

Agenda

- Intro
 - Who are we (Bouvet)
 - What are we going to talk about today Mixed Reality used with SAP
 - But what is MR? Steffen will give you a short briefing
- MR introduction
- SAP PM perspective
 - PM Order in SAP (open but released)
- Start Demo:
- O Q&A

17 year old Norwegian consultancy

14 offices in Scandinavia (>1500 employees)

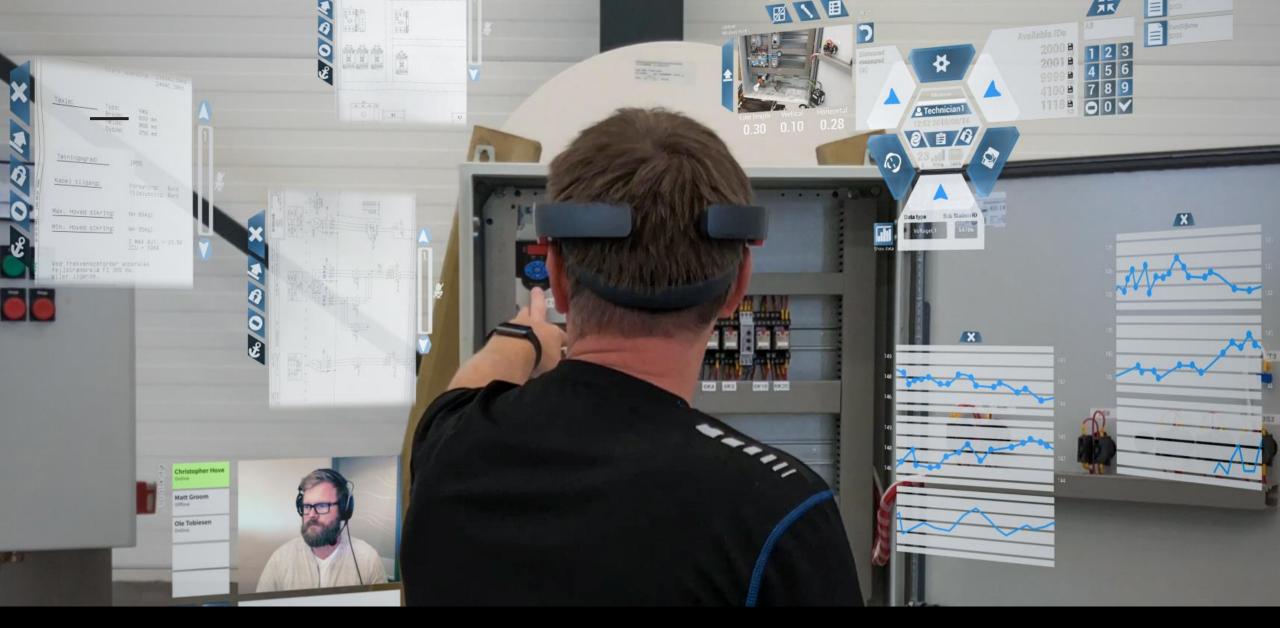
Leading supplier to energy sector in Stavanger & Bergen

