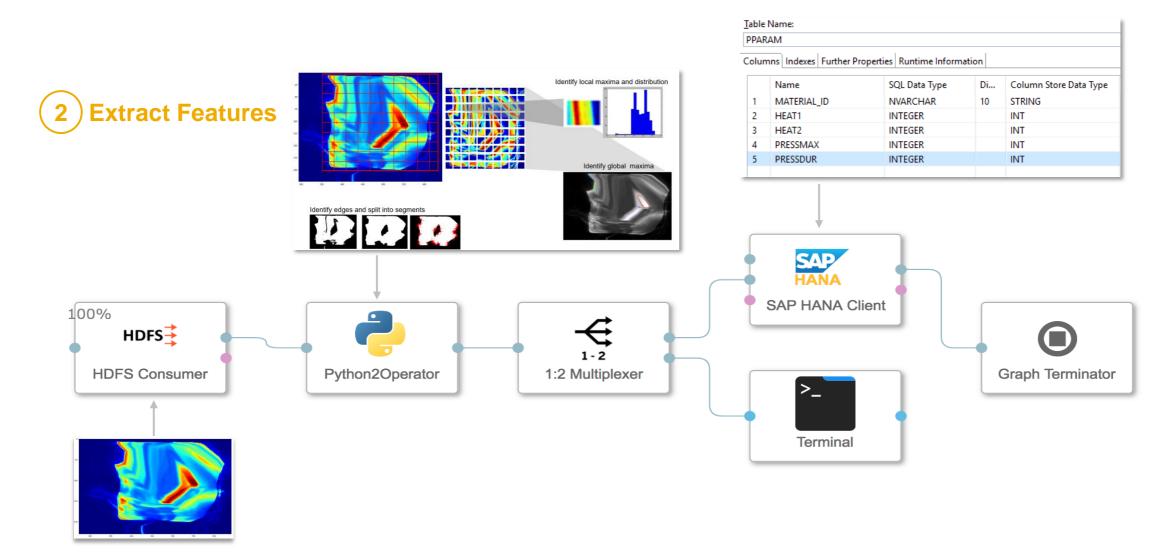
Industry: Manufacturing



### **Backend: SAP Data Hub pipelines**

Use Case: loT Ingestion & Orchestration

Industry: Manufacturing





Track the products on the production line with the quality check results

IR Image of the production line for optical validation

Main contributing variables with their values can be seen here. If they are over the limit, it is indicated by red font

### **Enabling a single view on Consumer**

Use Case: Data Science & Machine Learning

Industry: Fashion / Retail



#### **Business Scenario**

A global footwear and sports equipment retailer wants to become a consumer centric business as one of the key strategies in its Growth Plan 2020. This requires them to become a more data driven organization.



#### Challenge

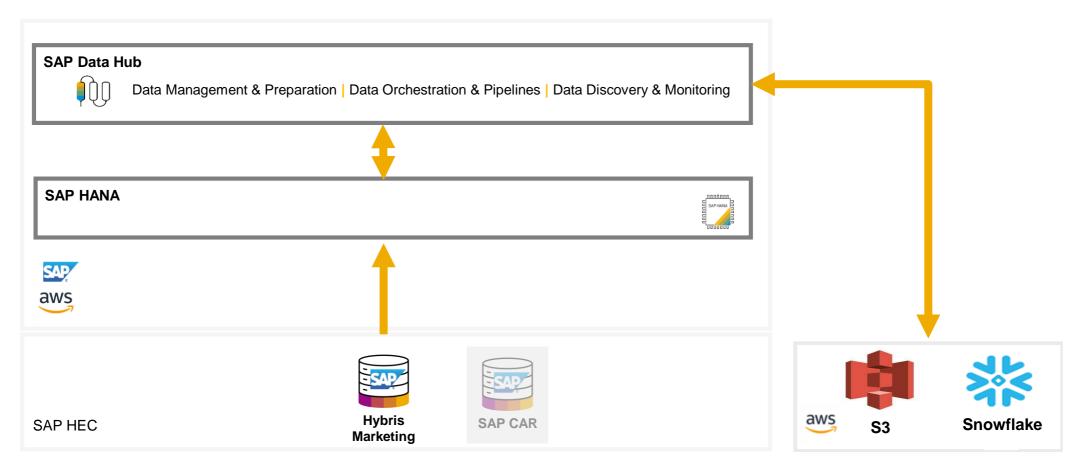
- Data is currently available in silos only whereby the consumer transaction history is spread across SAP environments and the real-time consumer running patterns are captured and analysed in Snowflake (AWS)
- It is not possible to get a 360 / consolidated view of the consumer as and when required.



