



# PAYDAY LENDING LETTER OF AUTHORITY

Internal Use Only

Claimant Ref:

Claim Ref:

**PLEASE COMPLETE, CHECK, SIGN & SEND**

**IMPORTANT: Amendments to populated data must be signed in full by you.**

## ABOUT YOU

Forename(s):

Middle Name(s):

Surname:

Previous Name:

DATE OF BIRTH: DD/MM/YYYY

**MUST BE  
ENTERED**

Email Address:

Home Phone  
Number:

Mobile Number:

## YOUR ADDRESSES

Current Address:

Postcode

## PREVIOUS ADDRESSES

Please provide as many previous addresses as possible.

First line of address

Postcode

PREVIOUS ADDRESS 1

POSTCODE

PREVIOUS ADDRESS 2

POSTCODE

PREVIOUS ADDRESS 3

POSTCODE

PREVIOUS ADDRESS 4

POSTCODE

PREVIOUS ADDRESS 5

POSTCODE

PREVIOUS ADDRESS 6

POSTCODE

## ABOUT YOUR LOAN PROVIDER (ONE LOAN PROVIDER ONLY)

LOAN PROVIDER NAME:

ONE LOAN PROVIDER ONLY

**MUST BE  
ENTERED**

Any details you can provide may be helpful but are not essential.

Loan Account Number:  
(If known)

**TO WHOM IT MAY CONCERN - THIS AUTHORITY RELATES TO BOTH THE ABOVE DETAILED LOAN AGREEMENT(S) AND ANY OTHER LOAN AGREEMENT(S) EVER HELD WITH YOU**  
I hereby appoint and expressly authorise The Claims Guys to undertake their Claims Services, which includes investigating, preparing, submitting and negotiating my Claim(s) for Compensation in respect of mis-sold Loan(s). I hereby authorise the extension of this Authority to any Claim(s) not specifically referenced herein and all outstanding Claim(s) which you are currently processing on my behalf. I further authorise and request that the Loan Provider investigates all my Claim(s) in adherence with The Financial Conduct Authority - Dispute Resolution: Complaints Sourcebook. Furthermore, you must release to The Claims Guys any information pursuant to Chapter 3 of the General Data Protection Regulation 2016 as may be requested by The Claims Guys, by telephone, in writing, email or fax, and to do so without delay.

I confirm that I have lawfully contracted with The Claims Guys and have expressly consented that all communications and payments from you must be made direct to The Claims Guys, which will then be forwarded to me. A copy of this Letter of Authority will have the same validity as the original. I understand that, in addition to the present Letter of Authority I will need to provide further information when raising an expression of dis-satisfaction to the Loan Provider, about the underlying product(s), service(s) and where known, specific loan account number(s) being complained about. Doing so will enable the Loan Provider to assess and determine the complaint as quickly and as effectively as possible.

**This LETTER OF AUTHORITY will be sent to the Loan Provider to inform them that you give The Claims Guys authority to act on your behalf.**

**DON'T FORGET  
MUST BE  
SIGNED**

## PLEASE SIGN AND DATE BELOW

I have read carefully the Letter of Authority and the Terms of Engagement (overleaf) and agree to be bound by their content.

**SIGN  
HERE**

DATE OF  
SIGNATURE: DD/MM/YYYY

**DATE  
HERE**