Financially solid and listed on Oslo Børs since 2007

530 employees in Rogaland



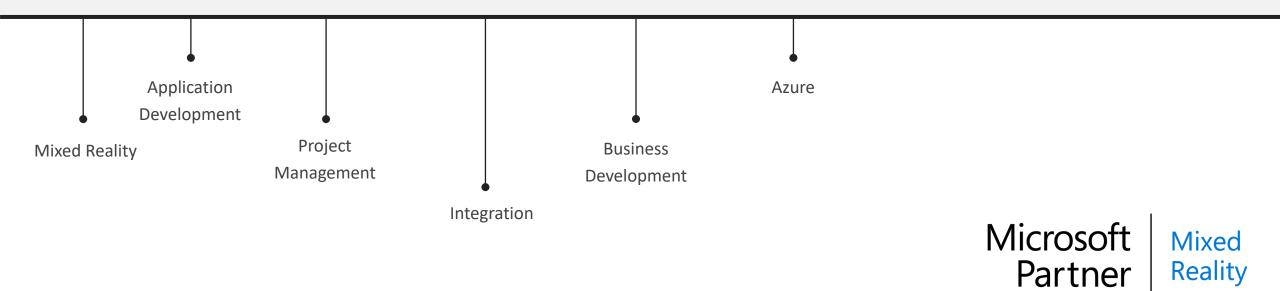


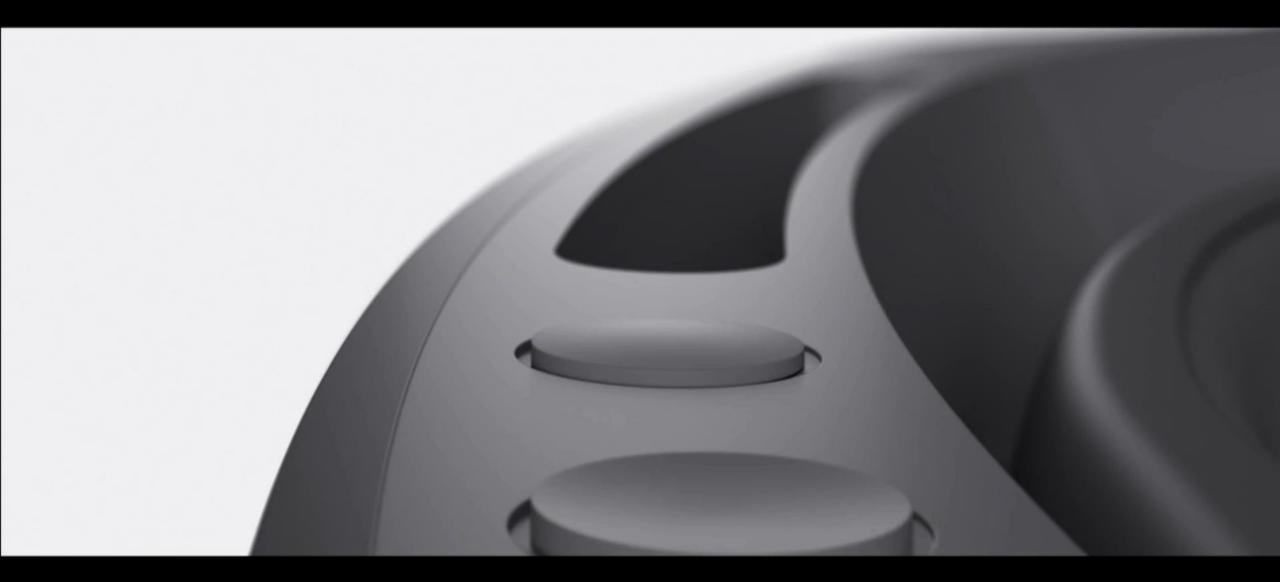


The power of mixed reality as digital support for field workers

bouvet

Steffen Myklebust





What is mixed reality?

Mixed reality is the blending of the physical and digital worlds



Mixed reality is an umbrella term





Mixed reality

Augmented reality today

Virtual reality today

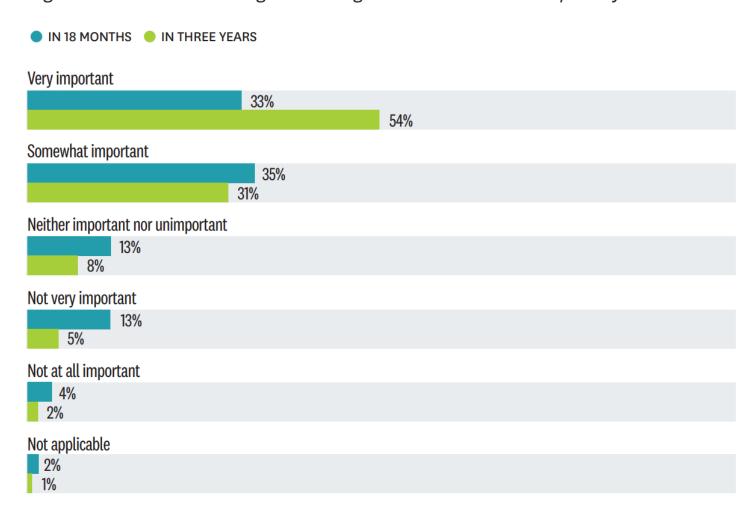
Mixed Reality – Holographic headsets (see-through)