#### **Solution**

Extend the level of insight the organization can get on their consumers – e.g. Move from "Top sellers per region" report to "Top sellers who run 10K marathons with a specific shoe brand per region"

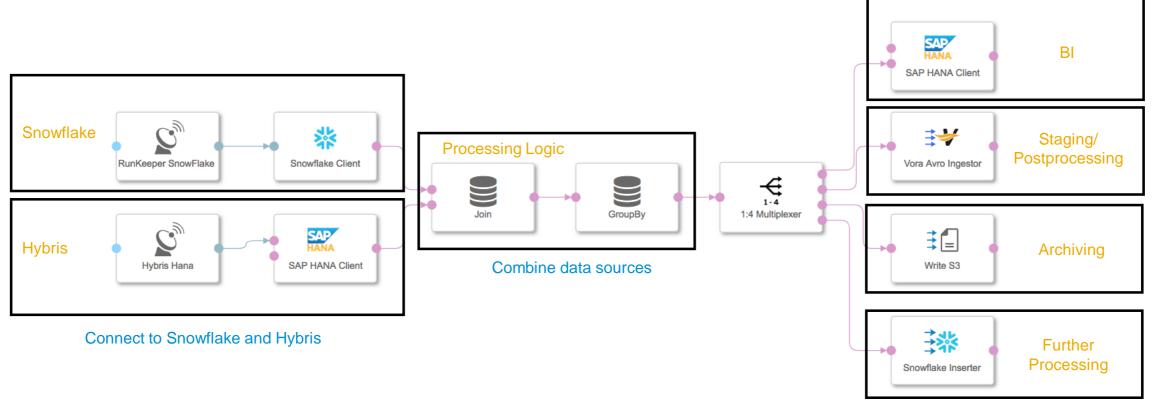




Use Case: Data Science & Machine Learning

Industry: Fashion / Retail

Integrating Snowflake and SAP



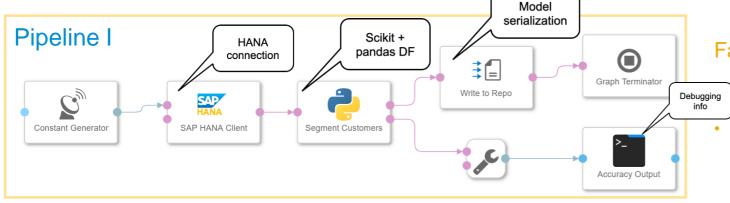
Distribute results to multiple systems

CONNECT

**PROCESS** 

**DISTRIBUTE** 

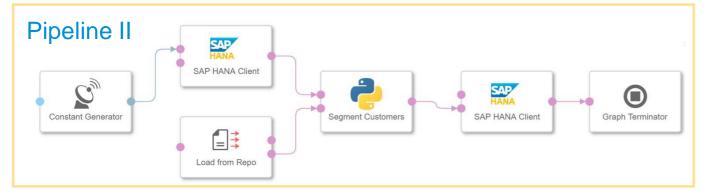
Predict the spending amount of customers by assigning them to a predefined class (lowest spending, low spending, high spending, highest spending) based on combined sales and tracking data.



Faster time-to-market for Data Science projects by :

Providing a runtime environment for Data Scientists (no need to install and maintain a separate Python, R, etc.. environment)

- Automating model training, creating and execution processes
- Reducing the time to access data (without the need to move data across systems)
- Providing end to end visibility on the process execution to reduce errors and latency



Use Case: Data Science & Machine Learning

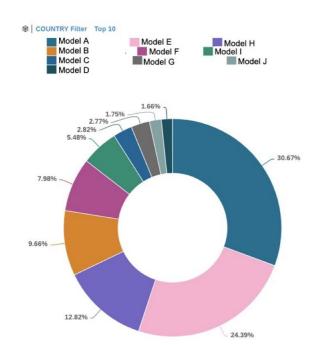
Industry: Fashion / Retail





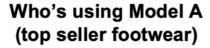
What are the footwear top sellers by region?

