

98FM Complaints Form



98FM Complaints Form

Please consult our Code of Practice for Complaints handling at www.98FM.com/complaints **BEFORE** you fill out this form.

You must complete this form in FULL

Section 1 Contact Details

Name	
Address	
Phone Number	
Email	

[The personal details submitted are for use by 98FM only]

Section 2 What does your Complaint relate to? (Please tick 1 or more as applicable)

Objectivity & Impartiality in News	
Fairness, Objectivity & Impartiality in Current Affairs	
Harm & Offence (see BAI Code of Programme Standards – www.bai.ie)	
Incitement to crime, or undermining the authority of the State	
Privacy of the individual	
Commercial Communication (advertisement)	

Which Section of the BAI Code does your complaint relate to?

Where your complaint concerns harm or offence; please set out which Section of the BAI Code your complaint relates to. See the BAI Code of Programme Standards at www.bai.ie

Categories	Indicate YES if applicable
Content Principles (to include General Community Standards, Due Care, Protection for Children, Assessment)	
Content Rules (to include Violent Programme Material, Sexual conduct, Coarse & Offensive Language, Persons and Groups in Society, Factual Programming, Children's Programming, Drugs/ Alcohol & Solvent Abuse, Imitative Behaviour)	



If you are submitting a complaint about a commercial communication (advertisement) please refer to The General Commercial Communications Code and The Children’s Commercial Communications Code (both available at <http://www.bai.ie>) and indicate under which of these you wish to complain.

Categories	Indicate YES if applicable
General Commercial Communications Code to include: Principles and rules applying to all commercial communications, teleshopping, advertising techniques, sponsorship & competitions, specific products and services, prohibited communications	
Children’s Commercial Communications Code to include: Social Values, inexperience & credulity, undue pressure, special protection for children in advertising, undue pressure, general safety, violence, diet and nutrition, parental responsibility programme characters, production prohibitions and restrictions, identification and separation, insertion of advertising	

Section 3 Complaint Details.

Date the item was broadcast	
Time the item was broadcast	
Name of the programme/advertisement/ news item which you heard and wish to complain about	

Section 4 Please outline in full the reasons why you wish to complain.



Section 5 Is the matter complained of the subject of any proceedings in a court of law in the Republic of Ireland?

[Please Tick] YES _____ NO _____

Please send this complaint form to:

Programme Director, 98FM, Marconi House, Digges Lane, Dublin 2.

Complaints@98fm.com