FIGURE 1

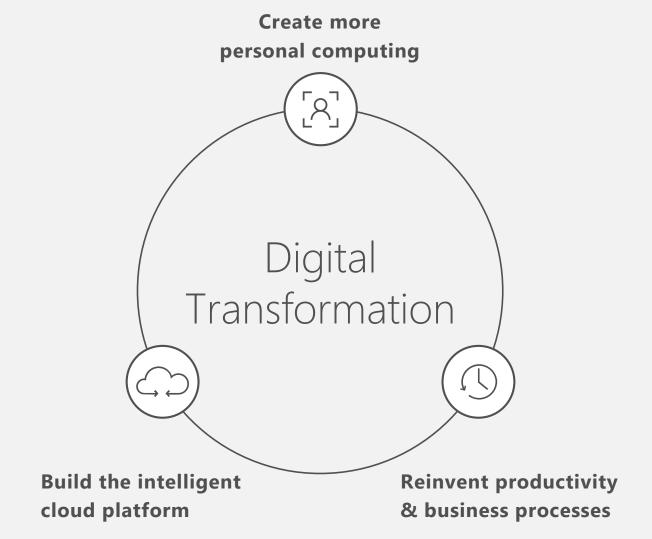
THE IMPORTANCE OF MIXED REALITY

Enterprises view mixed reality as imperative for business success.

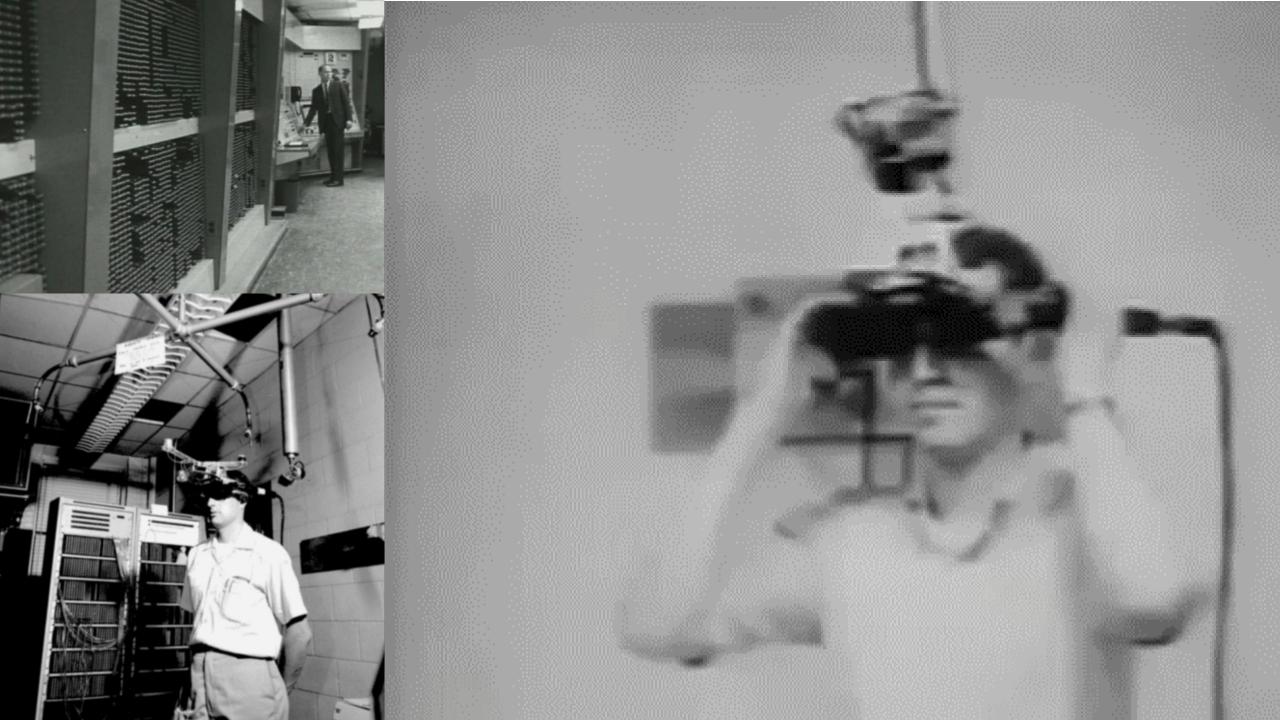
Please rate how important mixed reality technologies are, or will be, in helping your organization achieve its strategic business goals in the next 18 months/three years.