Most successful models - US







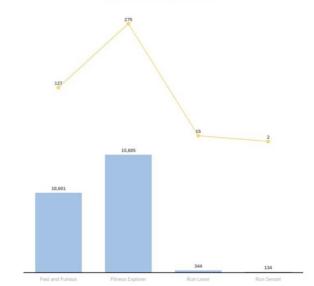




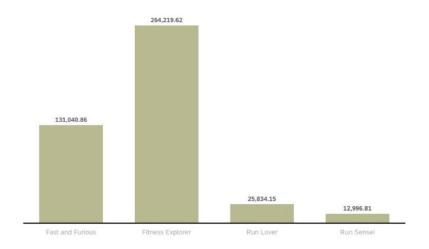


What's the total spending for running persona?









Snowflake + SAP



#### **Business Scenario**

- For a large European Utilities company
   Municipalities are the most important
   customer. They expect value added services
   beyond pure grid operations and maintenance
- Municipality retention at risk for each contract renewal period
- Initiative started to create new revenue streams by providing advisory services to Municipalities on enabling "Green Cities" as:
  - Municipalities need to create a more "green" environment but don't necessarily have visibility to the most effective investment options and the infrastructure required
  - The Utilities company has access to data that can enable insights on energy production and consumption patterns & recommend where and what to produce renewable energy



#### Challenge

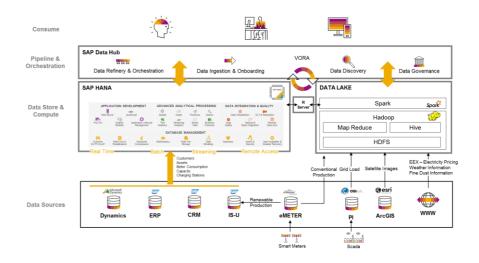
- Many diverse data sources required to enable such analytics and services, e.g. customers, assets, energy consumption & production values, grid load, energy price data, etc.
- Data is distributed across multiple systems
- Establishing a unified view requires significant effort and is complex to maintain



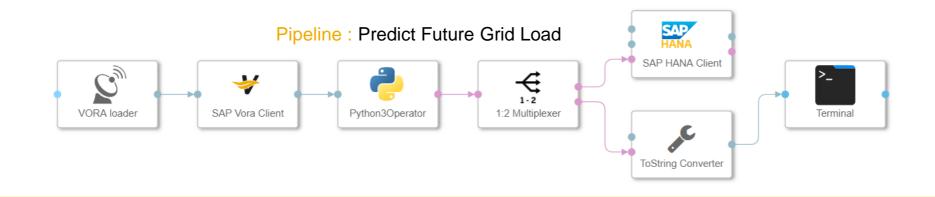
#### **Solution**

- Easily combine datasets from multiple different systems
  - Customer & Energy Consumption (SAP Utilities)
  - Assets and Capacity (SAP ERP and non-SAP CRM)
  - Grid Load (Historian/Scada systems)
  - Energy Pricing, Weather, Fine Dust data (online – open source)
- Provide E2E monitoring on the overall process, quickly identify errors
- Create interactive end user UIs in HANA

