

## RIGHT TO CANCEL

**Cooling-off Period:** You have the right to cancel any Claim(s) free of charge within 14 days of The Claims Guys (TCG) receiving your Letter of Authority ("Instruction"), without giving any reason.

If you cancel any Claim(s) at any time after the Cooling-off Period, for any reason, TCG will charge a cancellation fee which will be reasonable and proportionate to the work done and the costs incurred by TCG up to the point of cancellation.

If you cancel your Claim(s) after a reasonable offer of Compensation is due to you, then TCG shall be entitled to issue you a cancellation charge equal to the Fee(s) owed.

## CANCELLATION FORM

To: The Claims Guys Limited, Lynnfield House, Church Street, Altrincham, Cheshire, WA14 4DZ

I/We\* hereby give notice that I/we\* cancel my/our\* Agreement with TCG including assessing the viability of, preparing, submitting and negotiating my/our\* Claim(s).

(\*Delete as appropriate.)

Name(s):

Address:

Claimant Reference:

Claim Reference(s):

(Please give the Claim Reference(s) of the Claim(s) which you wish to cancel.)

Signature(s):

(Only if this form is notified on paper.)

Date:

To exercise the right to cancel, you must inform The Claims Guys Limited of your decision to cancel this contract in a clear statement:

- **BY LETTER** or using this form and returning either document to:  
The Claims Guys, Lynnfield House, Church Street, Altrincham, Cheshire, WA14 4DZ
- **BY EMAIL:** [investments@theclaimsguys.co.uk](mailto:investments@theclaimsguys.co.uk)
- **BY TELEPHONE:** 0203 142 2594