Mixed reality is a core component of digital transformation







Introducing HoloLens

HoloLens 2





What is HoloLens?

HoloLens is the first self-contained holographic computer, enabling you to interact with high-definition holograms in your world.

A fully untethered experience, HoloLens needs no external wires, markers, or cameras, nor a connection to a phone or PC, so you can move freely.

HoloLens runs Windows 10.

HoloLens 2

A new vision for computing



HoloLens 2

A new vision for computing

Display

•Optics: See-through holographic lenses (waveguides)

•Resolution: 2k 3:2 light engines

•Holographic Density: >2.5k radiants (light points per

radian)

•Eye-based Rendering: Display optimization for 3D eye

position

Sensors & Audio

•**Depth:** Azure Kinect sensor (Depth camera: 1MP Time-of-flight; RGB camera: 12MP CMOS sensor rolling shutter)

•IMU: Accelerometer, gyroscope, magnetometer

•Camera: 8MP stills, 1080p 30fps video

Microphone Array: 5 channelsSpeakers: Built-in, spatial audio

Compute & Connectivity

•SoC (system on a chip): Qualcomm Snapdragon 850

Compute Platform

•**HPU:** 2nd Generation Custom-built Holographic

Processing Unit

•Wi-Fi: 802.11ac 2x2

•Bluetooth: 5.0

•USB: USB Type-C

Environmental Understanding

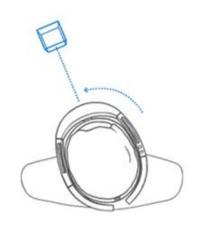
•6DoF Tracking: World-scale positional tracking

•Spatial Mapping: Real-time environment mesh

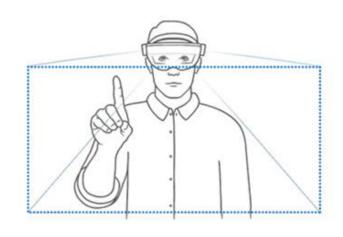
Mixed Reality Capture: Mixed hologram and

physical environment photos and videos

User Interaction HoloLens 1



Gaze



Gesture



Voice

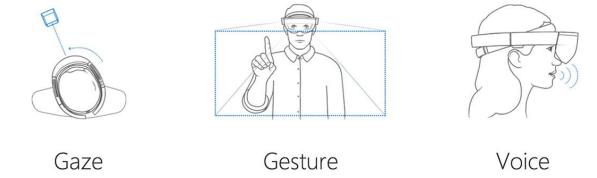
User Interaction HoloLens 2



Eye Tracking



Intuitive «touch» interaction



Use Cases



3D Design / Visualisation



Data Visualisation



Education



Manufacturing



Training



Field Worker Support

Guides

Help employees learn new skills faster with Dynamics 365 Guides for HoloLens devices