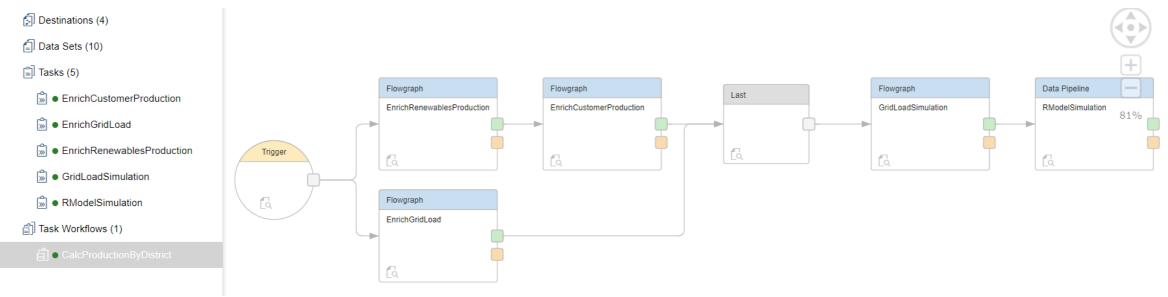
- Orchestrate data flows between :
  - Source systems (SAP, non-SAP) and HANA
  - Source systems and Data Lake (Hadoop)
  - HANA and Data Lake
- Orchestrate scripting and Machine Learning (R) algorithms applied to data sets during these data flows using SAP Data Hub Pipelines
- Enable data transparency and bi-way communication between enterprise data and data lake (Hadoop) using SAP VORA
- Provide end-to-end visibility on data flows e.g. monitor & identify bottlenecks
- Provide data discovery capabilities on HANA and Data Lake to ensure further visibility on datasets used in pipelines



Without SAP Data Hub; each of these activities needed to be managed & monitored by different toolsets preventing end to end visibility on data flows which eventually reduces agility in getting insight from data



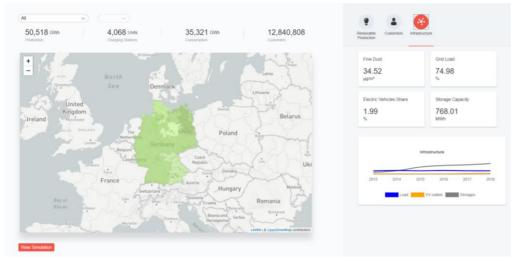
Task Workflow: Combine Energy Production, Customer, Location, Grid Load information and Predict Future Grid Load



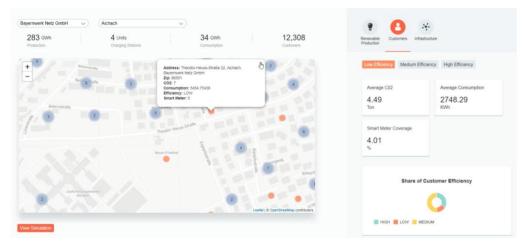
#### Use Case: Data Warehousing

#### Industry: Utilities

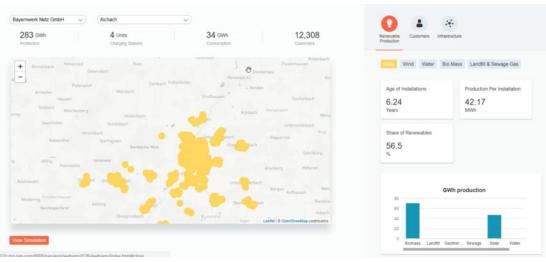
#### To be used by the Municipality Business Development Manager



