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hi!Tourist or hi! SIM Card Collection

Remember to bring along these documents to collect and register your hi!Tourist or hi! SIM card:

- Confirmation email/ booking QR
- Original Identification document (e.g. Passport, NRIC, S Pass etc.)

Do note:

- SIM card registration is compulsory and activation of SIM card will be done upon collection, otherwise your SIM card will be invalid.
- Effective from 1 April 2014, each customer can only register up to 3 Prepaid SIM cards.
- The person registering the SIM card at the collection point needs to be at least 15 years old.
- Original physical passport must be presented for non-Singaporean / NRIC for Singapore citizen during redemption .
- From 15 July 2024 under IMDA's regulations, SIM registration with passport will be subjected to thirty (30) days validity. To retain your SIM for more than 30 days, re-registration is required at any Singtel Shop or Singtel Exclusive Retailer with a valid Singapore-issued Identity Card / Work pass within thirty (30) days of your SIM registration. After thirty (30) days, your passport registered Prepaid Card will be suspended without prior notice or liability to you, and there shall be no refund in relation to any such suspended Prepaid Card.

Collection Locations and Opening Hours

[Airport](#)

[Central](#)

[North](#)

[West](#)

[East](#)



Changi Airport

Important Notes:

1. \$8 hi! SIM card is NOT available for collection in Changi Airport.

Travelex Money Changer @ Terminal 1 Arrival Hall Level 1 (near Belt 17)

View map [here](#)

80 Airport Boulevard #01-K26

Singapore 819642

Open 24 hours

Nearest MRT Station: Changi Airport

Kele @ Jewel Changi Airport

Level 1 (Opposite The Coffee Bean & Tea Leaf)

View map [here](#)

78 Airport Boulevard #01-K213

Singapore 819666

Open 11am to 9pm

Nearest MRT Station: Changi Airport

Travelex Money Changer @ Terminal 2 Arrival Hall

Level 1 (near Belt 36)

View map [here](#)

60 Airport Boulevard #01-78

Singapore 819643

Open 24 hours

Nearest MRT Station: Changi Airport

Travelex Money Changer @ Terminal 3 Arrival Hall

Level 1 (opposite Belts 43-44)

View map [here](#)

65 Airport Boulevard #01-K9

Singapore 819663

Open 24 hours

Nearest MRT Station: Changi Airport

Travelex Money Changer @ Terminal 3 Arrival Hall

Level 1 (opposite Belts 46-47)

View map [here](#)

65 Airport Boulevard #01-K15

Singapore 819663

Open 24 hours

Nearest MRT Station: Changi Airport

Cheers Convenience Store @ Terminal 4 Arrival Hall

Level 1 (near Belts 5 & 6)

View map [here](#)

10 Airport Boulevard #01-09

Singapore 819665

Open 24 hours (**Redemption Hours: 8am to 11pm**)

Nearest MRT Station: Changi Airport

Singtel Self-Serve Kiosk inside Cheers Terminal 4 Arrival Hall

Level 1 (near Belts 5 & 6)

View map [here](#)

10 Airport Boulevard #01-09

Singapore 819665

Open 24 hours

Nearest MRT Station: Changi Airport

Xplore SG Booth @ Terminal 4 Arrival Hall

Level 1 (near Belts 5 & 6)

View map [here](#)

10 Airport Boulevard #01-K4

Singapore 819665

Open 24 hours

Nearest MRT Station: Changi Airport

*Kindly proceed to Travelex Money Changer T1/T2 Arrival counters via the airport complimentary shuttle bus services.

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Central

Bugis Junction

200 Victoria Street, #01-50/50A

Singapore 188021

Mon - Sun: 11am - 9pm

Nearest MRT Station: Bugis MRT

Singtel Shop 313@somerset

313 Orchard Road 313@somerset #03-31 to 36

Singapore 238895

Mon - Sun: 11am - 9pm

Nearest MRT Station: Somerset MRT

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North

Causeway Point

1 Woodlands Square, #03-03/04/05

Singapore 738099

Mon - Sun: 11am - 9pm

Nearest MRT Station: Woodlands MRT

Ang Mo Kio Hub

53 Ang Mo Kio Ave 3, #B1-54/55/56/57

Singapore 569933

Mon - Sun: 11am - 9pm

Nearest MRT Station: Ang Mo Kio MRT

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West

Jurong Point

63 Jurong Point West Central 3, #B1-98/99

Singapore 648331

Mon - Sun: 11am - 9pm

Nearest MRT Station: Boon Lay MRT

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East

Tampines Mall

4 Tampines Central 5, #02-13/14/15

Singapore 529510

Mon - Sun: 11am - 9pm

Nearest MRT Station: Tampines MRT

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DATA PROTECTION

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