Remote Assistance

Expert help, instantly

Share your space and allow the remote expert to interact with it





Ambition

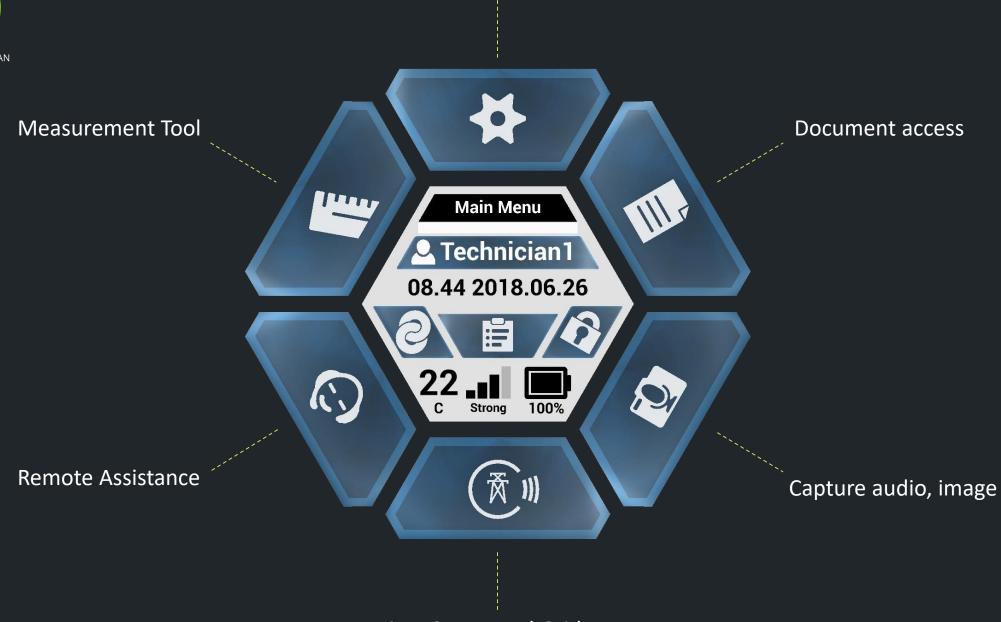
- Not a Proof of Concept
- Assist on-site technicians using the HoloLens by providing a hands-free application that provides the relevant data to enable them to safely carry out their tasks
- Improve efficiency through digitalisation of the work process



How Connected Technician Adds Value

- The technician should always be able to complete the work order sent to them using just their tools and a HoloLens. No need to re-book an expert if the technician doesn't have the necessary knowledge
- Electronic archive of the job carried out saves time by freeing the technician from archiving work once the job is finished, so allowing them to do more work
- Reduced margin of error technical documentation and availability of remote experts means a higher accuracy of work





Settings Menu

View Connected Grid Data



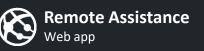
Connected Technician Web Portal

- Digital documentation of the work order fulfilment
- Technical document store
- Live updates of the work process
- Azure App ServicesWeb App MVSC ASP.net



Remote Assistance / Work Log Access Architecture Web app **Static data** Signalling Azure App Service API Azure VM **Work Log API** Azure App Service API CONNECTED TECHNICIAN CONNECTED GRID **CT Datastore Document API** Azure SQL Database Azure App Service API SignalR **HoloLens App Web Portal** Azure App Service Web **Real-time data** Azure App Service API Speech to Text Sensor Data **Microsoft Cognitive Services** Bluetooth

Architecture







Work Log API Azure App Service API





Document API





Web Portal

Azure App Service Web



Speech to Text Microsoft Cognitive Services



HoloLens App



CONNECTED TECHNICIAN



Static data

Azure App Service API



CONNECTED GRID

SignalR

Real-time data

Azure App Service API



CONNECTED TECHNICIAN

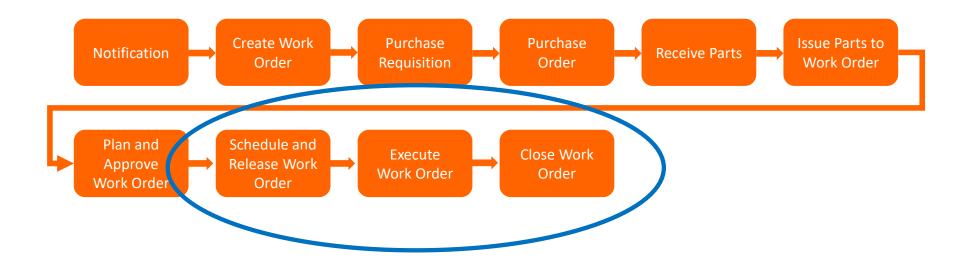
DEMO

Hololens demo

Assumptions:

- Process steps from Notification creation to scheduled and release of Work Order are being processed in SAP Backend.
- A maintenance worker in the field will start her journey from there.
- Some simplifications and shortcuts do apply for this demonstration

HololensDemo –SAP Perspective





CONNECTED TECHNICIAN

DEMO





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Microsoft Partner Reality