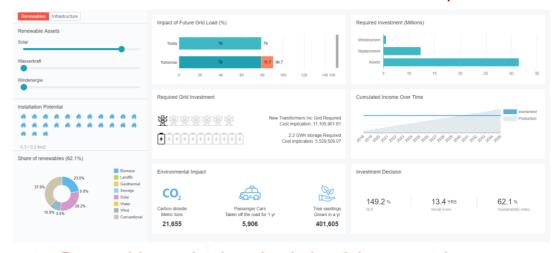
01 - Infrastructure details on map



03 – Customer consumption details on map



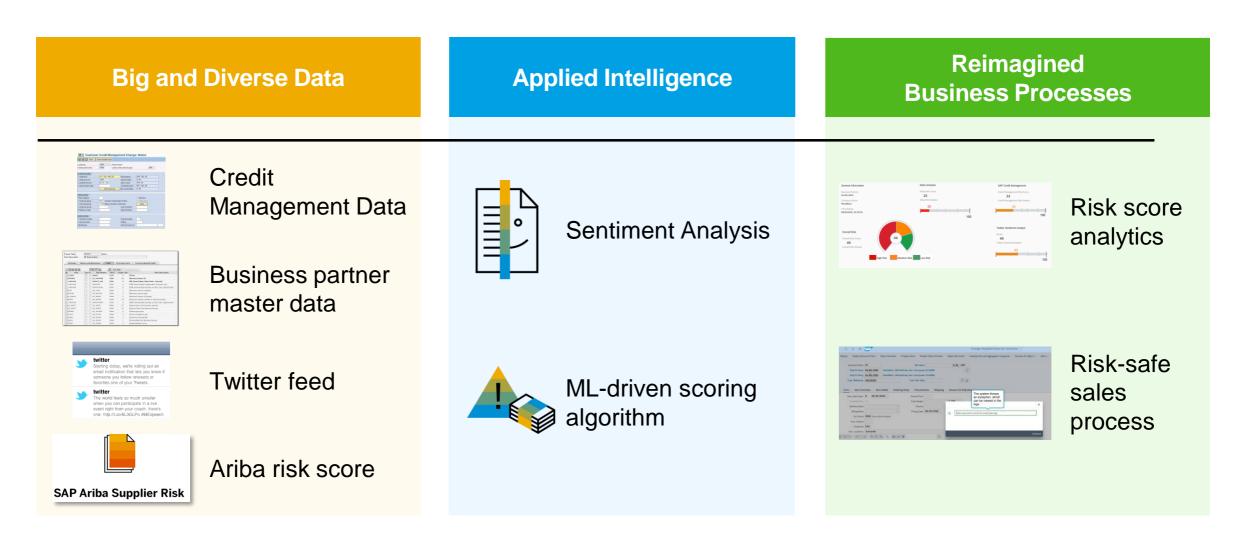
#### 02 – Renewable Production details on map



04 – Renewable production simulation & impact on investment

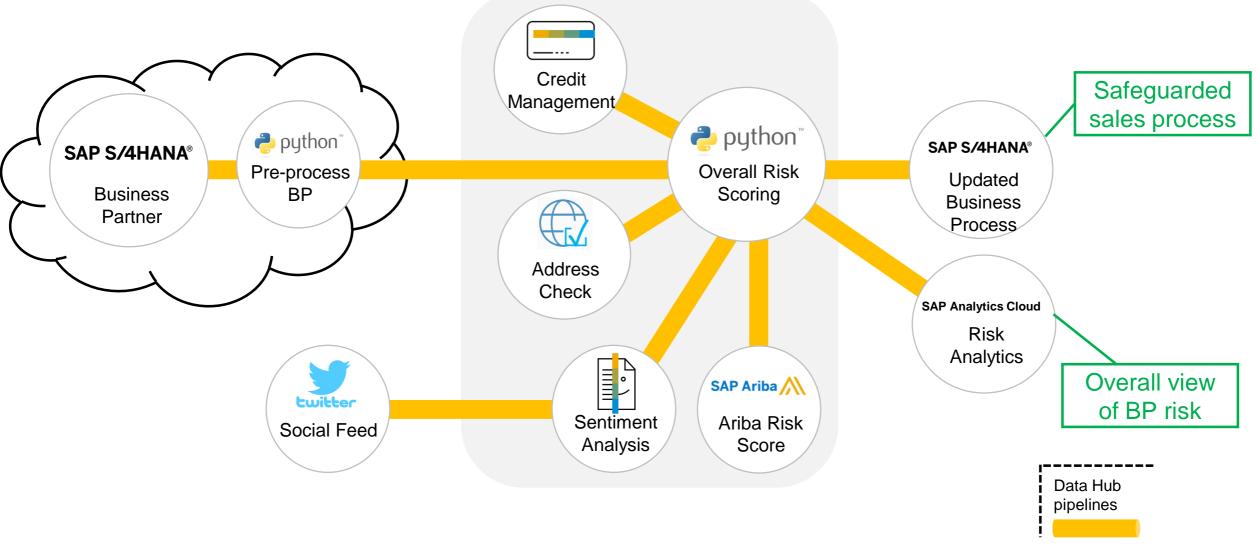
# **Customer Risk Intelligence with S/4 HANA Cloud**

