

Who we are

The Claims Guys are a well-established and highly successful claims management company with a passion for delivering an exceptional service pursuing compensation on the financial mis-selling of PPI and other financial products.

What we are looking for

We are rapidly expanding our existing PPI customer contact team and are seeking committed, hardworking individuals to add to our current success.

The role involves a high volume of both outbound and inbound calling where you will be dealing with existing customers on our database. You will be investigating on-going PPI Claims and obtaining important information to progress these Claims.

The position will require you to update customers on their current PPI Claims and offer any additional services that will benefit your client.

Key requirements of the role include:

- Excellent communication, written and verbal skills
- Experience of customer service/sales in an office environment is a must
- Professional attitude at all times
- Self-motivated with a willingness to learn

Benefits

- Competitive, realistic and uncapped commission scheme
- Daily, weekly and monthly incentives
- Child care vouchers
- Comprehensive and industry leading employee training with ongoing development
- 28 days holidays (including bank holidays)

Hours and Salary

- £18,000 + commission OTE £32,000
(average commission earning per month £550 – top earners are receiving in excess of £1,200)
- Both full time (37.5 hours) and part time roles available on a rotational shift and you will be required to work some weekends

Location

Altrincham Town Centre – a 5 minute walk from mainline trains and the metrolink.

For a fast track response, please send your CV to jobs@theclaimsguys.co.uk or call our recruitment team on 0161 8222 888 for an informal chat.

We are an equal opportunities employer and welcome applications from all suitably qualified persons regardless of their race, sex, disability, religion/belief, sexual orientation or age.

On submitting an application for employment at The Claims Guys, we process and store your personal data for recruitment purposes only. For further information, please see full policy details on our website: <https://www.theclaimsguys.co.uk/careers/>