

RIGHT TO CANCEL

Cooling off Period: You have the right to cancel any Claim(s) free of charge within 14 days of The Claims Guys (TCG) sending your letter(s) of complaint (Claim(s)) to a Lender, without giving any reason.

If you cancel any Claim(s) at any time after the Cooling off Period, for any reason, TCG will charge a cancellation fee which will be reasonable and proportionate to the work done and the costs incurred by TCG up to the point of cancellation.

If you cancel your Claim(s) after a reasonable offer of Compensation is due to you, then TCG shall be entitled to issue you a cancellation charge equal to the Fee(s) owed.

Please refer to our Terms of Engagement for full details which can be found at www.theclaimsguys.co.uk.

CANCELLATION FORM

To: The Claims Guys Limited, Lynnfield House, Church Street, Altrincham, Cheshire, WA14 4DZ

I/We* hereby give notice that I/we* cancel my/our* Agreement with TCG including assessing the viability of, preparing, submitting and negotiating my Claim(s)*.

(*Delete as appropriate.)

Name(s) :

Address:

Claimant Reference:

Claim Reference(s):

(Please give the Claim Reference(s) of the Claim(s) which you wish to cancel.)

Signature(s):

(Only if this form is notified on paper.)

Date:

To exercise the right to cancel, you must inform The Claims Guys Limited of your decision to cancel this contract in a clear statement:

- **BY LETTER** or using this form and returning either document to:
The Claims Guys, Lynnfield House, Church Street, Altrincham, Cheshire, WA14 4DZ
- **BY EMAIL:** enquiries@theclaimsguys.co.uk
- **BY TELEPHONE:** 0203 651 4545