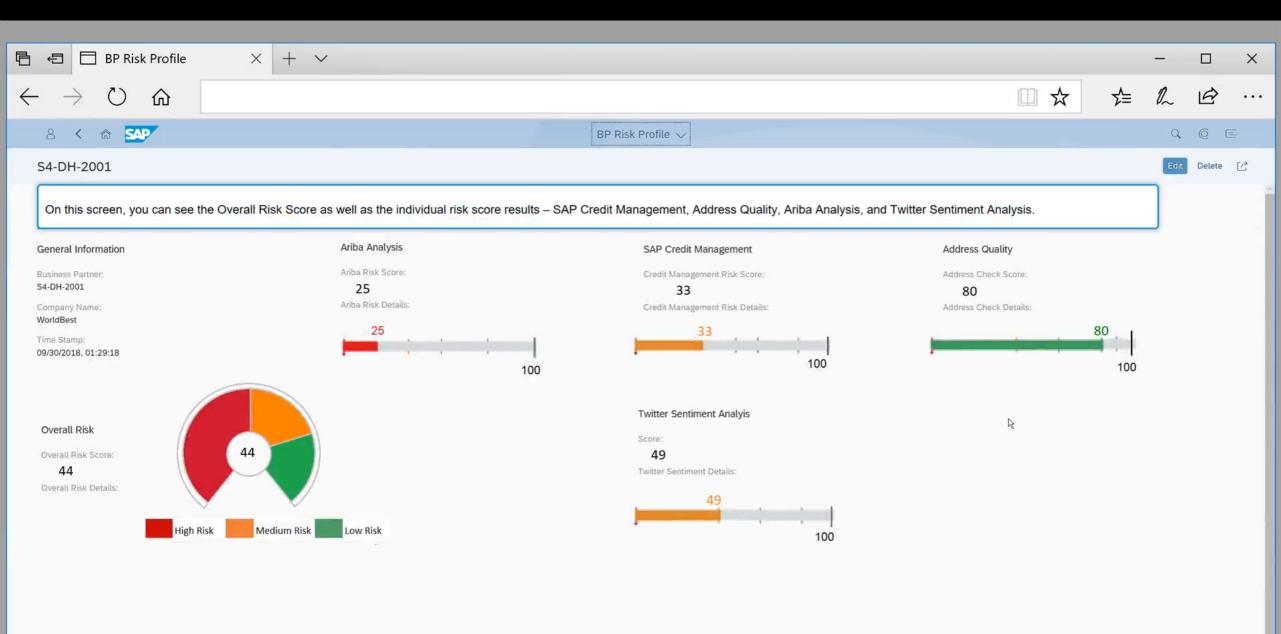
The business objective: safeguard sales process via fine-grained risk scoring



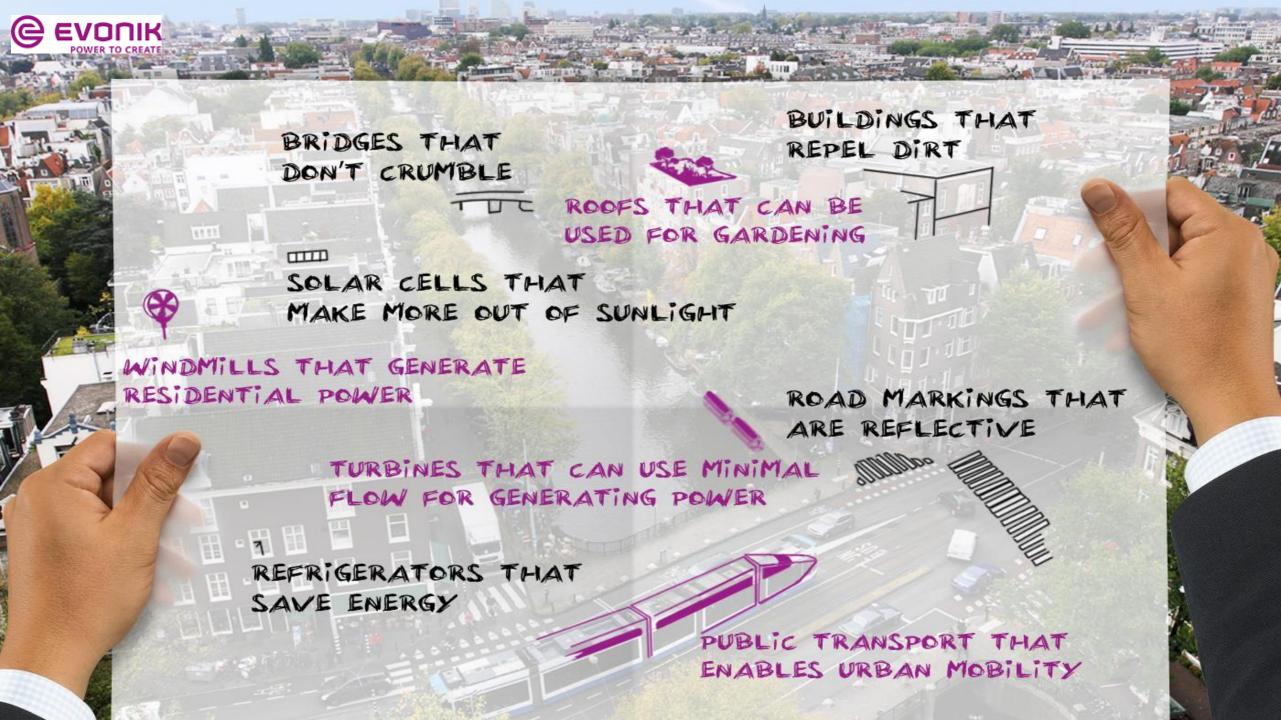
# Customer Risk Intelligence with S/4 HANA Cloud

The implementation: customer risk scored across all disparate data assets!







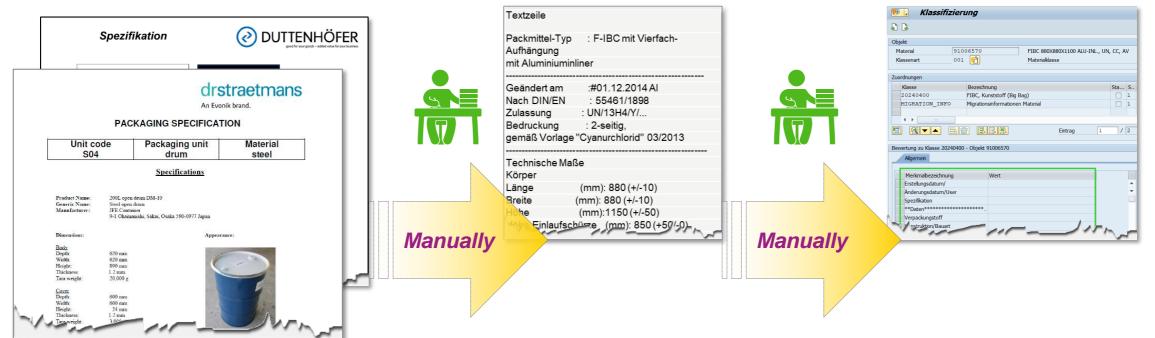


# Problem statement: high manual efforts tied to packaging material creation

Packaging specs. in multiple formats...

...requires a materials master to be created...

...for classification

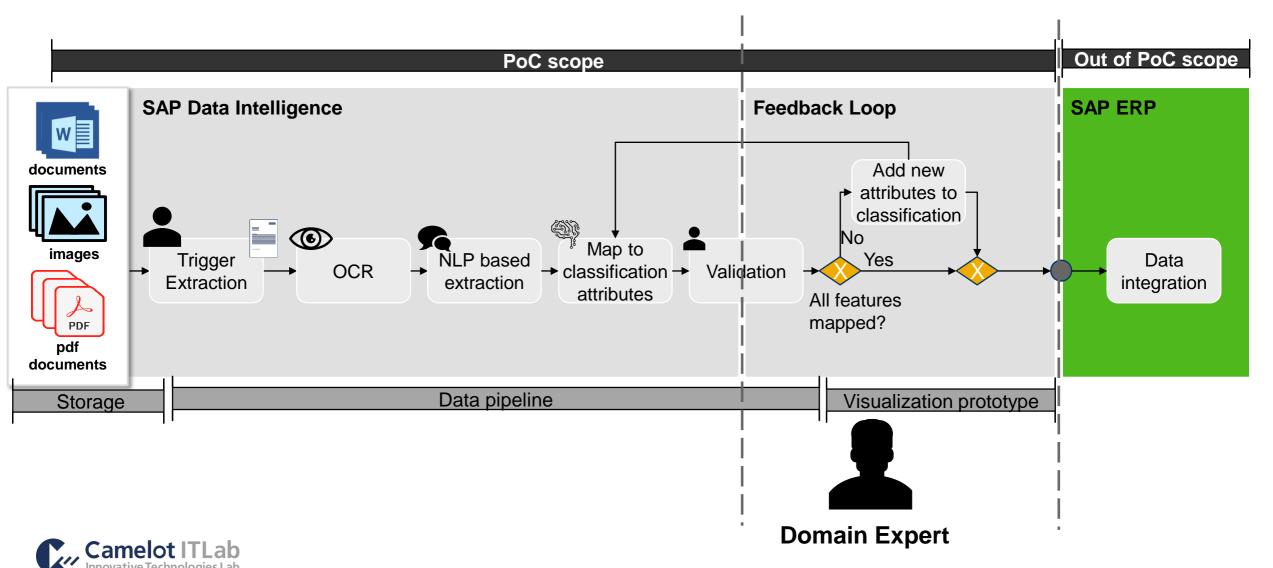


~ 8.000 packaging materials = 160.000 lines

Attributes are **derived manually** by experts



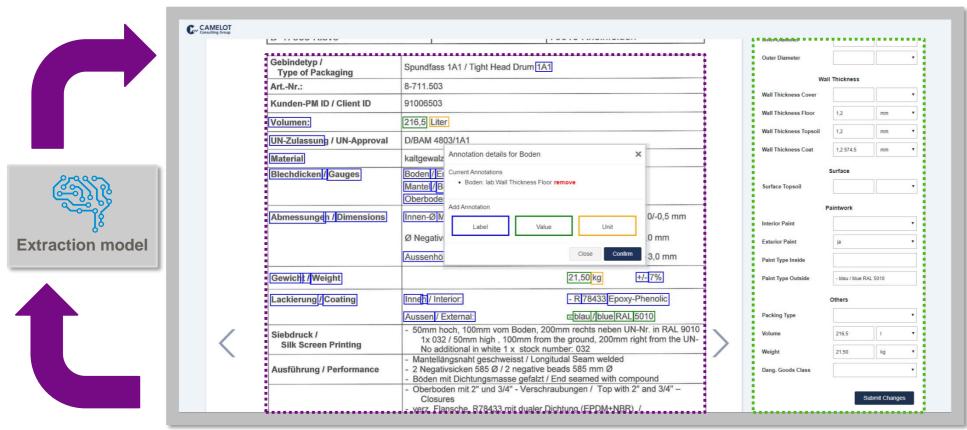
## PoC scope: focus was to deploy Al-model on the SAP Data Intelligence



#### PoC outcome: pre-trained application for data extraction & validation

Validate and correct annotations

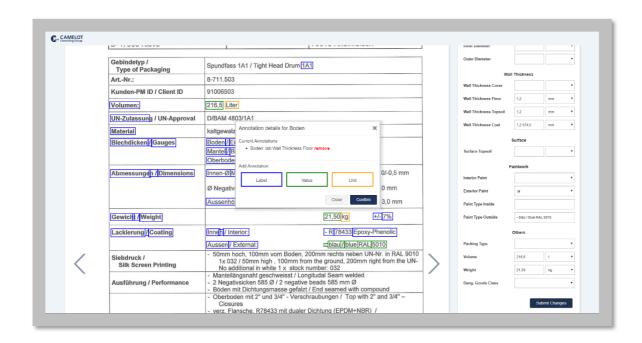
Validate and correct extraction







## Result: end-users take advantage of a much faster & convenient process









#### **Advantages**

- Fields are prepopulated
- ✓ Values and annotations are displayed in a clear interface
- Can easily apply corrections into the ERP system
- Corrected annotations are played back into the system
  - = System continuously converges to it's best possible state



# Thank you.

Contact information:

**Stein Tronstad**SAP Senior Solution Advisor
Stein.Tronstad@sap.com



